



September 2014

★ SPOTLIGHT ★

In September of this year, 2-1-1 Brevard helpline specialists logged **3,593 calls**. That compares with **3,440 calls** in September 2013 and 3,233 in September 2012. The resource database at www.211brevard.org recorded **2,642 database visits** in September 2014, compared with **1,966 visits** in September 2013 and 1,529 in September 2012.

★ REFERRALS ★

No. 1: Brevard County Housing and Human Services

Rounding out the top 10:

- | | |
|--|---|
| 2) Catholic Charities | 6) North Brevard Charities Sharing Center |
| 3) Salvation Army-South | 7) Aging Matters |
| 4) Salvation Army-North/Central | 8) Brevard County Legal Aid |
| 5) Florida Department of Children and Families | 9) Circles of Care |
| | 10) Brevard Health Alliance |

★ CALLER DEMOGRAPHICS ★

BY ZIP CODE

- | | |
|------------------------------|----------------------------------|
| 1) 32780 : Titusville | 6) 32905 : Palm Bay |
| 2) 32901 : Melbourne | 7) 32955 : Rockledge |
| 3) 32935 : Melbourne | 8) 32953 : Merritt Island |
| 4) 32922 : Cocoa | 9) 32909 : Palm Bay |
| 5) 32907 : Palm Bay | 10) 32796 : Titusville |