



June 2014

★ SPOTLIGHT ★

In June, 2-1-1 Brevard helpline specialists logged 979 calls related to **primary health care**. This included 76 callers who needed a source of primary health care, 76 who wanted information on **health facilities**, 47 who sought help to pay for **prescription drugs**, and 38 who were looking for information on **health insurance** options.

★ CALL DATA ★

3,188: Calls logged

4,199: Problems and/or needs logged

308: Callers seeking help to pay electric/gas bills

183: Callers in need of emergency shelter

4,056: Referrals

(Some callers' needs are met without referrals; some callers have more than one need and get more than one referral.)

244: Agencies receiving at least one referral

★ CALLER DEMOGRAPHICS ★

56: Percent of callers ages 40-69

31: Percent of callers under age 40

6: Percent of callers age 70 and above

(7: Percent of callers with age unknown)

73: Percent of callers identified as female

(2: Percent of callers with gender unknown)

236: Callers living in 32780 in Titusville (highest number by ZIP code)

254: Callers living in 32935 in Melbourne (second highest number)