



August 2014

★ SPOTLIGHT ★

In August of this year, 2-1-1 Brevard helpline specialists classified **94 calls as suicide prevention and/or intervention**. That compared with 29 calls in that category in August 2013. Crisis lines around the country reported increases in suicide-related calls after the tragic death of comedian Robin Williams on Aug. 11, 2014.

★ CALL DATA ★

3,445: Calls logged

4,229: Problems and/or needs logged

603: Callers in need of crisis intervention/active listening

73: Callers in need of outpatient mental health services

3,760: Referrals

(Some callers' needs are met without referrals; some callers have more than one need and get more than one referral.)

284: Agencies receiving at least one referral

★ CALLER DEMOGRAPHICS ★

18: Percent of callers ages 40-49

17: Percent of callers ages 50-59

16: Percent of callers ages 30-39

(23: Percent of callers with age unknown)

68: Percent of callers identified as female

(2: Percent of callers with gender unknown)

305: Callers living in 32780 in Titusville (highest number by ZIP code)

297: Callers living in 32935 in Melbourne (second highest number)