

SERVICE DELIVERY REPORT

2007-2008



**2-1-1 Helpline Demographic Data
2007-2008**

Age of Person Calling/Needing Services	Number	% of Total
0- 2	23	0%
3-5	60	0%
6-10	20	0%
10-19	302	2%
20 - 29	3,818	20%
30 - 39	4,876	26%
40 - 49	3,507	19%
50 - 59	2,921	16%
60 - 69	2,018	11%
70 - 79	863	5%
80 - 89	267	1%
90 - 99	24	0.1%
100 & Over	1	~
Unknown	17,636	94%
TOTALS:	18,700	100%

Gender		
Female	25,436	70%
Male	8,396	23%
Unknown/No Entry	2,590	7%
TOTALS:	36,422	100%

Call Source		
Previous Caller	5,115	15%
Phone Book	4,319	13%
Other Social Services Agency	2,577	8%
FPL	2,048	6%
Friend/Relative	2,015	6%
Other	586	2%
Helpline Literature	377	1%
Web Site	249	1%
Newspaper	245	1%
Faith Organization	186	1%
Employer	164	0%
911/LawEnforcement	153	0%
Therapist/Counselor	133	0%
EITC Advertisement	70	0%
United Way	64	0%
Billboard	38	0%
Radio	34	0%
Brevard CARES Ad	17	0%
Unknown	14,886	45%
TOTALS:	33,276	100%

2-1-1 Helpline Geographic Data 2007-2008

City	# Reported	% of Total	Zip Code	# Reported	% of Total	
Barefoot Bay	226	1%	32780	2181	9%	
Cape Canaveral	677	2%	32781	3	0%	
Cocoa	5072	16%	32782	1	0%	
Cocoa Beach	612	2%	32783	1	0%	
Fellsmere	1	0%	32796	454	2%	
Frontenac	2	0%	32901	3088	13%	
Grant	75	0%	32902	106	0%	
Indialantic	215	1%	32903	266	1%	
Indian Harbour	201	1%	32904	616	3%	
Malabar	78	0%	32905	2420	10%	
Melbourne	7890	24%	32906	13	0%	
Melbourne Beach	147	0%	32907	1501	6%	
Melbourne Villag	0	0%	32909	1326	5%	
Merritt Island	2059	6%	32910	7	0%	
Micco	124	0%	32911	2	0%	
Mims	328	1%	32912	1	0%	
Orlando	310	1%	32920	766	3%	
Other	500	2%	32922	2658	11%	
Palm Bay	6599	20%	32923	18	0%	
Palm Shores	10	0%	32924	9	0%	
Patrick AFB	13	0%	32926	1348	6%	
Port St. John	463	1%	32927	704	3%	
Rockledge	1683	5%	32931	495	2%	
Satellite Beach	368	1%	32932	6	0%	
Scottsmoor	18	0%	32934	513	2%	
Sebastian	66	0%	32935	1944	8%	
Sharpes	12	0%	32936	18	0%	
Titusville	3205	10%	32940	468	2%	
Viera	236	1%	32941	1	0%	
Volusia	0	0%	32951	210	1%	
West Melbourne	223	1%	32952	870	4%	
Unknown	830	3%	32953	884	4%	
TOTALS:	32,243	100%	32954	13	0%	
			32955	1484	6%	
			32956	3	0%	
			TOTAL:	35	24,398	100%

2-1-1 Helpline Call Traffic Data

Day of Week	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total Call Records
	Jul - Sep 2007	Oct - Dec 2007	Jan - Mar 2008	Apr - Jun 2008	
Sunday	359	396	376	491	1,622
Monday	1,688	1,931	2,014	2,202	7,835
Tuesday	1,528	1,501	1,581	1,907	6,517
Wednesday	1,354	1,634	1,686	1,877	6,551
Thursday	1,448	1,463	1,570	1,738	6,219
Friday	1,225	1,275	1,536	1,579	5,615
Saturday	488	511	532	524	2,055
TOTALS:	8,090	8,711	9,295	10,318	36,414

Time of Day	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total Call Records
	Jul - Sep 2007	Oct - Dec 2007	Jan - Mar 2008	Apr - Jun 2008	
00:00 - 12:59	50	69	89	72	280
1:00 - 1:59	45	51	66	75	237
2:00 - 2:59	45	50	45	55	195
3:00 - 3:59	42	37	40	35	154
4:00 - 4:59	20	47	35	29	131
5:00 - 5:59	22	32	28	28	110
6:00 - 6:59	41	45	33	47	166
7:00 - 7:59	108	137	103	148	496
8:00 - 8:59	489	605	539	644	2,277
9:00 - 9:59	776	893	924	944	3,537
10:00 - 10:59	898	1,009	1,107	1,083	4,097
11:00 - 11:59	879	928	1,041	1,181	4,029
12:00 - 12:59	802	848	910	1,049	3,609
13:00 - 13:59	776	801	865	1,036	3,478
14:00 - 14:59	742	729	860	918	3,249
15:00 - 15:59	696	652	808	888	3,044
16:00 - 16:59	501	571	618	626	2,316
17:00 - 17:59	280	309	316	392	1,297
18:00 - 18:59	233	217	219	295	964
19:00 - 19:59	191	169	185	206	751
20:00 - 20:59	162	165	157	195	679
21:00 - 21:59	132	144	151	154	581
22:00 - 22:59	102	120	93	109	424
23:00 - 23:59	58	83	63	109	313
TOTALS:	8,090	8,711	9,295	10,318	36,414

2-1-1 Helpline Reported Needs 2007-2008

Need Category	# Needs	Category Total	% of Category	% of Total
Basic Needs		14,322		37%
Emergency Shelter	3,696		26%	
Electric Bill Payment Assistance	2,108		15%	
Rent Payment Assistance	1,558		11%	
Food	1,400		10%	
Residential Housing Options	1,266		9%	
Material Goods Assistance	971		7%	
Transportation	747		5%	
Water/Gas Bill Payment Assistance	250		2%	
Mortgage Payment Assistance	218		2%	
Other Basic Needs	2,108		15%	
Community Services		3,781		10%
Arts & Culture	822		22%	
Civic Organizations	110		3%	
Economic Development	84		2%	
Other Information	185		5%	
Professional Associations	381		10%	
General social service information	1,377		36%	
Other Community Services	822		22%	
Consumer Services		1,331		3%
Consumer Action Information & Support	301		23%	
Consumer Complaints	187		14%	
Consumer Education	91		7%	
Consumer Protection	69		5%	
Money Management	44		3%	
Municipal Services Complaints	100		8%	
Records/Licenses/Permits	447		34%	
Regulations/Standards	92		7%	
Other Consumer Services				
Criminal Justice & Legal Services		4,413		11%
Child support/custody issues	410		9%	
Corrections	99		2%	
Courts	502		11%	
Crime Reporting	46		1%	
Divorce Assistance/Mediation	39		1%	
Domestic Violence Intervention	196		4%	
Immigration Issues	19		0%	
Landlord/Tenant Issues	69		2%	
Law Enforcement	955		22%	
Legal Assistance/Education	1,018		23%	
Probation/Parole Issues	85		2%	
Tax Assistance	527		12%	
Other Criminal Justice & Legal Services	448		10%	

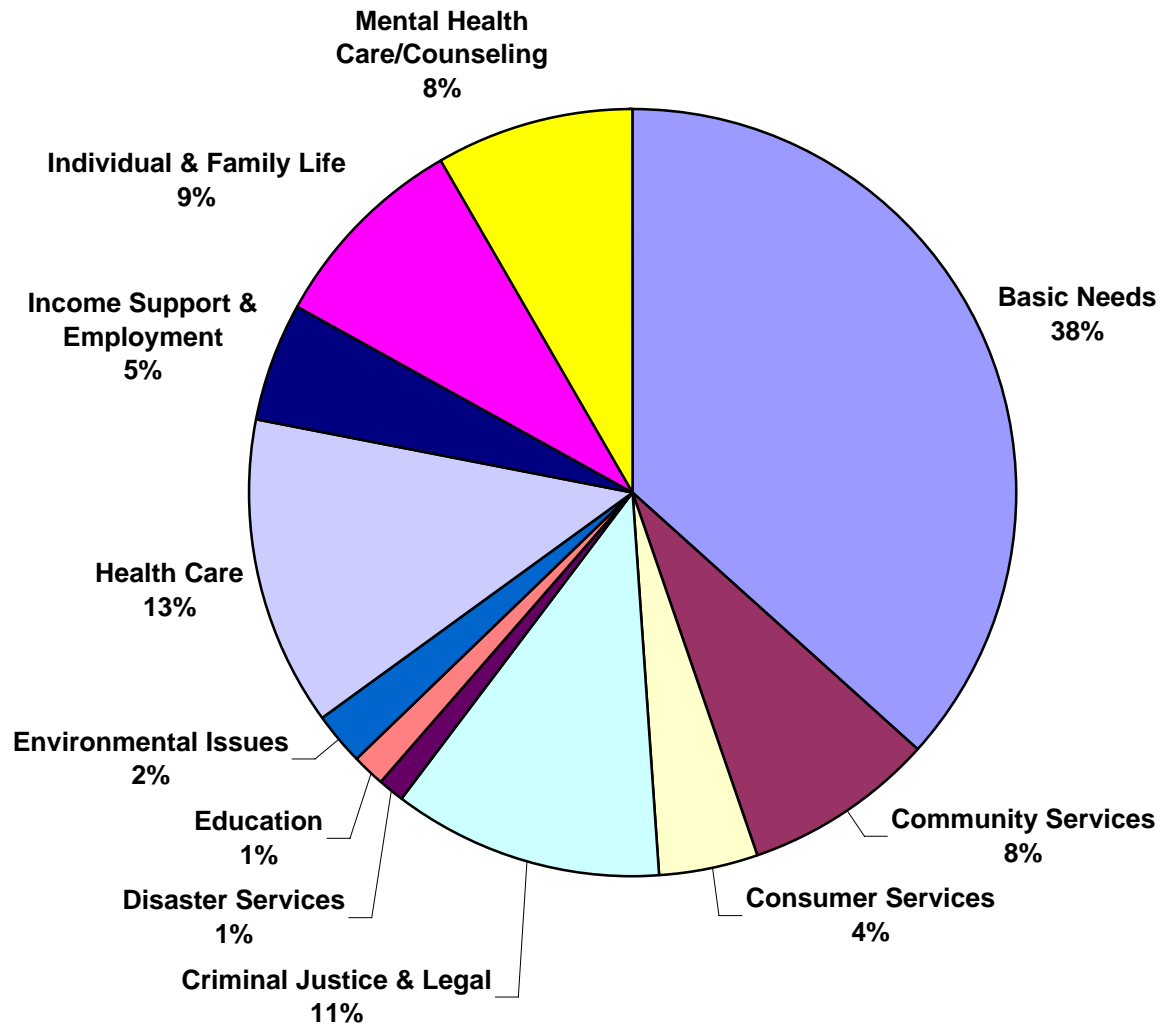
2-1-1 Helpline Reported Needs 2007-2008

Need Category	# Needs	Category Total	% of Category	% of Total
Disaster Services		418		1%
Disaster Financial Assistance	11		3%	
Disaster Preparation/Mitigation	152		36%	
Disaster Public Safety Information	51		12%	
Disaster Repair Assistance	14		3%	
Disaster Transportation	10		2%	
Disaster Volunteers/Donations	51		12%	
Disaster Food/Supplies	18		4%	
General Disaster Information & Updates	60		14%	
Office Openings/Closings	5		1%	
Disaster Shelter Information	22		5%	
Other Disaster Services	24		6%	
Education Services		533		1%
Adult/Continuint/Citizen Education	139		26%	
Colleges/Universities	37		7%	
Eductional Support/Disabled Students	27		5%	
Primary/Secondary Schools	137		26%	
No Child Left Behind Services	4		1%	
Other Educational Services	189		35%	
Environmental Issues		888		2%
Animal Services	307		35%	
Emregency Rescue	15		2%	
Environmental Protection	45		5%	
Muniicipal Services/Public Works	143		16%	
Public Health Warnings	71		8%	
Public Safety	108		12%	
Other Enivornmental Issues	199		22%	
Health Care		5,063		13%
Involuntary Substance Abuse Treatment	12		0.24%	
AIDS/HIV testing/clinics	41		1%	
Dental Care	344		7%	
Family Planning/Birth Control	70		1%	
Health Facilities Inforamtion	324		6%	
Immunizations	40		1%	
Inpatient Substance Abuse Services	537		11%	
Medical Care	1,305		26%	
Medical Expense Assistance	525		10%	
Outpatient Substance Abuse Services	462		9%	
Vision Assistance	91		2%	
Other Health Care	1,312		26%	
Income Support & Employment		1,911		5%
Employment Assistance Services	612		32%	
Public Assistance Services	832		44%	
Social Insurance Services	118		6%	
Other Income Support & Employment	349		18%	

2-1-1 Helpline Reported Needs 2007-2008

Need Category	# Needs	Category Total	% of Category	% of Total
Individual & Family Life		3,334		9%
Adult Day Care	135		4%	
Adult/Elder Abuse Reporting	112		3%	
Burial Assistance/Death Certificates	21		1%	
Child Abuse Prevention Services	29		1%	
Child Abuse Reporting	176		5%	
Child Day Care	260		8%	
Community Events	111		3%	
Daily Living/Paperwork Assistance	340		10%	
Foster Care Services	23		1%	
Leisure Activities	169		5%	
Mentoring Services	32		1%	
Parent Education	120		4%	
Respite Care	97		3%	
Social Development Issues	175		5%	
Spiritual Issues	12		0%	
Support Groups	495		15%	
Volunteer Opportunities	284		9%	
Other Individual & Family Life Issues	743		22%	
Mental Health Care/Counseling		3,217		8%
Involuntary Psychiatric Treatment	39		1%	
Domestic Violence Counseling/Hotline	59		2%	
Grief Issues	80		2%	
Inpatient Psychiatric Services	153		5%	
Outpatient Mental Health/Counseling	568		18%	
Runaway/Homeless Youth	11		0%	
Sexual Assault Counseling/Hotline	30		1%	
Suicide Prevention/Intervention	158		5%	
Suicide Survivor Issues	14		0%	
Telephone Crisis Intervention	1,359		42%	
Other Mental Health/Counseling Issues	746		23%	
TOTALS:	39,211	39,211		100%

2-1-1 Helpline Reported Needs 2007-2008

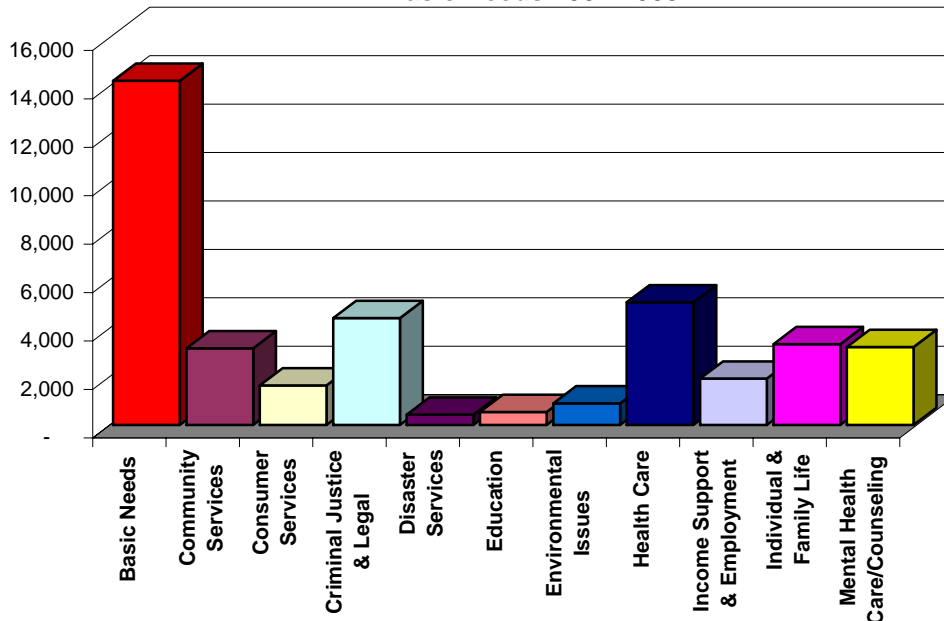


2-1-1 Helpline Reported Needs Summary/Trend By Quarter 2007-2008

Need Category	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total	% of Total
	Jul - Sep 2007	Oct - Dec 2007	Jan - Mar 2008	Apr - Jun 2008		
Basic Needs	4,183	3,637	2,982	3,411	14,213	37%
Community Services	778	667	747	974	3,166	8%
Consumer Services	361	401	490	380	1,632	4%
Criminal Justice & Legal	993	885	1,410	1,125	4,413	11%
Disaster Services	8	10	24	376	418	1%
Education	155	86	138	154	533	1%
Environmental Issues	208	137	209	334	888	2%
Health Care	1,412	1,165	1,291	1,195	5,063	13%
Income Support & Employment	423	346	596	546	1,911	5%
Individual & Family Life	731	892	867	844	3,334	9%
Mental Health Care/Counseling	776	712	846	883	3,217	8%
TOTALS:	10,028	8,938	9,600	10,222	38,788	100%

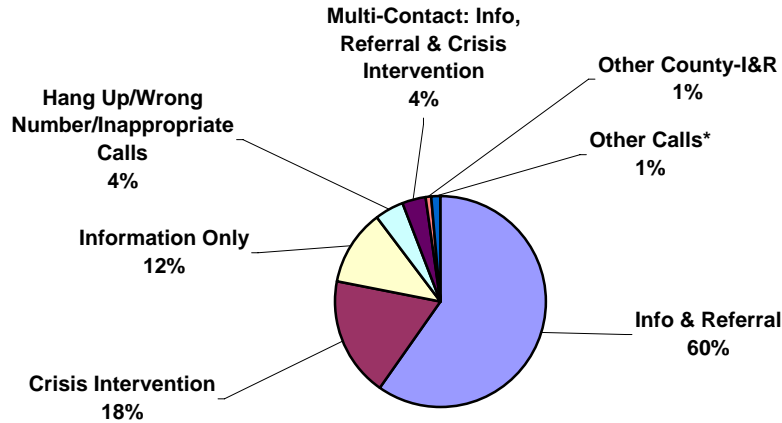
Basic Needs		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total	% of Total
		Jul - Sep 2007	Oct - Dec 2007	Jan - Mar 2008	Apr - Jun 2008		
	Unspecified	1,234	330	332	212	2,108	15%
	Elect. Bill Payment Assistance	999	1,101	741	855	3,694	26%
	Emergency Shelter	348	348	330	374	1,390	10%
	Food	484	574	368	531	1,954	14%
	Material Goods Assistance	184	346	189	252	970	7%
	Mortgage Payment Assistance	59	40	52	67	218	2%
	Rent Payment Assistance	334	365	378	481	1,556	11%
	Residential Housing Options	310	286	316	354	1,266	9%
	Transportation	144	169	216	218	747	5%
	Water/Gas Bill Payment Assistance	87	78	60	67	250	2%
TOTALS:		4,183	3,637	2,982	3,411	14,213	100%

Basic Needs 2007-2008



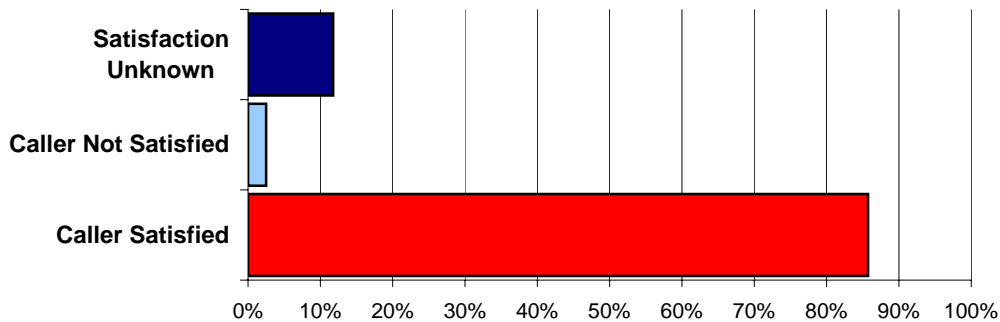
2-1-1 Helpline Contact Types Caller Satisfaction 2007-2008

Contact Type	# Calls	% of Total
Info & Referral	21,428	60%
Crisis Intervention	6,585	18%
Information Only	4,173	12%
Hang Up/Wrong Number/Inappropriate Calls	1,552	4%
Multi-Contact: Info, Referral & Crisis Intervention	1,379	4%
Other County-I&R	287	1%
Other Calls*	469	1%
TOTALS:	35,873	100%



*(Includes Administrative Transfers, Disaster Recovery/Mitigation Assistance, Contract Calls, Emergency Dispatch, Linkage and Advocacy Calls)

Caller Satisfaction	# Calls	% of Total
Caller Satisfied	31,228	86%
Caller Not Satisfied	907	2%
Satisfaction Unknown	4,287	12%
TOTALS:	36,422	100%



2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
411	174
911	17
211 Brevard, Inc.	16
2-1-1 Community Resources	58
2-1-1 Helpline	40
2-1-1 Online Database	14
45th Space Wing/BZ, Small Business Office	1
A. Max Brewer Memorial Law Library	2
AARP - Foundation/SC SEP	38
AARP - Foundation/SC SEP	5
AARP Tax Aide Preparation	48
AARP Tax Aide Preparation Assistance-Cocoa	98
AARP Tax Aide Preparation Assistance-Cocoa	24
AARP Tax Aide Preparation Assistance-Indian	29
AARP Tax Aide Preparation Assistance-Melbourne	177
AARP Tax Aide Preparation Assistance-Merritt	34
AARP Tax Aide Preparation Assistance-Palm Bay	116
AARP Tax Aide Preparation Assistance-Palm Bay	48
AARP Tax Aide Preparation Assistance-Port St.	15
AARP Tax Aide Preparation Assistance-Satellite	29
Abuse Hotline	283
ACES (Assoc. for Children for Enforcement of Support)	41
ACES- Assoc. for Children for Enforcement of Support)	1
ACLU (American Civil Liberties Union)	94
Act Center, Inc. -Titusville	27
Addictions Receiving Facility	26
Adult Attention Deficit Disorder Self Help	2
Adult Children of Alcoholics	1
Agape Community Church Road to Damascus	98
Agency for Workforce Innovations	146
Agricultural Co-op Ext Serv-Horticulture	2
Agricultural Cooperative Extension Services Sea Grant/Marine Program	1
AIDS Nat'l Hotline - Phone Counseling, I&R	10
Alanon/Alateen	32
Al-Anon/Alateen	2
Alcoholics Anonymous -Brevard Intergroup	168
Alcoholics Anonymous-Brevard Intergroup	2
Alligator Hotline	7
Alpha Pregnancy Center	23
Alpha Pregnancy Center	1
Alternate Family Care Preindependent Living Group Home	2
Alternate Family Care Specialized Therapeutic Foster Care	1
Alternative Pregnancy Center	38
Alterra Sterling House of West Melbourne I	6
Alterra Sterling House of West Melbourne II	5
Alzheimer's Association	35
Amanda's Enriched ALF, Inc.	1
American Cancer Society	36

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
American Cancer Society Education Group-Man to Man	1
American Civil Liberties Union (ACLU)	2
American Credit Counseling Service- Melbourne	36
American Diabetes Association	12
American Diabetes Association	2
American Heart Association	21
American Heart Association	2
American Kidney Fund, Inc.	1
American Lung Association of Florida	4
American Lung Association of Florida, Inc.	2
American Red Cross	89
American Red Cross	23
American Red Cross Military/Veteran Assistance	6
American Red Cross/ Southeast Chapter	5
American Red Cross/PAFB	17
Americorps	2
Americorps	1
AmeriTrans- Non Medical Stretcher	14
Andrew Jackson Middle School	1
Angel Flight Southeast	3
Angel Tree Project	2
Animal Care & Adoption Services/Animal Services and Enforcement	75
Animal Specialty Hospital/Animal Emerg. Clinic	12
Animals from the Ark Humane Society	11
Apollo Elementary School	1
Apple Corp - School Volunteer Program	5
Arbors at Melbourne	1
Arthritis Foundation	1
Assistive Technology Act Projects	3
Asthma and Allergy Foundation of America	2
Astronaut High School	1
AT&T Phone Service	71
Atlantis Elementary School	1
Attorney General Bill McCollom	3
Autumn House	6
B.E.T.A. of Titusville, Inc.	32
B.E.T.A. of Titusville, Inc.	2
B.O.A.T.	81
B.R.A.V.E. Volunteer & Internship Program	7
Bayside High School	6
Bell South	7
Bell South	4
BellSouth Phone Service	1
Bethesda Baptist Retirement Home	4
Better Business Bureau of Central Florida	39
Better Business Bureau of Central Florida,	3
Big Brothers Big Sisters Community Based Mentoring	27
Big Brothers Big Sisters of Central Florida	4

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Big Brothers Big Sisters School Based Mentoring Program	7
Binky Patrol	7
Birth Moms	1
Birthright Cocoa Beach	26
Birthright Melbourne	47
Birthright Melbourne	1
Blood Bank, Cocoa Beach	2
Blood Bank, Main Office	11
Blood Bank, Melbourne	14
Blood Bank, Titusville	1
Board of County Commissioners, Brevard	1
Board of County Commissioners-Dist.1	8
Board of County Commissioners-Dist.2	7
Board of County Commissioners-Dist.3	10
Board of County Commissioners-Dist.4	6
Board of County Commissioners-Dist.5	9
Bonsteel Park	1
Boy Scouts of America, Central Florida Council	2
Boy Scouts of America, Central Florida Council	1
Boys & Girls Club of America	2
Boys & Girls Club of America-Melbourne	7
Boys & Girls Club of America-Palm Bay (Diamond Community Center)	3
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	7
Boys & Girls Club of America-Titusville	3
Boys Town Nat'l Hotline & Residential	1
Brain Injury Association of Florida, Inc.	6
Brevard Achievement Center	38
Brevard Achievement Center	8
Brevard Achievement Center Supported Living Program	9
Brevard Achievement Center-Meadowlane Program	11
Brevard Alzheimer's Foundation, Inc.	1
Brevard Assoc. of Family & Community Educators	3
Brevard Association for the Advancement of the	12
Brevard Association of Human Services (BAHS)	2
Brevard Cares	26
Brevard Community College Dental Hygeine Clinic	119
Brevard Community College Office for Students with Disabilities	1
Brevard Community College Parenting Skills Program	18
Brevard Community College Regional Small Business Dev Center	3
Brevard Community College WENDI Success Center	4
Brevard Community College, Cocoa Campus -	19
Brevard Community College, Melbourne Campus -	11
Brevard Community College, Palm Bay Campus -	13
Brevard Community College, Titusville Campus -	3
Brevard County Alternative Community Service	24
Brevard County Animal Services and Enforcement	161
Brevard County Bar Association	119
Brevard County Building Code Compliance	9

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Brevard County Clerk of Court	1
Brevard County Code Compliance Dept.	15
Brevard County Code Enforcement	43
Brevard County Community Action	4
Brevard County Community Action Agency	1
Brevard County Community Action Agency-Cocoa	8
Brevard County Community Supervision	39
Brevard County Contractor Licensing	11
Brevard County Co-op Ext. Serv -	2
Brevard County Cooperative Extension Service	1
Brevard County Courthouse	36
Brevard County Courthouse	1
Brevard County Crime Prevention	3
Brevard County Detention Center-Sharpes	103
Brevard County Detention Center-Sharpes	2
Brevard County EEO & ADA	10
Brevard County Engineering Inspection	2
Brevard County Government Center	2
Brevard County Government Complex	4
Brevard County Health Dept. - All Appointments	333
Brevard County Health Dept. - EMBRACED Program	25
Brevard County Health Dept. - Environmental Consultant	60
Brevard County Health Dept. - Environmental Health	9
Brevard County Health Dept. - Epidemiology	8
Brevard County Health Dept. - Gateway Teen	17
Brevard County Health Dept. - Immunization Outreach	2
Brevard County Health Dept. - Immunization Records, Central	18
Brevard County Health Dept. - Immunization, North	12
Brevard County Health Dept. - Immunization, South	10
Brevard County Health Dept. - Intake Information, Central	152
Brevard County Health Dept. - Intake Information, North	93
Brevard County Health Dept. - Intake Information, South	38
Brevard County Health Dept. - Medical Records, Central	3
Brevard County Health Dept. - Medical Records, North	1
Brevard County Health Dept. - Medical Records, South	1
Brevard County Health Dept. - PATH Clinic	27
Brevard County Health Dept. - STD Information	5
Brevard County Health Dept. - STD Reporting	1
Brevard County Health Dept. - TB	4
Brevard County Health Dept. - Vital Statistics	129
Brevard County Health Dept. - Volunteer Adult	182
Brevard County Health Dept. - WIC, Central	42
Brevard County Health Dept. - WIC, North	21
Brevard County Health Dept. - WIC, South	84
Brevard County Health Dept. -Teen Clinic	10
Brevard County Health Dept.-Administration	22
Brevard County Housing and Human Services	3
Brevard County Impact Fees	2

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Brevard County Land Development Code	1
Brevard County Legal Aid, Inc.	823
Brevard County Legal Aid, Inc.	2
Brevard County Library Literacy Program	5
Brevard County Manager's Office	4
Brevard County Medical Examiner's Office	4
Brevard County Medical Society	32
Brevard County Misdemeanor Probation	48
Brevard County Mosquito Control (Central)	3
Brevard County Mosquito Control (North)	1
Brevard County Mosquito Control (South)	5
Brevard County Natural Resource Manag.	8
Brevard County Office of Emergency Management	16
Brevard County Office of Emergency Management	3
Brevard County Parks & Rec.-South-Mainland	2
Brevard County Parks & Rec.-South-Summer Swim	3
Brevard County Parks & Recreation Before/After School Program-Funseekers	3
Brevard County Parks & Recreation Disabilities Program	1
Brevard County Parks & Recreation Disabilities Program, North Area	2
Brevard County Parks & Recreation Disabilities Program, South Area	3
Brevard County Parks & Recreation, South-Recreational Classes	2
Brevard County Parks and Recreation	1
Brevard County Parks and Recreation-Central Area Operations	12
Brevard County Pretrial Diversion	1
Brevard County Pretrial Release	2
Brevard County Property Appraiser Jim Ford	17
Brevard County Public Defender	30
Brevard County Public Safety Department	3
Brevard County Public Safety Department	1
Brevard County Public Works Dept.	5
Brevard County Road & Bridge Administration	10
Brevard County Road & Travel Information	4
Brevard County School Board	3
Brevard County School Board-Dist.1	3
Brevard County School Board-Dist.2	6
Brevard County School Board-Dist.4	3
Brevard County School Board-Dist.5	4
Brevard County School Board-GED Program	34
Brevard County Sheriff's Office, Cape	43
Brevard County Sheriff's Office, East Precinct	148
Brevard County Sheriff's Office, South	211
Brevard County Sheriff's Office, Titusville	84
Brevard County Sheriff's Office, West Precinct	37
Brevard County Solid Waste Management	57
Brevard County Storm Water Utility	1
Brevard County Supervisor of Elections	14
Brevard County Tax Collector	34
Brevard County Tax Collector	2

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Brevard County Veterans Service Office	47
Brevard County Water Resources Department	11
Brevard Cultural Alliance, Inc.	2
Brevard Family of Housing	1
Brevard Guardianship Services	44
Brevard Guardianship Services, Inc	1
Brevard Health Alliance	27
Brevard Health Alliance Mobile Unit	27
Brevard Health Alliance-Central	262
Brevard Health Alliance-Melbourne	207
Brevard Health Alliance-Palm Bay	104
Brevard Job Link - Byrd Plaza	206
Brevard Job Link - Palm Bay	254
Brevard Job Link - Titusville	58
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	10
Brevard Job Link Joshua's Closet Clothing Program, Titusville	3
Brevard Job Link, First Impressions Clothing Program, Melbourne	4
Brevard Library Foundation	2
Brevard Literacy Program	12
Brevard Museum of Art & Science, Inc.	2
Brevard Outpatient Alternative Treatment	1
Brevard Schools Foundation	3
Brevard Symphony Orchestra Inc. & Guilds	2
Brevard Zoo	4
Brevard Zoo	1
Bridges Residential Facility for Developmentally Disabled Adults	6
Bridges, Inc.	5
Bridges, Inc. Rockledge	42
Bright Star Center for Grieving Children	7
Brighthouse- Call before you dig	5
Browning's Diabetes Management	5
Browning's Medical Equipment	19
Buena Vida Assisted Living, Inc.	3
Buena Vida Estates	3
Building Department, City of Rockledge	4
Building Permits- City of Palm Bay	6
Bureau of Alcohol, Tobacco & Firearms, Tampa	1
C.I.T.A. Rescue Mission	3
C.I.T.A.. Rescue Mission	383
Cambridge Elementary School	2
Camp Hope	3
Canaveral Port Authority-Dist. 5 Rodney	1
Cancer Care, Inc.	10
Candlelighters of Brevard	2
Candlelighters of Brevard	1
Cape Canaveral Public Library	5
Cape View Elementary School	1
Care Entree	1

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Care Givers	33
Career Guidance	8
Caregiver Education & Resource Program	9
Carnegie Gardens Nursing Center	2
Carolina Care ALF	5
Catalina Gardens	7
CATCH of Brevard-Pediatric Primary Care	5
Catholic Charities	4
Catholic Charities Adoption	4
Catholic Charities Brevard Community Food Bank	1
Catholic Charities Counseling	82
Catholic Charities Family Emergency Assistance	1164
Catholic Charities-Thrift Store	5
CCC Physical Therapy Center	5
CCC Physical Therapy Center-Arthritis Pool	1
CDC National STD & AIDS Hotline	1
Center for Autism and Related Disorders - UCF	9
Center for Counseling	5
Center for Disease Control and Prevention	7
Center for Disease Control and Prevention	1
Center for Drug Free Living-Brevard Outpatient	139
Center for the Visually Impaired	24
Center for the Visually Impaired	2
Central Brevard Humane Society	21
Central Brevard Humane Society	1
Central Brevard Library	32
Central Brevard Sharing Center	6
Central Brevard Sharing Center Community Kitchen	1
Central Brevard Sharing Center Food Pantry	4
Central Brevard Sharing Center Medical Equipment Program	31
Central Brevard Sharing Center Prescription Assistance Program	97
Central Brevard Sharing Center Thanksgiving Program	11
Central Brevard Sharing Center, Client Assistance Program	1341
Central Brevard Sharing Center, Lice Treatment Program	1
Central District Dental Association	89
Central Florida Legal Services	521
Central Florida Safety Council	56
Central Florida Safety Council	2
Central Florida Treatment Center	1
Central Florida Treatment Center-Cocoa	83
Central Florida Treatment Center-Palm Bay	15
Central Middle School	2
Century Oaks	2
Challenger 7 Elementary School	2
Chamber of Commerce	2
Chamber of Commerce, Cocoa Beach Area	14
Chamber of Commerce, Melbourne-Palm Bay Area	30
Chamber of Commerce, Palm Bay	11

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Chamber of Commerce, Titusville	5
Channel 6 - WKMG TV Consumer Reporter	26
Channel 9 - WFTV 9 Action Report	28
Child Care Association of Brevard County	7
Child Care Association of Brevard Parent Connecton	3
Child Care Association, Central	104
Child Care Association, North	49
Child Care Association, South	127
Child Find - Brevard County School Board	6
Child Find of America, Inc	1
Child Find-Florida Diagnostic and Learning	5
Child Protection Team of Brevard	25
Child Protection Team of Brevard	2
Childbirth Enhancement Foundation	5
Children's Advocacy Center of Brevard	7
Children's Home Society	6
Children's Home Society - Case Management	10
Children's Home Society - Crisis Screening	5
Children's Home Society - Intensive Crisis	17
Children's Home Society - Multi-Disciplinary	7
Children's Home Society Adoptions	10
Children's Interagency Program	14
Children's Medicaid	2
Children's Medical Service	5
Children's Medical Services	28
Children's Medical Services Insurance Program	13
Christ Aid Ministry for Family Restoration	2
Christ Aid Ministry for Women and Children	13
Christa McAuliffe Elementary School	1
Christian Conciliation Service of Brevard	3
Christian Fellowship/Mini Career Center	4
Christian Pastoral Counseling	2
Christmas Toys (Cocoa Police Department)	17
Christmas Toys (Florida Today)	248
Circles of Care	58
Circles of Care - Child Crisis Stabilization	29
Circles of Care - Community Support	6
Circles of Care - Emergency Crisis Assessment	129
Circles of Care - Outpatient Counseling, Melbourne	140
Circles of Care - Outpatient Counseling, Rockledge	86
Circles of Care - Outpatient Counseling, Titusville	45
Circles of Care - Psychiatric Services, Melbourne	44
Circles of Care - Psychiatric Services, Rockledge	15
Circles of Care - Psychiatric Services, Titusville	12
Circles of Care - Twin Rivers Drug Treatment	251
Circuit Court Judge, George W. Maxwell III	1
City Hall, Cape Canaveral	1
City Hall, Cocoa	9

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
City Hall, Cocoa Beach	5
City Hall, Indialantic	1
City Hall, Indian Harbour Beach	1
City Hall, Melbourne	33
City Hall, Palm Bay	44
City Hall, Palm Shores	2
City Hall, Rockledge	6
City Hall, Satellite Beach	1
City Hall, Titusville	7
City Hall, West Melbourne	1
City of Cocoa	2
City of Cocoa - City Clerk	19
City of Cocoa - City Manager/Mayor's Office	9
City of Melbourne	2
City of Melbourne Housing and Community Development	177
City of Melbourne Planning and Economic	1
City of Palm Bay	2
City of Palm Bay Economic and Neighborhood Development	9
City of Rockledge	3
City of Rockledge	2
City of Satellite Beach Animal Control	11
City of Titusville Housing & Community Development	17
City of Titusville Social Service Center	1
Clearinghouse on Disabilities	19
Clerk of Court & Small Claims-Melbourne	238
Clerk of Court & Small Claims-Titusville	78
Clerk of Court & Small Claims-Viera	187
Clinical Research	3
Coalition for Hungry and Homeless of Brevard	4
Coastal Ambulance	12
Coastal Benefits Planning Project	3
Cocoa Beach Junior/Senior High School	2
Cocoa Beach Public Library	1
Cocoa Care Int'l /Mini Career Center	1
Cocoa High School	2
Cocoa Housing Authority	132
Code Compliance - City of Melbourne	17
Code Compliance- City of Palm Bay	15
Columbia Elementary School	2
Comforts of Homecare-Melbourne	11
Comforts of Homecare-Titusville	10
Commissioner of Agriculture	2
Commissioner of Education Charlie Christ	1
Community Action Team-Cocoa	1389
Community Action Team-Palm Bay	1735
Community Action Team-Titusville	479
Community Based Care of Brevard, Inc.	8
Community Care For The Elderly and Disabled	392

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Community Development & Housing, City of	1
Community Development Center, Palm Bay	39
Community Emergency Response Team Program	1
Community Home Services	19
Community Housing Initiative, Inc.	63
Community Inclusion Facilitation	2
Community Medical Clinic, Titusville	36
Community of Hope, Inc.	2
Community Psychological Services (Florida	141
Community Services Council - Brevard Community Kitchen	5
Community Services Council - Program	111
Community Services Council Meals on Wheels	101
Community Services Council of Brevard County,	2
Community Services Council Retired and Senior Volunteer Program	13
Community Services Council Seniors at Lunch	14
Community Treatment Center	2
Community Treatment Center Inc.	234
Community Treatment Center Inc.	70
Compassionate Management Care, Inc.	4
Consumer Credit Counseling Service of Brevard	70
Consumer Debt Counselors	10
Consumer Education & Business Self-Regulation	1
COSA of Brevard	2
Country Acres Children's Home	11
Country Acres Children's Home	2
County Court Judge, Cathleen Clarke	1
Couples, Marriage and Family Counseling	14
Courtney Spring Village	6
Creative Care Center-Adult Day Care	14
Credit Bureaus	6
Crime Insurance-National Hotline	1
CRISIS/HELP/I&R LINES - OUT OF AREA	686
Crossroads Youth Ministry	1
Crosswinds Brevard Job Link Youth Services	4
Crosswinds Community Counseling	69
Crosswinds Foster Care Program	3
Crosswinds Intensive Delinquency Diversion	3
Crosswinds Juvenile Assessment Center	10
Crosswinds Project Safe Place	5
Crosswinds Rainwater Center for Girls	2
Crosswinds Transitional Living Program	30
Crosswinds Youth Services Runaway and Youth Crisis Shelter (Crosswinds)	15
Crosswinds Youth Services, Inc.	9
Daily Bread	82
Daily Bread	6
Daisy Pickers - Holy Name of Jesus Catholic	11
Dawn Manor	2
Day Care Provider Inspection Information	1

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Dental Society	86
Department of Business and Professional	27
Department of Business and Professional	4
Department of Corrections	2
Department of Corrections Office of Family Services	4
Department of Elder Affairs	2
Department of Juvenile Justice	4
Department of Juvenile Justice	2
Department of Juvenile Justice	7
Department of Labor/Wage and Hour	74
Department of Motor Vehicles and Highway	1
Devereux Day School	2
Devereux Florida Treatment Network Hospital	43
Devereux Youth & Family Counseling Center	2
Devereux-Center for Developmental Disabilities	2
Devereux-Outpatient Counseling Centers	2
Devereux-Outpatient Services	3
Devereux-Residential Treatment Center-Orlando	2
Devereux-Therapeutic Foster Care	3
Devereux-Youth & Family Counseling Services	94
Discovery Elementary School	1
Division of Blind Services	10
Division of Consumer Services	40
Division of Forestry	1
Division of Safety	5
Domestic Violence Hotline-Florida Statewide	30
Donation-Pick/Up of donated item - Catholic Charities	7
Donation-Pick/up of donated item - Salvation Army	13
Donation-Pick/up of donated item - Salvation Army	3
Donation-Pick/up of donated item - Salvation Army	1
Donations - Clothing - Central Brevard Sharing Center	17
Donations - Clothing - North Brevard Sharities Sharing Center	9
Donations - Clothing - South Brevard Sharing Center, Palm Bay,	16
Donations-Clothing - Brevard Job Link	14
Donations-Material Goods - Catholic Charities	23
Donations-Material Goods, Central Brevard Sharing Center	37
Donations-Material Goods, North Brevard Charities Sharing Center	19
Donations-Material Goods, South Brevard Sharing Center, Melbourne	15
Donations-Material Goods, South Brevard Sharing Center, Palm Bay	13
Donations-Nonperish/Perish Food, Salvation Army, North	3
Donations-Nonperishable Food, Salvation Army, Central	27
Donations-Nonperishable Food, Salvation Army, South	20
Dr W J Creel Elementary School	1
Dr. Martin Luther King, Jr. Library	9
Driver's License-Melbourne	112
Driver's License-Merritt Island	84
Driver's License-North Melbourne	62
Driver's License-Titusville	40

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Driving Programs	15
Drug Court; Brevard County	1
Early Alzheimer Support & Education	6
Early Learning Coalition of Brevard County	7
Early Steps	7
East Coast Christian Center	221
East Coast Christian Center	1
East Coast Christian Center Thanksgiving Program	7
East Coast Contract Industries	1
East Coast Early Intervention Center Services, EYA Hi-Five	1
Easter Seal Society	19
Easter Seal Society of East Central Florida	1
Eau Gallie Civic Center	2
Eau Gallie High School	3
Eau Gallie Public Library	12
Eckerd Youth Alternatives, Inc.	2
Economic Development Commission of Florida's Space Coast	1
Edgewood Middle School	1
Educational Charter School Site 2	1
Educational Programs for Wildlife Conservation	1
Educational/Mental Health/Rehabilitative/Youth	2
Elder Service Unit - State Attorney Office	19
Eldercare Locator	39
Emergency Financial Assistance for Housing	225
Endeavor Academy	1
Endeavor Elementary School	9
English as a Second Language	1
Environmental Protection Agency	2
Environmentally Endangered Lands Program	1
E-PASS - Orange County Transportation Office	3
Epilepsy Association of Central Florida	9
Epilepsy Foundation of America	2
Episcopal Counseling Center, Melbourne	11
Episcopal Counseling Center, Titusville	5
Equal Employment Opportunity Commission	1
Equal Employment Opportunity Commission	14
Eyecare America	6
Fair Housing Continuum	22
Fair Housing Continuum	1
Fairglen Elementary School	1
Faith House of Titusville Inc.	9
Family Counseling Center Batterer's Intervention Program	3
Family Counseling Center CounterAttack of Brevard	3
Family Counseling Center of Brevard, Inc.	15
Family Counseling Center Substance Abuse Treatment	52
Family Counseling Center Transparenting Program	7
Family Counseling Center-Outpatient Counseling	418
Family Court Resource Assistance	111

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Family Enrichment Program (CFDFL)	4
Family HealthLine (Department of Health)	12
Family Network on Disabilities of Florida	4
Family Resource Center	3
FBI-Federal Bureau of Investigation	5
Federal Flood Insurance	1
Federal Information Center	9
Federal Subsidized Housing	15
Feed My Sheep	26
Fellsmere Dental Clinic	116
FEMA	30
Fire Department, City of Cocoa	30
Fire Department, City of Cocoa Beach	1
Fire Department, City of Melbourne	30
Fire Department, City of Mims/Scottsmoor	2
Fire Department, City of Palm Bay	17
Fire Department, City of Rockledge	5
Fire Department, City of Titusville	4
Fire Department, City of West Melbourne	4
Fire Department, Town of Indialantic	4
First Aid & Safety Classes (American Red	25
First Baptist Church Merritt Island	127
First Baptist Church of Port St. John- Mission	47
First-Time Home Buyer's	5
Florida Agriculture Extension Office	17
Florida Agriculture Extension Office	1
Florida Coalition Against Domestic Violence	1
Florida Department of Children & Families - Customer Relations	28
Florida Department of Children & Families - Family Safety Network	13
Florida Department of Children & Families ACCESS Center	5
Florida Department of Children & Families Adult Services Program	77
Florida Department of Children & Families Economic Services/ACCESS Florida -North & Central	793
Florida Department of Children & Families Economic Services/ACCESS Florida, South	1103
Florida Department of Children & Families-Consumer Complaint Line	60
Florida Department of Revenue Child Support Enforcement	368
Florida Department of Revenue Taxpayer Service Center	30
Florida Dept. of Agriculture and Consumer	1
Florida Discount Drug Card	3
Florida Dog Guides for the Deaf, Inc.	1
Florida Elks Children's Therapy Services	1
Florida Fish and Wildlife Conservation	6
Florida Fish and Wildlife Conservation	1
Florida Highway Patrol	21
Florida Highway Patrol	1
Florida HIV/AIDS Hotline	5
Florida Hospital	24
Florida Hospital	2
Florida Park Patrol	3

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Florida Power and Light	104
Florida Public Service Commission	11
Florida Sheriff's Youth Ranches	9
Florida Tech Behavioral Services School of Psychology	4
Florida Tech Incest Victim & Offender Counseling	5
Florida Today	2
Florida Wildlife Hospital Wildlife Rescue	51
Florida's Adoption Program	5
Food Source	1076
Food With Care	9
Foundation of the American Academy of Ophthalmology-Eyecare	2
Founders Forum	2
Fox Lake Park	1
Franklin T. DeGroot Memorial Library	12
Free Medicine Foundation	10
Free Tax Service	1
Freedom 7 Community Center	2
FreeTranslation.com	2
Friends at Home	7
Friendship Corner	4
Gamblers Anonymous/GamAnon	4
Genesis House	69
Genesis House	5
Gentiva Health Services-Melbourne	4
Getting Well Behavioral Medicine Program	8
Gilda's Club	5
Girl Scouts of Citrus Council	1
Glory Mansions	115
Golden Care Living Centers	3
Good Shepherd Lutheran Church Food Pantry	121
Goodwill Industries of Central Florida, Inc.	4
Goodwill Industries-Thrift Store-Babcock	10
Goodwill Industries-Thrift Store-Wickham	7
Goodwill Job Center	69
Governor Charlie Crist	30
Greater Palm Bay Senior Center	20
Greater Palm Bay Senior Center	1
Greyhound Bus Lines	4
Greyhound Bus Service	44
Guardian Ad Litem Program	10
Guardian Advocate Program	7
H.O.P.E. Preschool & Childcare	23
Hacienda Girl's Ranch	9
Hands of Mercy	6
Hans Christian Andersen Elementary School	1
Harbor City Elementary School	1
Harbor Place	4
Harry T. & Harriette V. Moore Memorial Park	4

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Head Start Grandparents	3
Health First Cape Canaveral Hospital	31
Health First Cape Canaveral Hospital Care-A-Van	12
Health First Holmes Regional Medical Center	71
Health First Holmes Regional Medical Center	1
Health First Home Care, Melbourne	14
Health First Home Care, Merritt Island	18
Health First Palm Bay Community Hospital	29
Health First Palm Bay Community Hospital	1
Health First Pediatric Rehab, Central	1
Health First Pediatric Rehab, North	1
Health First Pediatric Rehab, South	2
Health First, Holmes Regional Medical Center Freedom from Smoking Clinics	4
Health South Sea Pines Rehabilitation Hospital	2
Healthy Kids	2
Healthy Kids-Insurance	52
Healthy Start - Cocoa Annex	9
Healthy Start - Palm Bay Annex	16
Healthy Start - Titusville Annex	10
Healthy Start Coalition of Brevard County	25
Healthy Start Coalition of Brevard County,	7
Henegar Center for the Arts	1
Hepatitis and Liver Disease National Hotline	4
Herbert Hoover Middle School	1
Hibiscus Court	9
Hidden Potentials, Inc.	18
Hill-Burton Free Hospital Care	36
His Place Ministries	36
His Place Ministries	4
His Way Restoration Ministries, Inc.	19
HIV/AIDS Treatment Info Serv	1
Holy Name of Jesus Catholic Church	6
Home At Last Adoption Agency, Inc.	5
Home Sight Nurse on Call	2
Homeless Veterans of Reintegration Program	5
Homemaker Companion Service	27
Honor America	1
Hope Ministries	20
Hospice of Health First	19
Hospice of St. Francis	11
House of Hope	2
Housing Authority of Brevard County	380
How to Choose an Assisted Living Facility	9
HUD	51
Human Services Associates, Inc.	1
Humane Society of South Brevard	32
Identity Theft Hotline (Federal Trade	8
Immigration & Naturalization Service	23

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
In Home Services	32
Indialantic Elementary School	1
Indian Harbour Beach Tag Agency	3
Information & Referral for Respite	17
In-Home Senior Care	56
Institute for Business Training & Community	4
Insurance Consumer Helpline	82
Internal Revenue Service	99
Internal Revenue Service	8
International Dyslexia Association	2
Intervention Services - Behavior Analysis	8
Intervention Services Inc./Outreach Program	1
Intervention Services Women and Families Program	18
IRS Office	45
Jewish Federation - Financial Ass't	4
Job Corps - Job Training for Youth	27
Joe Realino Fund - Fin Asst Unemp Hospitality	9
Joe's Club	24
Joe's Club-North	3
Joe's Club-South	3
John F. Kennedy Middle School	3
Junior Achievement of East Central Florida	3
Keep Brevard Beautiful	4
Kennedy Space Center Visitors Center	3
Kennedy Space Center Visitors Center	1
Keys to Life Counseling, North	4
Keys to Life Counseling, South	12
KidsPeace	8
Labor Finders	31
Ladders to Success	15
Lauren's Light	3
Lawyer Referral Service	59
Lawyer Referral Service of Brevard County	1
League of Women Voters of the Space Coast	1
Leisure for the Blind	5
Liberty Lodge	123
Links of Hope-Main Office	101
Lions Club	112
Lions Club	4
Loaves and Fishes Soup Kitchen	3
Lockmar Elementary School	3
Locks of Love	1
Long Point Park Campground	1
Long Term Care Ombudsman Council	10
Low Cost Spay-Neuter Clinic & Adoption Center	9
Low Income Home Energy Assistance Program	1031
Lt. Governor Jeff Kottkamp	1
Lupus Foundation of America	1

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
MADD - Mothers Against Drunk Driving	5
Make a Difference Day Weekend	5
Make A Wish Foundation of Central Florida	2
Manatee Hammock Campground	2
Mandatory Divorce Classes	6
Martin Anderson Senior Center	13
Martin Anderson Senior Center, Inc.	1
Max K. Rhodes Park	1
Medical Security Program	2
Medicare Beneficiaries	6
Medicare Fraud Hotline	2
Medicare Information	94
Medicare-Approved Discount Drug Cards	8
MediKids-Florida	21
Melbourne Auditorium	1
Melbourne Beach Public Library	3
Melbourne High School	6
Melbourne Housing Authority	244
Melbourne Kidney Center, Inc.	6
Melbourne Public Library	26
Melbourne Riverview Park	2
Melbourne Speech Clinic	3
Melbourne Tag Agency	38
Memory Disorder Clinic	17
Men Cooking From the Heart	1
Mental Health Association of Central Florida	16
Merritt Island High School	2
Merritt Island National Wildlife Refuge	1
Merritt Island Public Library	10
Merritt Island Tag Agency	20
Mila Elementary School	2
Milestones Community Charter School	1
Mims Elementary School	2
Mims/Scottsmoor Public Library	4
Missing Children Information Clearinghouse	1
Mitigation Program	135
Mobility Medical Corp.	8
Mom Care	2
Multiple Sclerosis Asso. of America	5
Muscular Dystrophy Association, Inc.	4
Myfloridalicense.com	6
NAACP - Nat'l Asso. for Advancement of Colored People	15
Narcotics Anonymous	85
Narcotics Anonymous	1
National Alliance for the Mentally Ill, Florida State Office	8
National Alliance for the Mentally Ill, National Office	6
National Alliance for the Mentally Ill, South Brevard Chapter	17
National Alliance for the Mentally Ill, Space Coast Chapter	15

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
National Association for Anorexia Nervosa & Associated Disorders	7
National Center for Missing & Exploited	3
National Do Not Call Registry	10
National Do Not Call Registry	3
National Fatherhood Initiative	1
National Flood Insurance	1
National Highway Traffic Safety Administration	3
National Institute of Mental Health	4
National Organization of Rare Disorders	15
National Runaway Switchboard	1
National Stroke Association	2
National Technical Association	1
NeedyMeds	31
Neighbors Helping Neighbors	6
NHC Place-Merritt Island	2
Nine to Five - Nat'l Job Problems Hotline	3
Nineline - Hotline	1
NON-LISTED AGENCY	27
North Animal Care Center	7
North Brevard Charities Sharing Center	724
North Brevard Public Library	18
North Brevard Rehabilitation Center	2
North Brevard Senior Center, Inc.	8
North Brevard Sharing Center	4
Northwind Ministries	3
Northwind Ministries Clothing Donation Program	19
Northwind Ministries Thrift Store, Cocoa	16
Northwind Ministries Thrift Store, Merritt Island	29
NUI Gas Co.	14
Nurse On Call	18
Oakpark Elementary School	2
Occupational Licenses - City of Melbourne	3
Occupational Licenses- City of Palm Bay	9
Odyssey Charter School	1
Older American's Act Disaster Recovery Program	1
OSHA (Occupational Safety & Health	3
Our House ALF, Inc.	1
Outpatient Substance Abuse Treatment Services, Central	17
Outpatient Substance Abuse Treatment Services, North	11
Outpatient Substance Abuse Treatment Services, South	9
Outward Bound	1
Outward Bound-Hurricane Island	13
Overeaters Anonymous, Central	4
Overeaters Anonymous, North	2
Overeaters Anonymous, South	7
Overeaters Anonymous-Hotline	1
Ozark Wheelchair Cab Co.	25
PAL - Brevard County Sheriff's Office	6

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
PAL - Palm Bay Police Department	22
PAL - Titusville Police Athletic League	3
PAL - West Melbourne Police Department	2
Palm Bay Academy Charter School	1
Palm Bay Elementary School	8
Palm Bay Emergency Operations Center	1
Palm Bay High School	10
Palm Bay Public Library	7
Palm Bay Tag Agency	18
Paradise Beach Park	1
Parent Education Class/Parent Support Group	26
Parent to Parent	26
Parks and Recreation-Merritt Island/Beaches	3
Parks and Recreation-North Area Operations	2
Parks and Recreation-South Area Operations	30
Parks Operations- City of Palm Bay	11
Parkway Psychiatry and Family Counseling, P.A.	47
Parrish Medical Center	42
Parrish Medical Center	1
Parrish Sports Medicine-Pt. St. John	1
Paternity/Maternity Establishment	2
Patient Services	4
Patrick AFB Base Operator	8
Patrick AFB Family Support Center	3
Patrick AFB Retiree Activities Office	3
Patrick Air Force Base	9
People Adopting Children Everywhere	3
People's Church International	51
Physician Referral Service	72
Pinewood Elementary School	3
Planned Parenthood-Eastside Clinic	15
Planned Parenthood-Westside Clinic	8
Pleasant Home	1
Poison Information Center, Florida	44
Police Department, City of Cocoa	81
Police Department, City of Cocoa Beach	24
Police Department, City of Indian Harbor &	9
Police Department, City of Melbourne	178
Police Department, City of Palm Bay	203
Police Department, City of Rockledge	44
Police Department, City of Satellite Beach	6
Police Department, City of Sebastian	4
Police Department, City of Titusville	79
Police Department, City of West Melbourne	13
Police Department, Town of Indialantic	6
Port St. John Public Library	4
Post Office-Cape Canaveral	2
Post Office-Cocoa (524)	17

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Post Office-Cocoa Beach	3
Post Office-Cocoa Village	1
Post Office-Eau Gallie	30
Post Office-Grant	1
Post Office-Indialantic	3
Post Office-Melbourne (Interchange Square)	21
Post Office-Merritt Island	7
Post Office-Palm Bay	3
Post Office-Rockledge	2
Post Office-Sharpes	1
Post Office-Titusville (Astronaut Trail)	1
Post Office-Titusville (Indian River City)	1
Post Office-Titusville Postal Store	1
PPARX.ORG	118
Pregnancy Resources	2
Pregnancy Resources, Inc.	18
Prescription Drug Patient Assistance Programs	21
Prescriptions (Cystic Fibrosis Pharmacy)	2
Pressing Onward Ministry	4
PREVENT! - "Family Strengthening Program"	29
PREVENT! - "Family Ties"	12
PREVENT! - "SAFE"	3
PREVENT! - Adolescent Counseling-"Face It"	4
PREVENT! - Adolescent Counseling-"Resist"	5
PREVENT! - Clearlake Middle School-"Choices"	1
PREVENT! - Education & Support Groups	92
PREVENT! - HIV/AIDS Prevention & Education Outreach	14
PREVENT! - Outpatient Substance Abuse	26
PREVENT! - Substance Abuse Information & Referral	48
PREVENT! - Substance Abuse Prevention	5
PREVENT! - Substance Abuse Treatment	44
PREVENT! - Tobacco Education Program- "It's Your Life"	3
PREVENT! of Brevard	3
PREVENT! of Brevard, Sally's House	112
Private Counselor - Banks, Sara Lynn	1
Private Counselor - Barmore, Catherine L.,	6
Private Counselor - Burnham, Gary F.	11
Private Counselor - Cramer, Karen	5
Private Counselor - Durham-Flint, Becky	5
Private Counselor - Eller, Jerry R.	6
Private Counselor - Goff, Melanie, LCSW	3
Private Counselor - Grewe, Joyce L.	1
Private Counselor - Kalinyak, Deborah	1
Private Counselor - Kovach, John	1
Private Counselor - Lampley, Beverly	2
Private Counselor - O'Mara, Stacy Moore. M.A.	3
Private Counselor - Ronan, Michelle MA, LMHC	9
Private Counselor - Shelton, Catherine LCSW	1

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Private Duty Home Care (Companion, HHA/CNA or live-in)	5
Probation and Community Corrections	7
Project Connect Community Inclusion Facilitation	3
Project Lifesaver	28
Project Relief	13
Project Response - Case Management HIV/AIDS	19
Protect Our Children, Inc.	5
Protective Services, Family Builders	6
PSA Kids Medical Club	3
Public Counsel Jack Shreve	2
Public Defender-James Russo	2
Public Service Commission	8
Public Works- City of Palm Bay	27
Public Works Department, City of Rockledge	3
Quality Lifestyles-East Oaks	2
Quality Lifestyles-South Oaks ALF	2
Quality Lifestyles-West Oaks ALF	1
Quality Lifestyles-Whispering Oaks	2
RAINN (Rape Abuse & Incest National Network)	2
Recovery Inc., Cocoa Group	1
Recovery Inc., Melbourne	2
Red Tide	1
Refugee & Immigration Assistance-Catholic	10
Resurrection Ranch	254
Resurrection Ranch	7
Richard H. Leonard Christian Treatment Center	45
River Landings, Inc.	4
Riverview Elementary School	1
Riverview Retirement Center	3
Rockledge High School	4
Rockledge Tag Agency	12
Ronald McNair Magnet School	2
Roy Allen Elementary School	1
Safe Harbor Home	1
Salvation Army Adolescent Anger Management Program	15
Salvation Army Brevard County Domestic Violence Program	2
Salvation Army Central Prescription Assistance Program	99
Salvation Army Central Thanksviging Program	7
Salvation Army Christmas Program, Central Brevard	11
Salvation Army Christmas Program, North Brevard	5
Salvation Army Christmas Program, South Brevard	18
Salvation Army Domestic Violence Counseling Program	61
Salvation Army Domestic Violence Hotline	55
Salvation Army Domestic Violence Shelter	122
Salvation Army Employability Skills Development	1
Salvation Army Missing Persons Information, Central Brevard	8
Salvation Army North Prescription Assistance Program	30
Salvation Army North Thanksgiving Program	7

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Salvation Army South Prescription Assistance Program	82
Salvation Army South Thanksgiving Program	12
Salvation Army, Central	1607
Salvation Army, Central-Thrift Store	18
Salvation Army, North	1342
Salvation Army, North-Thrift Store	7
Salvation Army, South	1946
Salvation Army, South-Thrift Store	19
Salvation Army-North/Central	8
Salvation Army-South	8
Salvation Army-South Youth/Adult Programs	2
Samaritans	2
Sand Point Senior Living	4
Satellite Beach Public Library	4
SAVS - Crisis Counseling	18
SAVS - Victim Support Group	15
SAVS-Information	8
School Board of Brevard County	61
Second Harvest Food Bank of Central Florida,	8
Secretary of State Ken Detzner	1
Section-8 Assisted Housing Program	10
Section-8 Housing Program	278
Senior Care of Brevard County	27
Senior Cellular Phone Program	21
Senior Community Club	8
Senior Community Service Employment Program	5
Senior Community Service Employment Program, Cocoa	29
Senior Community Service Employment Program, Melbourne	9
Senior Community Service Employment Program, Titusville	3
Senior Medicare/Medicaid Patrol Project	9
Senior Resource Alliance	57
Senior Santa	14
Seniors Assistance Program	276
Seniors vs Crime	2
Serene Harbor	5
Serene Harbor Domestic Violence Counseling	77
Serene Harbor Domestic Violence Hotline	2
Serene Harbor Domestic Violence Shelter	131
Service Corps of Retired Executives	1
Service Corps of Retired Executives, Central	1
Service Corps of Retired Executives, South	2
Sexual Addictions Support Group	3
Shared Cost Program	32
Sharpes Community Center	1
SHINE Program	159
SHIP-State Health Insurance Assistance Program	1
Shoes for the Needy	7
Shriners, Crippled Children	2

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Shriners, Crippled Children	1
Sickle Cell Disease Association of America	1
Sleep Disorders (AWAKE)	2
Small Business Administration	7
Small Business Development	2
Smiles and Special Care	3
Social Security Admin, Central	145
Social Security Admin, North	33
Social Security Admin, South	211
Social Security Administration (Main Office)	4
Social Security Fraud Hotline	1
Social Security National Toll Free Number	52
Society of St. Vincent De Paul (Cocoa Beach)	94
Society of St. Vincent DePaul (Indialantic)	124
Soil & Water Conservation	1
South Animal Care and Adoption Center	16
South Brevard Habitat for Humanity	35
South Brevard Senior Center	19
South Brevard Sharing Center Client Services	1081
South Brevard Sharing Center- Thrift Store	3
South Brevard Sharing Center, Palm Bay	1521
South Brevard Sharing Center, Palm Bay Thrift Store	23
South Brevard Sharing Center-Melbourne	2
South Brevard Sharing Center-Palm Bay	2
South Mainland/Micco Public Library	1
Southeastern Guide Dogs/Paws for Independence	1
Southlake Towers	33
Southlake Towers	1
Southwest Middle School	5
Space Coast Area Transit	330
Space Coast Assembly of God	2
Space Coast Blood Bank	1
Space Coast Center for Independent Living	111
Space Coast Center for Independent Living	11
Space Coast Commuter Assistance	9
Space Coast Development Commission	1
Space Coast Early Intervention Center	1
Space Coast Early Intervention Center HOPE Center	5
Space Coast Parent, Inc.	5
St. Mary's Helping Hands	258
St. Mary's Helping Hands	1
St. Michael The Archangel Charismatic Episcopal Church	38
St. Paul's Anglican Church	267
St. Vincent De Paul	2
St. Vincent de Paul of St. Joseph Parish	326
State Attorney Norm Wolfinger	7
State Attorney Office	1
State Attorney Office, Titusville	18

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
State Attorney Office, Viera	54
State Representative District 32	2
State Representative District 29	4
State Representative District 30	7
State Representative District 31	10
State Senator District 24	7
State Senator District 26	14
State Treasurer & Insurance Commissioner	13
STEPS (Specialized Treatment, Education & Prevention Services)	111
Stone Middle School	7
Stop-Gap of North Brevard, Inc.	85
Subsidized Child Care and Voluntary	59
Substance Abuse Family Education	5
Substance Abuse, Anger Management Workshops	32
Sue M. Pridmore Center for Women and Children	501
Sunflower Coalition of Caregivers, Inc.	31
Sunflower Coalition of Caregivers, Inc.	4
SunnySide Homes of Rockledge	2
Sunshine Service	11
Suntree/Viera Public Library	4
Support Group - Children's Domestic Violence	2
Support Group - NAMI Connections	5
Support Group, Cancer Care Foundation	26
Support Group, Women Dementia Caregiver Support	1
Support Group-Addictions (Aftercare)	4
Support Group-Addictions (Christ-Centered)	4
Support Group-Addictions (Christ-centered)	3
Support Group-Addictions (Relapse Prevention)	3
Support Group-Adult Caregivers of Sexually	1
Support Group-Adults with Diabetes	3
Support Group-ALS	3
Support Group-Alzheimer's (Autumn House)	9
Support Group-Alzheimer's and Dementia	2
Support Group-Arthritis (Arthritis Foundation)	3
Support Group-Asperger Syndrome	6
Support Group-Bereavement (Hospice of St.Francis)	9
Support Group-Bipolar Disorder	23
Support Group-Brevard County Stroke Club	3
Support Group-Building Healthy Relationships	6
Support Group-Cancer (Children)	1
Support Group-Cancer (Friend to Friend)	2
Support Group-Cancer (Seize the Day) Self Help	1
Support Group-Cardiac (Concerned Hearts Club)	1
Support Group-Cardiac (Mended Hearts)	2
Support Group-Cardiac (North Brevard)	1
Support Group-Cardiac (Partners at Heart)	1
Support Group-Caregiver (Brevard Alzheimer's)	13
Support Group-CHADD-Parents of Children with ADD	8

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Support Group-Chemical Dependency Anon	4
Support Group-Cystic Fibrosis	1
Support Group-Debtors Anonymous	6
Support Group-Depression/Anxiety/Panic	6
Support Group-Depressive/Manic Depressive	26
Support Group-Diabetes	7
Support Group-Diabetes "Insulin Pump Group"	1
Support Group-Disabilities	9
Support Group-Discovery Group (A Coming Out Group)	6
Support Group-Divorce Recovery	7
Support Group-Divorce Recovery (Ministry)	3
Support Group-Divorce Recovery (Suntree)	7
Support Group-Divorce Recovery Phase I & II	2
Support Group-Domestic Violence (Women's	6
Support Group-Easter Seals Stroke Club	2
Support Group-Epilepsy & Seizure Disorder	2
Support Group-Epilepsy (Friends, Family & Caregivers)	1
Support Group-Families Exploring Down Syndrome	1
Support Group-Female Domestic Violence Victims	6
Support Group-Fibromyalgia/Fibro Friends	4
Support Group-Grandparents Raising	6
Support Group-Grief	17
Support Group-Grief (Wuesthoff Brevard Hospice)	15
Support Group-Grief Support (Compassionate Friends)	22
Support Group-Grieving Children Services	3
Support Group-Head/Brain Injury (Heads Up)	1
Support Group-Heads Together	1
Support Group-Hepatitis	6
Support Group-HIV/AIDS Outreach Education	7
Support Group-JUGGS	2
Support Group-Lesbian	7
Support Group-New Moms (Parent Connection)	1
Support Group-Obsessive/Compulsive Anonymous	5
Support Group-Ostomy Association, Space Coast	1
Support Group-Parents of Gifted Children	1
Support Group-Parents of Teens (Women's Center)	5
Support Group-Parents without Rights	3
Support Group-Parkinson's Disease	3
Support Group-Post Abortion	2
Support Group-Schizophrenia	3
Support Group-Schizophrenics Anonymous	3
Support Group-Sexual Abuse	2
Support Group-Sexual Assault Survivors	3
Support Group-Sudden Infant Death Syndrome	1
Support Group-Survivors of Homicide	2
Support Group-Take Off Pounds Sensibly (TOPS)	2
Support Group-Tobacco Free For Life	3
Support Group-VICTIMS NO MORE!	6

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Support Group-Vietnam Veterans (Pointman Ministries)	3
Take Stock in Children	28
Talking Books/Homebound Services	5
TEE/VR - Cocoa Program	1
Teen Missions International	2
Tenant Based Rental Assistance Program	98
The Advocacy Center for Persons with	41
The Children's Center	24
The Elms	2
The Elms II	1
The Embers - Alzheimer's Adult Day Care &	14
The Eric Stack Julie Dean Memorial Foundation	1
The Family Learning Program	5
The Family Source of Florida Donation-Pick/up	36
The Family Source of Florida Parenting Classes	21
The Family Source of Florida-24 hr Parent	4
The Family Source of Florida-Thrift Store	10
The Foundation Fighting Blindness	2
The Fountains Senior Rental Community	1
The Haven for Children Inc.	16
The Leukemia & Lymphoma Society	2
The Leukemia & Lymphoma Society - Patient Aid	5
The Medicine Program	16
The Trevor Helpline	6
Titusville Community Advocate	11
Titusville High School	4
Titusville Housing & Community Development	28
Titusville Housing Authority	89
Titusville Sons/Daughters Dementia Caregiver	4
Titusville Tag Agency	9
TMS-Medicaid Transportation	125
Toughlove International	4
Toys For Tots	297
Transitional Housing for Women	306
Transportation Management Service-TMS Brevard	1
Travis Park	1
Treatment Alternatives for Safer Communities	21
Treatment Alternatives for Safer Communities	7
TRIAD	2
TRIAD - Central Brevard	9
TRIAD - North Brevard	9
TRIAD - South Brevard	16
Tropical Elementary School	1
TV Converter Box Coupon Program	1
U. S. Postal Service	60
U.S. Coast Guard	2
U.S. Coast Guard	1
U.S. Consumer Product Safety Commission	1

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
U.S. Dept of Housing and Urban Development	2
U.S. Marshal	2
U.S. Secret Service	1
UCP Child Deu't Center (East Orange Center)	2
Unconditional Love, Inc.	10
United Cerebal Palsy of Central Florida	8
United Order True Sisters	15
United States Postal Service	1
United Way of Brevard County	6
United Way of Brevard County, Inc.	19
University Boxing Club	1
University of Central Florida, Brevard Campus	1
University Park Elementary School	4
US Junior Senator	5
US Representative District 15	17
US Senior Senator	27
Vehicle Modification	2
Veteran's Administration Outpatient	1
Veterans of Foreign Wars Post 4206	3
Veterans of Foreign Wars Post 4536	4
Veteran's Outpatient Clinic, Brevard	40
Veteran's Outpatient Clinic, Orlando	3
Veterans Transitional Housing Facility	50
Victim Compensation	4
Victim Services, North (Main) Office	14
Vietnam Veterans	26
Village Oaks at Melbourne	2
Visiting Nurse Association	16
VITAS Innovative Hospice Care of Brevard	9
VITAS Innovative Hospice Care of Brevard	1
Vocational Rehab, North	1
Vocational Rehabilitation, Central	62
Vocational Rehabilitation, Central	4
Vocational Rehabilitation, North	35
Vocational Rehabilitation, South	80
Vocational Rehabilitation, South	2
Volunteer Brevard	1
Volunteers in Motion	265
Volusia/Flagler Counties	25
Voter Registration Office, Melbourne	8
Voter Registration Office, Merritt Island	10
Voter Registration Office, Palm Bay	7
Waiting Doesn't Hurt, Inc. and Parent	3
Waste Management - City of Melbourne	32
Water & Sewer Billing - City of Melbourne	8
Water and Sewer Billing- City of Palm Bay	28
Water Connection Information	1
Water Conservation - City of Melbourne	3

2-1-1 Helpline Referrals By Program Name 2007-2008

Program Name	Number of Referrals
Water/Sewer Service Repair	34
Weed & Seed (Safe Haven Programs)	1
West Melbourne Public Library	2
West Shore Junior/Senior High School	2
Western Judicial Services, Inc.	2
Westside Elementary School	1
Wickham Park Campground	4
WIN Housing	235
Women's Army Corps Veterans Association	1
Women's Center	19
Women's Center - Melbourne	324
Women's Center Victim Advocate Services	74
Word of Life Centers, Inc./Mini Career Center	1
Work First Plus	2
Worker's Compensation Hotline	3
Worker's Compensation, State of Florida	4
World of Faith Food & Clothing Pantry	92
Wuesthoff Assisted Living at IRCC	5
Wuesthoff Brevard Homecare	5
Wuesthoff Brevard Hospice	26
Wuesthoff Brevard Hospice	1
Wuesthoff Health Systems	10
Wuesthoff Home Medical Equipment	24
Wuesthoff Hospital - Medical Facility	97
Wuesthoff Hospital - Psychiatric	14
Wuesthoff Progressive Care Center	2
Yellow Umbrella	5
Yellow Umbrella-La Sombrillita	62
YMCA of Brevard County, North	23
Your Florida Family	2
TOTAL REFERRALS MADE:	52,174
# OF PROGRAMS RECEIVING A REFERRAL:	1,326
# OF PROGRAMS IN DATABASE:	1,571
% OF DATABASE PROGRAMS RECEIVING A REFERRAL:	84%

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Salvation Army, South	1946
Community Action Team-Palm Bay	1735
Salvation Army, Central	1607
South Brevard Sharing Center, Palm Bay	1521
Community Action Team-Cocoa	1389
Salvation Army, North	1342
Central Brevard Sharing Center, Client Assistance Program	1341
Catholic Charities Family Emergency Assistance	1164
Florida Department of Children & Families Economic Services/ACCESS Florida, South	1103
South Brevard Sharing Center Client Services	1081
Food Source	1076
Low Income Home Energy Assistance Program	1031
Brevard County Legal Aid, Inc.	823
Florida Department of Children & Families Economic Services/ACCESS Florida -North & Central	793
North Brevard Charities Sharing Center	724
CRISIS/HELP/I&R LINES - OUT OF AREA	686
Central Florida Legal Services	521
Sue M. Pridmore Center for Women and Children	501
Community Action Team-Titusville	479
Family Counseling Center-Outpatient Counseling	418
Community Care For The Elderly and Disabled	392
C.I.T.A.. Rescue Mission	383
Housing Authority of Brevard County	380
Florida Department of Revenue Child Support Enforcement	368
Brevard County Health Dept. - All Appointments	333
Space Coast Area Transit	330
St. Vincent de Paul of St. Joseph Parish	326
Women's Center - Melbourne	324
Transitional Housing for Women	306
Toys For Tots	297
Abuse Hotline	283
Section-8 Housing Program	278
Seniors Assistance Program	276
St. Paul's Anglican Church	267
Volunteers in Motion	265
Brevard Health Alliance-Central	262
St. Mary's Helping Hands	258
Brevard Job Link - Palm Bay	254
Resurrection Ranch	254
Circles of Care - Twin Rivers Drug Treatment	251
Christmas Toys (Florida Today)	248
Melbourne Housing Authority	244
Clerk of Court & Small Claims-Melbourne	238
WIN Housing	235
Community Treatment Center Inc.	234
Emergency Financial Assistance for Housing	225
East Coast Christian Center	221
Brevard County Sheriff's Office, South	211
Social Security Admin, South	211

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Brevard Health Alliance-Melbourne	207
Brevard Job Link - Byrd Plaza	206
Police Department, City of Palm Bay	203
Clerk of Court & Small Claims-Viera	187
Brevard County Health Dept. - Volunteer Adult	182
Police Department, City of Melbourne	178
AARP Tax Aide Preparation Assistance-Melbourne	177
City of Melbourne Housing and Community Development	177
411	174
Alcoholics Anonymous -Brevard Intergroup	168
Brevard County Animal Services and Enforcement	161
SHINE Program	159
Brevard County Health Dept. - Intake Information, Central	152
Brevard County Sheriff's Office, East Precinct	148
Agency for Workforce Innovations	146
Social Security Admin, Central	145
Community Psychological Services (Florida	141
Circles of Care - Outpatient Counseling, Melbourne	140
Center for Drug Free Living-Brevard Outpatient	139
Mitigation Program	135
Cocoa Housing Authority	132
Serene Harbor Domestic Violence Shelter	131
Brevard County Health Dept. - Vital Statistics	129
Circles of Care - Emergency Crisis Assessment	129
Child Care Association, South	127
First Baptist Church Merritt Island	127
TMS-Medicaid Transportation	125
Society of St. Vincent DePaul (Indialantic)	124
Liberty Lodge	123
Salvation Army Domestic Violence Shelter	122
Good Shepherd Lutheran Church Food Pantry	121
Brevard Community College Dental Hygeine Clinic	119
Brevard County Bar Association	119
PPARX.ORG	118
AARP Tax Aide Preparation Assistance-Palm Bay	116
Fellsmere Dental Clinic	116
Glory Mansions	115
Driver's License-Melbourne	112
Lions Club	112
PREVENT! of Brevard, Sally's House	112
Community Services Council - Program	111
Family Court Resource Assistance	111
Space Coast Center for Independent Living	111
STEPS (Specialized Treatment, Education & Prevention Services)	111
Brevard Health Alliance-Palm Bay	104
Child Care Association, Central	104
Florida Power and Light	104
Brevard County Detention Center-Sharpes	103
Community Services Council Meals on Wheels	101

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Links of Hope-Main Office	101
Internal Revenue Service	99
Salvation Army Central Prescription Assistance Program	99
AARP Tax Aide Preparation Assistance-Cocoa	98
Agape Community Church Road to Damascus	98
Tenant Based Rental Assistance Program	98
Central Brevard Sharing Center Prescription Assistance Program	97
Wuesthoff Hospital - Medical Facility	97
ACLU (American Civil Liberties Union)	94
Devereux-Youth & Family Counseling Services	94
Medicare Information	94
Society of St. Vincent De Paul (Cocoa Beach)	94
Brevard County Health Dept. - Intake Information, North	93
PREVENT! - Education & Support Groups	92
World of Faith Food & Clothing Pantry	92
American Red Cross	89
Central District Dental Association	89
Titusville Housing Authority	89
Circles of Care - Outpatient Counseling, Rockledge	86
Dental Society	86
Narcotics Anonymous	85
Stop-Gap of North Brevard, Inc.	85
Brevard County Health Dept. - WIC, South	84
Brevard County Sheriff's Office, Titusville	84
Driver's License-Merritt Island	84
Central Florida Treatment Center-Cocoa	83
Catholic Charities Counseling	82
Daily Bread	82
Insurance Consumer Helpline	82
Salvation Army South Prescription Assistance Program	82
B.O.A.T.	81
Police Department, City of Cocoa	81
Vocational Rehabilitation, South	80
Police Department, City of Titusville	79
Clerk of Court & Small Claims-Titusville	78
Florida Department of Children & Families Adult Services Program	77
Serene Harbor Domestic Violence Counseling	77
Animal Care & Adoption Services/Animal Services and Enforcement	75
Department of Labor/Wage and Hour	74
Women's Center Victim Advocate Services	74
Physician Referral Service	72
AT&T Phone Service	71
Health First Holmes Regional Medical Center	71
Community Treatment Center Inc.	70
Consumer Credit Counseling Service of Brevard	70
Crosswinds Community Counseling	69
Genesis House	69
Goodwill Job Center	69
Community Housing Initiative, Inc.	63

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Driver's License-North Melbourne	62
Vocational Rehabilitation, Central	62
Yellow Umbrella-La Sombrillita	62
Salvation Army Domestic Violence Counseling Program	61
School Board of Brevard County	61
Brevard County Health Dept. - Environmental Consultant	60
Florida Department of Children & Families-Consumer Complaint Line	60
U. S. Postal Service	60
Lawyer Referral Service	59
Subsidized Child Care and Voluntary	59
2-1-1 Community Resources	58
Brevard Job Link - Titusville	58
Circles of Care	58
Brevard County Solid Waste Management	57
Senior Resource Alliance	57
Central Florida Safety Council	56
In-Home Senior Care	56
Salvation Army Domestic Violence Hotline	55
State Attorney Office, Viera	54
Family Counseling Center Substance Abuse Treatment	52
Healthy Kids-Insurance	52
Social Security National Toll Free Number	52
Florida Wildlife Hospital Wildlife Rescue	51
HUD	51
People's Church International	51
Veterans Transitional Housing Facility	50
Child Care Association, North	49
AARP Tax Aide Preparation	48
AARP Tax Aide Preparation Assistance-Palm Bay	48
Brevard County Misdemeanor Probation	48
PREVENT! - Substance Abuse Information & Referral	48
Birthright Melbourne	47
Brevard County Veterans Service Office	47
First Baptist Church of Port St. John- Mission	47
Parkway Psychiatry and Family Counseling, P.A.	47
Circles of Care - Outpatient Counseling, Titusville	45
IRS Office	45
Richard H. Leonard Christian Treatment Center	45
Brevard Guardianship Services	44
Circles of Care - Psychiatric Services, Melbourne	44
City Hall, Palm Bay	44
Greyhound Bus Service	44
Poison Information Center, Florida	44
Police Department, City of Rockledge	44
PREVENT! - Substance Abuse Treatment	44
Brevard County Code Enforcement	43
Brevard County Sheriff's Office, Cape	43
Devereux Florida Treatment Network Hospital	43
Brevard County Health Dept. - WIC, Central	42

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Bridges, Inc. Rockledge	42
Parrish Medical Center	42
ACES (Assc. for Children for Enforcement of Support)	41
The Advocacy Center for Persons with	41
2-1-1 Helpline	40
Division of Consumer Services	40
Driver's License-Titusville	40
Veteran's Outpatient Clinic, Brevard	40
Better Business Bureau of Central Florida	39
Brevard County Community Supervision	39
Community Development Center, Palm Bay	39
Eldercare Locator	39
AARP - Foundation/SC SEP	38
Alternative Pregnancy Center	38
Brevard Achievement Center	38
Brevard County Health Dept. - Intake Information, South	38
Melbourne Tag Agency	38
St. Michael The Archangel Charismatic Episcopal Church	38
Brevard County Sheriff's Office, West Precinct	37
Donations-Material Goods, Central Brevard Sharing Center	37
American Cancer Society	36
American Credit Counseling Service- Melbourne	36
Brevard County Courthouse	36
Community Medical Clinic, Titusville	36
Hill-Burton Free Hospital Care	36
His Place Ministries	36
The Family Source of Florida Donation-Pick/up	36
Alzheimer's Association	35
South Brevard Habitat for Humanity	35
Vocational Rehabilitation, North	35
AARP Tax Aide Preparation Assistance-Merritt	34
Brevard County School Board-GED Program	34
Brevard County Tax Collector	34
Water/Sewer Service Repair	34
Care Givers	33
City Hall, Melbourne	33
Social Security Admin, North	33
Southlake Towers	33
Alanon/Alateen	32
B.E.T.A. of Titusville, Inc.	32
Brevard County Medical Society	32
Central Brevard Library	32
Humane Society of South Brevard	32
In Home Services	32
Shared Cost Program	32
Substance Abuse, Anger Management Workshops	32
Waste Management - City of Melbourne	32
Central Brevard Sharing Center Medical Equipment Program	31
Health First Cape Canaveral Hospital	31

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Labor Finders	31
NeedyMeds	31
Sunflower Coalition of Caregivers, Inc.	31
Brevard County Public Defender	30
Chamber of Commerce, Melbourne-Palm Bay Area	30
Crosswinds Transitional Living Program	30
Domestic Violence Hotline-Florida Statewide	30
FEMA	30
Fire Department, City of Cocoa	30
Fire Department, City of Melbourne	30
Florida Department of Revenue Taxpayer Service Center	30
Governor Charlie Crist	30
Parks and Recreation-South Area Operations	30
Post Office-Eau Gallie	30
Salvation Army North Prescription Assistance Program	30
AARP Tax Aide Preparation Assistance-Indian	29
AARP Tax Aide Preparation Assistance-Satellite	29
Circles of Care - Child Crisis Stabilization	29
Health First Palm Bay Community Hospital	29
Northwind Ministries Thrift Store, Merritt Island	29
PREVENT! - "Family Strengthening Program"	29
Senior Community Service Employment Program, Cocoa	29
Channel 9 - WFTV 9 Action Report	28
Children's Medical Services	28
Florida Department of Children & Families - Customer Relations	28
Project Lifesaver	28
Take Stock in Children	28
Titusville Housing & Community Development	28
Water and Sewer Billing- City of Palm Bay	28
Act Center, Inc. -Titusville	27
Big Brothers Big Sisters Community Based Mentoring	27
Brevard County Health Dept. - PATH Clinic	27
Brevard Health Alliance	27
Brevard Health Alliance Mobile Unit	27
Department of Business and Professional	27
Donations-Nonperishable Food, Salvation Army, Central	27
Homemaker Companion Service	27
Job Corps - Job Training for Youth	27
NON-LISTED AGENCY	27
Public Works- City of Palm Bay	27
Senior Care of Brevard County	27
US Senior Senator	27
Addictions Receiving Facility	26
Birthright Cocoa Beach	26
Brevard Cares	26
Channel 6 - WKMG TV Consumer Reporter	26
Feed My Sheep	26
Melbourne Public Library	26
Parent Education Class/Parent Support Group	26

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Parent to Parent	26
PREVENT! - Outpatient Substance Abuse	26
Support Group, Cancer Care Foundation	26
Support Group-Depressive/Manic Depressive	26
Vietnam Veterans	26
Wuesthoff Brevard Hospice	26
Brevard County Health Dept. - EMBRACED Program	25
Child Protection Team of Brevard	25
First Aid & Safety Classes (American Red	25
Healthy Start Coalition of Brevard County	25
Ozark Wheelchair Cab Co.	25
Volusia/Flagler Counties	25
AARP Tax Aide Preparation Assistance-Cocoa	24
Brevard County Alternative Community Service	24
Center for the Visually Impaired	24
Florida Hospital	24
Joe's Club	24
Police Department, City of Cocoa Beach	24
The Children's Center	24
Wuesthoff Home Medical Equipment	24
Alpha Pregnancy Center	23
American Red Cross	23
Donations-Material Goods - Catholic Charities	23
H.O.P.E. Preschool & Childcare	23
Immigration & Naturalization Service	23
South Brevard Sharing Center, Palm Bay Thrift Store	23
Support Group-Bipolar Disorder	23
YMCA of Brevard County, North	23
Brevard County Health Dept.-Administration	22
Fair Housing Continuum	22
PAL - Palm Bay Police Department	22
Support Group-Grief Support (Compassionate Friends)	22
American Heart Association	21
Brevard County Health Dept. - WIC, North	21
Central Brevard Humane Society	21
Florida Highway Patrol	21
MediKids-Florida	21
Post Office-Melbourne (Interchange Square)	21
Prescription Drug Patient Assistance Programs	21
Senior Cellular Phone Program	21
The Family Source of Florida Parenting Classes	21
Treatment Alternatives for Safer Communities	21
Donations-Nonperishable Food, Salvation Army, South	20
Greater Palm Bay Senior Center	20
Hope Ministries	20
Merritt Island Tag Agency	20
Brevard Community College, Cocoa Campus -	19
Browning's Medical Equipment	19
City of Cocoa - City Clerk	19

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Clearinghouse on Disabilities	19
Community Home Services	19
Donations-Material Goods, North Brevard Charities Sharing Center	19
Easter Seal Society	19
Elder Service Unit - State Attorney Office	19
His Way Restoration Ministries, Inc.	19
Hospice of Health First	19
Northwind Ministries Clothing Donation Program	19
Project Response - Case Management HIV/AIDS	19
Salvation Army, South-Thrift Store	19
South Brevard Senior Center	19
United Way of Brevard County, Inc.	19
Women's Center	19
Brevard Community College Parenting Skills Program	18
Brevard County Health Dept. - Immunization Records, Central	18
Health First Home Care, Merritt Island	18
Hidden Potentials, Inc.	18
Intervention Services Women and Families Program	18
North Brevard Public Library	18
Nurse On Call	18
Palm Bay Tag Agency	18
Pregnancy Resources, Inc.	18
Salvation Army Christmas Program, South Brevard	18
Salvation Army, Central-Thrift Store	18
SAVS - Crisis Counseling	18
State Attorney Office, Titusville	18
911	17
American Red Cross/PAFB	17
Brevard County Health Dept. - Gateway Teen	17
Brevard County Property Appraiser Jim Ford	17
Children's Home Society - Intensive Crisis	17
Christmas Toys (Cocoa Police Department)	17
City of Titusville Housing & Community Development	17
Code Compliance - City of Melbourne	17
Donations - Clothing - Central Brevard Sharing Center	17
Fire Department, City of Palm Bay	17
Florida Agriculture Extension Office	17
Information & Referral for Respite	17
Memory Disorder Clinic	17
National Alliance for the Mentally Ill, South Brevard Chapter	17
Outpatient Substance Abuse Treatment Services, Central	17
Post Office-Cocoa (524)	17
Support Group-Grief	17
US Representative District 15	17
211 Brevard, Inc.	16
Brevard County Office of Emergency Management	16
Donations - Clothing - South Brevard Sharing Center, Palm Bay,	16
Healthy Start - Palm Bay Annex	16
Mental Health Association of Central Florida	16

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Northwind Ministries Thrift Store, Cocoa	16
South Animal Care and Adoption Center	16
The Haven for Children Inc.	16
The Medicine Program	16
TRIAD - South Brevard	16
Visiting Nurse Association	16
AARP Tax Aide Preparation Assistance-Port St.	15
Brevard County Code Compliance Dept.	15
Central Florida Treatment Center-Palm Bay	15
Circles of Care - Psychiatric Services, Rockledge	15
Code Compliance- City of Palm Bay	15
Crosswinds Youth Services Runaway and Youth Crisis Shelter (Crosswinds)	15
Donations-Material Goods, South Brevard Sharing Center, Melbourne	15
Driving Programs	15
Family Counseling Center of Brevard, Inc.	15
Federal Subsidized Housing	15
Ladders to Success	15
NAACP - Nat'l Asso. for Advancement of Colored People	15
National Alliance for the Mentally Ill, Space Coast Chapter	15
National Organization of Rare Disorders	15
Planned Parenthood-Eastside Clinic	15
Salvation Army Adolescent Anger Management Program	15
SAVS - Victim Support Group	15
Support Group-Grief (Wuesthoff Brevard Hospice)	15
United Order True Sisters	15
2-1-1 Online Database	14
AmeriTrans- Non Medical Stretcher	14
Blood Bank, Melbourne	14
Brevard County Supervisor of Elections	14
Chamber of Commerce, Cocoa Beach Area	14
Children's Interagency Program	14
Community Services Council Seniors at Lunch	14
Couples, Marriage and Family Counseling	14
Creative Care Center-Adult Day Care	14
Donations-Clothing - Brevard Job Link	14
Equal Employment Opportunity Commission	14
Health First Home Care, Melbourne	14
NUI Gas Co.	14
PREVENT! - HIV/AIDS Prevention & Education Outreach	14
Senior Santa	14
State Senator District 26	14
The Embers - Alzheimer's Adult Day Care &	14
Victim Services, North (Main) Office	14
Wuesthoff Hospital - Psychiatric	14
Brevard Community College, Palm Bay Campus -	13
Children's Medical Services Insurance Program	13
Christ Aid Ministry for Women and Children	13
Community Services Council Retired and Senior Volunteer Program	13
Florida Department of Children & Families - Family Safety Network	13

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Donation-Pick/up of donated item - Salvation Army	13
Donations-Material Goods, South Brevard Sharing Center, Palm Bay	13
Martin Anderson Senior Center	13
Outward Bound-Hurricane Island	13
Police Department, City of West Melbourne	13
Project Relief	13
State Treasurer & Insurance Commissioner	13
Support Group-Caregiver (Brevard Alzheimer's	13
American Diabetes Association	12
Animal Specialty Hospital/Animal Emerg. Clinic	12
Brevard Association for the Advancement of the	12
Brevard County Health Dept. - Immunization, North	12
Brevard County Parks and Recreation-Central Area Operations	12
Brevard Literacy Program	12
Circles of Care - Psychiatric Services, Titusville	12
Coastal Ambulance	12
Eau Gallie Public Library	12
Family HealthLine (Department of Health)	12
Franklin T. DeGroot Memorial Library	12
Health First Cape Canaveral Hospital Care-A-Van	12
Keys to Life Counseling, South	12
PREVENT! - "Family Ties"	12
Rockledge Tag Agency	12
Salvation Army South Thanksgiving Program	12
Animals from the Ark Humane Society	11
Blood Bank, Main Office	11
Brevard Achievement Center-Meadowlane Program	11
Brevard Community College, Melbourne Campus -	11
Brevard County Contractor Licensing	11
Brevard County Water Resources Department	11
Central Brevard Sharing Center Thanksgiving Program	11
Chamber of Commerce, Palm Bay	11
City of Satellite Beach Animal Control	11
Comforts of Homecare-Melbourne	11
Country Acres Children's Home	11
Daisy Pickers - Holy Name of Jesus Catholic	11
Episcopal Counseling Center, Melbourne	11
Florida Public Service Commission	11
Hospice of St. Francis	11
Outpatient Substance Abuse Treatment Services, North	11
Parks Operations- City of Palm Bay	11
Private Counselor - Burnham, Gary F.	11
Salvation Army Christmas Program, Central Brevard	11
Space Coast Center for Independent Living	11
Sunshine Service	11
Titusville Community Advocate	11
AIDS Nat'l Hotline - Phone Counseling, I&R	10
Board of County Commissioners-Dist.3	10
Brevard County EEO & ADA	10

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Brevard County Health Dept. - Immunization, South	10
Brevard County Health Dept. -Teen Clinic	10
Brevard County Road & Bridge Administration	10
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	10
Cancer Care, Inc.	10
Children's Home Society - Case Management	10
Children's Home Society Adoptions	10
Comforts of Homecare-Titusville	10
Consumer Debt Counselors	10
Crosswinds Juvenile Assessment Center	10
Division of Blind Services	10
Free Medicine Foundation	10
Goodwill Industries-Thrift Store-Babcock	10
Guardian Ad Litem Program	10
Healthy Start - Titusville Annex	10
Long Term Care Ombudsman Council	10
Merritt Island Public Library	10
National Do Not Call Registry	10
Palm Bay High School	10
Refugee & Immigration Assistance-Catholic	10
Section-8 Assisted Housing Program	10
State Representative District 31	10
The Family Source of Florida-Thrift Store	10
Unconditional Love, Inc.	10
Voter Registration Office, Merritt Island	10
Wuesthoff Health Systems	10
Board of County Commissioners-Dist.5	9
Brevard Achievement Center Supported Living Program	9
Brevard County Building Code Compliance	9
Brevard County Health Dept. - Environmental Health	9
Caregiver Education & Resource Program	9
Center for Autism and Related Disorders - UCF	9
City Hall, Cocoa	9
City of Cocoa - City Manager/Mayor's Office	9
City of Palm Bay Economic and Neighborhood Development	9
Crosswinds Youth Services, Inc.	9
Donations - Clothing - North Brevard Sharities Sharing Center	9
Dr. Martin Luther King, Jr. Library	9
Endeavor Elementary School	9
Epilepsy Association of Central Florida	9
Faith House of Titusville Inc.	9
Federal Information Center	9
Florida Sheriff's Youth Ranches	9
Food With Care	9
Hacienda Girl's Ranch	9
Healthy Start - Cocoa Annex	9
Hibiscus Court	9
How to Choose an Assisted Living Facility	9
Joe Realino Fund - Fin Asst Unemp Hospitality	9

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Low Cost Spay-Neuter Clinic & Adoption Center	9
Occupational Licenses- City of Palm Bay	9
Outpatient Substance Abuse Treatment Services, South	9
Patrick Air Force Base	9
Police Department, City of Indian Harbor &	9
Private Counselor - Ronan, Michelle MA, LMHC	9
Senior Community Service Employment Program, Melbourne	9
Senior Medicare/Medicaid Patrol Project	9
Space Coast Commuter Assistance	9
Support Group-Alzheimer's (Autumn House)	9
Support Group-Bereavement (Hospice of St.Francis)	9
Support Group-Disabilities	9
Titusville Tag Agency	9
TRIAD - Central Brevard	9
TRIAD - North Brevard	9
VITAS Innovative Hospice Care of Brevard	9
Board of County Commissioners-Dist.1	8
Brevard Achievement Center	8
Brevard County Community Action Agency-Cocoa	8
Brevard County Health Dept. - Epidemiology	8
Brevard County Natural Resource Manag.	8
Career Guidance	8
Community Based Care of Brevard, Inc.	8
Getting Well Behavioral Medicine Program	8
Identity Theft Hotline (Federal Trade	8
Internal Revenue Service	8
Intervention Services - Behavior Analysis	8
KidsPeace	8
Medicare-Approved Discount Drug Cards	8
Mobility Medical Corp.	8
National Alliance for the Mentally Ill, Florida State Office	8
North Brevard Senior Center, Inc.	8
Palm Bay Elementary School	8
Patrick AFB Base Operator	8
Planned Parenthood-Westside Clinic	8
Public Service Commission	8
Salvation Army Missing Persons Information, Central Brevard	8
Salvation Army-North/Central	8
Salvation Army-South	8
SAVS-Information	8
Second Harvest Food Bank of Central Florida,	8
Senior Community Club	8
Support Group-CHADD-Parents of Children with ADD	8
United Cerebral Palsy of Central Florida	8
Voter Registration Office, Melbourne	8
Water & Sewer Billing - City of Melbourne	8
Alligator Hotline	7
B.R.A.V.E. Volunteer & Internship Program	7
Bell South	7

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Big Brothers Big Sisters School Based Mentoring Program	7
Binky Patrol	7
Board of County Commissioners-Dist.2	7
Boys & Girls Club of America-Melbourne	7
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	7
Bright Star Center for Grieving Children	7
Catalina Gardens	7
Center for Disease Control and Prevention	7
Child Care Association of Brevard County	7
Children's Advocacy Center of Brevard	7
Children's Home Society - Multi-Disciplinary	7
City Hall, Titusville	7
Department of Juvenile Justice	7
Donation-Pick/Up of donated item - Catholic Charities	7
Early Learning Coalition of Brevard County	7
Early Steps	7
East Coast Christian CenterThanksgiving Program	7
Family Counseling Center Transparenting Program	7
Friends at Home	7
Goodwill Industries-Thrift Store-Wickham	7
Guardian Advocate Program	7
Healthy Start Coalition of Brevard County,	7
National Association for Anorexia Nervosa & Associated Disorders	7
North Animal Care Center	7
Overeaters Anonymous, South	7
Palm Bay Public Library	7
Post Office-Merritt Island	7
Probation and Community Corrections	7
Resurrection Ranch	7
Salvation Army Central Thanksviging Program	7
Salvation Army North Thanksgiving Program	7
Salvation Army, North-Thrift Store	7
Shoes for the Needy	7
Small Business Administration	7
State Attorney Norm Wolfinger	7
State Representative District 30	7
State Senator District 24	7
Stone Middle School	7
Support Group-Diabetes	7
Support Group-Divorce Recovery	7
Support Group-Divorce Recovery (Suntree)	7
Support Group-HIV/AIDS Outreach Education	7
Support Group-Lesbian	7
Treatment Alternatives for Safer Communities	7
Voter Registration Office, Palm Bay	7
Alterra Sterling House of West Melbourne I	6
American Red Cross Military/Veteran Assistance	6
Autumn House	6
Bayside High School	6

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Board of County Commissioners-Dist.4	6
Brain Injury Association of Florida, Inc.	6
Brevard County School Board-Dist.2	6
Bridges Residential Facility for Developmentally Disabled Adults	6
Building Permits- City of Palm Bay	6
Central Brevard Sharing Center	6
Child Find - Brevard County School Board	6
Children's Home Society	6
Circles of Care - Community Support	6
City Hall, Rockledge	6
Courtney Spring Village	6
Credit Bureaus	6
Daily Bread	6
Early Alzheimer Support & Education	6
Eyecare America	6
Florida Fish and Wildlife Conservation	6
Hands of Mercy	6
Holy Name of Jesus Catholic Church	6
Mandatory Divorce Classes	6
Medicare Beneficiaries	6
Melbourne High School	6
Melbourne Kidney Center, Inc.	6
Myfloridalicense.com	6
National Alliance for the Mentally Ill, National Office	6
Neighbors Helping Neighbors	6
PAL - Brevard County Sheriff's Office	6
Police Department, City of Satellite Beach	6
Police Department, Town of Indialantic	6
Private Counselor - Barmore, Catherine L.,	6
Private Counselor - Eller, Jerry R.	6
Protective Services, Family Builders	6
Support Group-Asperger Syndrome	6
Support Group-Building Healthy Relationships	6
Support Group-Debtors Anonymous	6
Support Group-Depression/Anxiety/Panic	6
Support Group-Discovery Group (A Coming Out Group)	6
Support Group-Domestic Violence (Women's	6
Support Group-Female Domestic Violence Victims	6
Support Group-Grandparents Raising	6
Support Group-Hepatitis	6
Support Group-VICTIMS NO MORE!	6
The Trevor Helpline	6
United Way of Brevard County	6
AARP - Foundation/SC SEP	5
Alterra Sterling House of West Melbourne II	5
American Red Cross/ Southeast Chapter	5
Apple Corp - School Volunteer Program	5
Brevard County Health Dept. - STD Information	5
Brevard County Library Literacy Program	5

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Brevard County Mosquito Control (South)	5
Brevard County Public Works Dept.	5
Bridges, Inc.	5
Brighthouse- Call before you dig	5
Browning's Diabetes Management	5
Cape Canaveral Public Library	5
Carolina Care ALF	5
CATCH of Brevard-Pediatric Primary Care	5
Catholic Charities-Thrift Store	5
CCC Physical Therapy Center	5
Center for Counseling	5
Chamber of Commerce, Titusville	5
Child Find-Florida Diagnostic and Learning	5
Childbirth Enhancement Foundation	5
Children's Home Society - Crisis Screening	5
Children's Medical Service	5
City Hall, Cocoa Beach	5
Community Services Council - Brevard Community Kitchen	5
Crosswinds Project Safe Place	5
Florida Department of Children & Families ACCESS Center	5
Division of Safety	5
Episcopal Counseling Center, Titusville	5
FBI-Federal Bureau of Investigation	5
Fire Department, City of Rockledge	5
First-Time Home Buyer's	5
Florida HIV/AIDS Hotline	5
Florida Tech Incest Victim & Offender Counseling	5
Florida's Adoption Program	5
Genesis House	5
Gilda's Club	5
Home At Last Adoption Agency, Inc.	5
Homeless Veterans of Reintegration Program	5
Leisure for the Blind	5
MADD - Mothers Against Drunk Driving	5
Make a Difference Day Weekend	5
Multiple Sclerosis Asso. of America	5
PREVENT! - Adolescent Counseling-"Resist"	5
PREVENT! - Substance Abuse Prevention	5
Private Counselor - Cramer, Karen	5
Private Counselor - Durham-Flint, Becky	5
Private Duty Home Care (Companion, HHA/CNA or live-in)	5
Protect Our Children, Inc.	5
Salvation Army Christmas Program, North Brevard	5
Senior Community Service Employment Program	5
Serene Harbor	5
Southwest Middle School	5
Space Coast Early Intervention Center HOPE Center	5
Space Coast Parent, Inc.	5
Substance Abuse Family Education	5

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Support Group - NAMI Connections	5
Support Group-Obsessive/Compulsive Anonymous	5
Support Group-Parents of Teens (Women's Center)	5
Talking Books/Homebound Services	5
The Family Learning Program	5
The Leukemia & Lymphoma Society - Patient Aid	5
US Junior Senator	5
Wuesthoff Assisted Living at IRCC	5
Wuesthoff Brevard Homecare	5
Yellow Umbrella	5
American Lung Association of Florida	4
Bell South	4
Bethesda Baptist Retirement Home	4
Big Brothers Big Sisters of Central Florida	4
Brevard Community College WENDI Success Center	4
Brevard County Community Action	4
Brevard County Government Complex	4
Brevard County Health Dept. - TB	4
Brevard County Manager's Office	4
Brevard County Medical Examiner's Office	4
Brevard County Road & Travel Information	4
Brevard County School Board-Dist.5	4
Brevard Job Link, First Impressions Clothing Program, Melbourne	4
Brevard Zoo	4
Building Department, City of Rockledge	4
Catholic Charities	4
Catholic Charities Adoption	4
Central Brevard Sharing Center Food Pantry	4
Christian Fellowship/Mini Career Center	4
Coalition for Hungry and Homeless of Brevard	4
Compassionate Management Care, Inc.	4
Crosswinds Brevard Job Link Youth Services	4
Department of Business and Professional	4
Department of Corrections Office of Family Services	4
Department of Juvenile Justice	4
Family Enrichment Program (CFDFL)	4
Family Network on Disabilities of Florida	4
Fire Department, City of Titusville	4
Fire Department, City of West Melbourne	4
Fire Department, Town of Indialantic	4
Florida Tech Behavioral Services School of Psychology	4
Friendship Corner	4
Gamblers Anonymous/GamAnon	4
Gentiva Health Services-Melbourne	4
Goodwill Industries of Central Florida, Inc.	4
Greyhound Bus Lines	4
Harbor Place	4
Harry T. & Harriette V. Moore Memorial Park	4
Health First, Holmes Regional Medical Center Freedom from Smoking Clinics	4

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Hepatitis and Liver Disease National Hotline	4
His Place Ministries	4
Institute for Business Training & Community	4
Jewish Federation - Financial Ass't	4
Keep Brevard Beautiful	4
Keys to Life Counseling, North	4
Lions Club	4
Mims/Scottsmoor Public Library	4
Muscular Dystrophy Association, Inc.	4
National Institute of Mental Health	4
North Brevard Sharing Center	4
Overeaters Anonymous, Central	4
Patient Services	4
Police Department, City of Sebastian	4
Port St. John Public Library	4
Pressing Onward Ministry	4
PREVENT! - Adolescent Counseling-"Face It"	4
River Landings, Inc.	4
Rockledge High School	4
Sand Point Senior Living	4
Satellite Beach Public Library	4
Social Security Administration (Main Office)	4
State Representative District 29	4
Sunflower Coalition of Caregivers, Inc.	4
Suntree/Viera Public Library	4
Support Group-Addictions (Aftercare)	4
Support Group-Addictions (Christ-Centered)	4
Support Group-Chemical Dependency Anon	4
Support Group-Fibromyalgia/Fibro Friends	4
The Family Source of Florida-24 hr Parent	4
Titusville High School	4
Titusville Sons/Daughters Dementia Caregiver	4
Toughlove International	4
University Park Elementary School	4
Veterans of Foreign Wars Post 4536	4
Victim Compensation	4
Vocational Rehabilitation, Central	4
Wickham Park Campground	4
Worker's Compensation, State of Florida	4
Angel Flight Southeast	3
Assistive Technology Act Projects	3
Attorney General Bill McCollom	3
Better Business Bureau of Central Florida,	3
Boys & Girls Club of America-Palm Bay (Diamond Community Center)	3
Boys & Girls Club of America-Titusville	3
Brevard Assoc. of Family & Community Educators	3
Brevard Community College Regional Small Business Dev Center	3
Brevard Community College, Titusville Campus -	3
Brevard County Crime Prevention	3

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Brevard County Health Dept. - Medical Records, Central	3
Brevard County Housing and Human Services	3
Brevard County Mosquito Control (Central)	3
Brevard County Office of Emergency Management	3
Brevard County Parks & Rec.-South-Summer Swim	3
Brevard County Parks & Recreation Before/After School Program-Funseekers	3
Brevard County Parks & Recreation Disabilities Program, South Area	3
Brevard County Public Safety Department	3
Brevard County School Board	3
Brevard County School Board-Dist.1	3
Brevard County School Board-Dist.4	3
Brevard Job Link Joshua's Closet Clothing Program, Titusville	3
Brevard Schools Foundation	3
Buena Vida Assisted Living, Inc.	3
Buena Vida Estates	3
C.I.T.A. Rescue Mission	3
Camp Hope	3
Child Care Association of Brevard Parent Connecton	3
Christian Conciliation Service of Brevard	3
City of Rockledge	3
Clinical Research	3
Coastal Benefits Planning Project	3
Crosswinds Foster Care Program	3
Crosswinds Intensive Delinquency Diversion	3
Devereux-Outpatient Services	3
Devereux-Therapeutic Foster Care	3
Donation-Pick/up of donated item - Salvation Army	3
Donations-Nonperish/Perish Food, Salvation Army, North	3
Eau Gallie High School	3
E-PASS - Orange County Transportation Office	3
Family Counseling Center Batterer's Intervention Program	3
Family Counseling Center CounterAttack of Brevard	3
Family Resource Center	3
Florida Discount Drug Card	3
Florida Park Patrol	3
Golden Care Living Centers	3
Head Start Grandparents	3
Indian Harbour Beach Tag Agency	3
Joe's Club-North	3
Joe's Club-South	3
John F. Kennedy Middle School	3
Junior Achievement of East Central Florida	3
Kennedy Space Center Visitors Center	3
Lauren's Light	3
Loaves and Fishes Soup Kitchen	3
Lockmar Elementary School	3
Melbourne Beach Public Library	3
Melbourne Speech Clinic	3
National Center for Missing & Exploited	3

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
National Do Not Call Registry	3
National Highway Traffic Safety Administration	3
Nine to Five - Nat'l Job Problems Hotline	3
Northwind Ministries	3
Occupational Licenses - City of Melbourne	3
OSHA (Occupational Safety & Health	3
PAL - Titusville Police Athletic League	3
Parks and Recreation-Merritt Island/Beaches	3
Patrick AFB Family Support Center	3
Patrick AFB Retiree Activities Office	3
People Adopting Children Everywhere	3
Pinewood Elementary School	3
Post Office-Cocoa Beach	3
Post Office-Indialantic	3
Post Office-Palm Bay	3
PREVENT! - "SAFE"	3
PREVENT! - Tobacco Education Program- "It's Your Life"	3
PREVENT! of Brevard	3
Private Counselor - Goff, Melanie, LCSW	3
Private Counselor - O'Mara, Stacy Moore. M.A.	3
Project Connect Community Inclusion Facilitation	3
PSA Kids Medical Club	3
Public Works Department, City of Rockledge	3
Riverview Retirement Center	3
Senior Community Service Employment Program, Titusville	3
Sexual Addictions Support Group	3
Smiles and Special Care	3
South Brevard Sharing Center- Thrift Store	3
Support Group-Addictions (Christ-centered)	3
Support Group-Addictions (Relapse Prevention)	3
Support Group-Adults with Diabetes	3
Support Group-ALS	3
Support Group-Arthritis (Arthritis Foundation)	3
Support Group-Brevard County Stroke Club	3
Support Group-Divorce Recovery (Ministry)	3
Support Group-Grieving Children Services	3
Support Group-Parents without Rights	3
Support Group-Parkinson's Disease	3
Support Group-Schizophrenia	3
Support Group-Schizophrenics Anonymous	3
Support Group-Sexual Assault Survivors	3
Support Group-Tobacco Free For Life	3
Support Group-Vietnam Veterans (Pointman Ministries)	3
Veterans of Foreign Wars Post 4206	3
Veteran's Outpatient Clinic, Orlando	3
Waiting Doesn't Hurt, Inc. and Parent	3
Water Conservation - City of Melbourne	3
Worker's Compensation Hotline	3
A. Max Brewer Memorial Law Library	2

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Adult Attention Deficit Disorder Self Help	2
Agricultural Co-op Ext Serv-Horticulture	2
Al-Anon/Alateen	2
Alcoholics Anonymous-Brevard Intergroup	2
Alternate Family Care Preindependent Living Group Home	2
American Civil Liberties Union (ACLU)	2
American Diabetes Association	2
American Heart Association	2
American Lung Association of Florida, Inc.	2
Americorps	2
Angel Tree Project	2
Asthma and Allergy Foundation of America	2
B.E.T.A. of Titusville, Inc.	2
Blood Bank, Cocoa Beach	2
Boy Scouts of America, Central Florida Council	2
Boys & Girls Club of America	2
Brevard Association of Human Services (BAHS)	2
Brevard County Co-op Ext. Serv -	2
Brevard County Detention Center-Sharpes	2
Brevard County Engineering Inspection	2
Brevard County Government Center	2
Brevard County Health Dept. - Immunization Outreach	2
Brevard County Impact Fees	2
Brevard County Legal Aid, Inc.	2
Brevard County Parks & Rec.-South-Mainland	2
Brevard County Parks & Recreation Disabilities Program, North Area	2
Brevard County Parks & Recreation, South-Recreational Classes	2
Brevard County Pretrial Release	2
Brevard County Tax Collector	2
Brevard Cultural Alliance, Inc.	2
Brevard Library Foundation	2
Brevard Museum of Art & Science, Inc.	2
Brevard Symphony Orchestra Inc. & Guilds	2
Cambridge Elementary School	2
Candlelighters of Brevard	2
Carnegie Gardens Nursing Center	2
Center for the Visually Impaired	2
Central Florida Safety Council	2
Central Middle School	2
Century Oaks	2
Challenger 7 Elementary School	2
Chamber of Commerce	2
Child Protection Team of Brevard	2
Children's Medicaid	2
Christ Aid Ministry for Family Restoration	2
Christian Pastoral Counseling	2
City Hall, Palm Shores	2
City of Cocoa	2
City of Melbourne	2

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
City of Palm Bay	2
City of Rockledge	2
Cocoa Beach Junior/Senior High School	2
Cocoa High School	2
Columbia Elementary School	2
Commissioner of Agriculture	2
Community Inclusion Facilitation	2
Community of Hope, Inc.	2
Community Services Council of Brevard County,	2
Community Treatment Center	2
COSA of Brevard	2
Country Acres Children's Home	2
Crosswinds Rainwater Center for Girls	2
Dawn Manor	2
Department of Corrections	2
Department of Elder Affairs	2
Department of Juvenile Justice	2
Devereux Day School	2
Devereux Youth & Family Counseling Center	2
Devereux-Center for Developmental Disabilities	2
Devereux-Outpatient Counseling Centers	2
Devereux-Residential Treatment Center-Orlando	2
Eau Gallie Civic Center	2
Eckerd Youth Alternatives, Inc.	2
Educational/Mental Health/Rehabilitative/Youth	2
Environmental Protection Agency	2
Epilepsy Foundation of America	2
Fire Department, City of Mims/Scottsmoor	2
Florida Hospital	2
Florida Today	2
Foundation of the American Academyof Ophthalmology-Eyecare	2
Founders Forum	2
Freedom 7 Community Center	2
FreeTranslation.com	2
Health First Pediatric Rehab, South	2
Health South Sea Pines Rehabilitation Hospital	2
Healthy Kids	2
Home Sight Nurse on Call	2
House of Hope	2
International Dyslexia Association	2
Make A Wish Foundation of Central Florida	2
Manatee Hammock Campground	2
Medical Security Program	2
Medicare Fraud Hotline	2
Melbourne Riverview Park	2
Merritt Island High School	2
Mila Elementary School	2
Mims Elementary School	2
Mom Care	2

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
National Stroke Association	2
NHC Place-Merritt Island	2
North Brevard Rehabilitation Center	2
Oakpark Elementary School	2
Overeaters Anonymous, North	2
PAL - West Melbourne Police Department	2
Parks and Recreation-North Area Operations	2
Paternity/Maternity Establishment	2
Post Office-Cape Canaveral	2
Post Office-Rockledge	2
Pregnancy Resources	2
Prescriptions (Cystic Fibrosis Pharmacy)	2
Private Counselor - Lampley, Beverly	2
Public Counsel Jack Shreve	2
Public Defender-James Russo	2
Quality Lifestyles-East Oaks	2
Quality Lifestyles-South Oaks ALF	2
Quality Lifestyles-Whispering Oaks	2
RAINN (Rape Abuse & Incest National Network)	2
Recovery Inc., Melbourne	2
Ronald McNair Magnet School	2
Salvation Army Brevard County Domestic Violence Program	2
Salvation Army-South Youth/Adult Programs	2
Samaritans	2
Seniors vs Crime	2
Serene Harbor Domestic Violence Hotline	2
Service Corps of Retired Executives, South	2
Shriners, Crippled Children	2
Sleep Disorders (AWAKE)	2
Small Business Development	2
South Brevard Sharing Center-Melbourne	2
South Brevard Sharing Center-Palm Bay	2
Space Coast Assembly of God	2
St. Vincent De Paul	2
State Representative District 32	2
SunnySide Homes of Rockledge	2
Support Group - Children's Domestic Violence	2
Support Group-Alzheimer's and Dementia	2
Support Group-Cancer (Friend to Friend)	2
Support Group-Cardiac (Mended Hearts)	2
Support Group-Divorce Recovery Phase I & II	2
Support Group-Easter Seals Stroke Club	2
Support Group-Epilepsy & Seizure Disorder	2
Support Group-JUGGS	2
Support Group-Post Abortion	2
Support Group-Sexual Abuse	2
Support Group-Survivors of Homicide	2
Support Group-Take Off Pounds Sensibly (TOPS)	2
Teen Missions International	2

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
The Elms	2
The Foundation Fighting Blindness	2
The Leukemia & Lymphoma Society	2
TRIAD	2
U.S. Coast Guard	2
U.S. Dept of Housing and Urban Development	2
U.S. Marshal	2
UCP Child Deu't Center (East Orange Center)	2
Vehicle Modification	2
Village Oaks at Melbourne	2
Vocational Rehabilitation, South	2
West Melbourne Public Library	2
West Shore Junior/Senior High School	2
Western Judicial Services, Inc.	2
Work First Plus	2
Wuesthoff Progressive Care Center	2
Your Florida Family	2
45th Space Wing/BZ, Small Business Office	1
ACES- Assoc. for Children for Enforcement of Support)	1
Adult Children of Alcoholics	1
Agricultural Cooperative Extension Services Sea Grant/Marine Program	1
Alpha Pregnancy Center	1
Alternate Family Care Specialized Therapeutic Foster Care	1
Amanda's Enriched ALF, Inc.	1
American Cancer Society Education Group-Man to Man	1
American Kidney Fund, Inc.	1
Americorps	1
Andrew Jackson Middle School	1
Apollo Elementary School	1
Arbors at Melbourne	1
Arthritis Foundation	1
Astronaut High School	1
Atlantis Elementary School	1
BellSouth Phone Service	1
Birth Moms	1
Birthright Melbourne	1
Blood Bank, Titusville	1
Board of County Commissioners, Brevard	1
Bonsteel Park	1
Boy Scouts of America, Central Florida Council	1
Boys Town Nat'l Hotline & Residential	1
Brevard Alzheimer's Foundation, Inc.	1
Brevard Community College Office for Students with Disabilities	1
Brevard County Clerk of Court	1
Brevard County Community Action Agency	1
Brevard County Cooperative Extension Service	1
Brevard County Courthouse	1
Brevard County Health Dept. - Medical Records, North	1
Brevard County Health Dept. - Medical Records, South	1

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Brevard County Health Dept. - STD Reporting	1
Brevard County Land Development Code	1
Brevard County Mosquito Control (North)	1
Brevard County Parks & Recreation Disabilities Program	1
Brevard County Parks and Recreation	1
Brevard County Pretrial Diversion	1
Brevard County Public Safety Department	1
Brevard County Storm Water Utility	1
Brevard Family of Housing	1
Brevard Guardianship Services, Inc	1
Brevard Outpatient Alternative Treatment	1
Brevard Zoo	1
Bureau of Alcohol, Tobacco & Firearms, Tampa	1
Canaveral Port Authority-Dist. 5 Rodney	1
Candlelighters of Brevard	1
Cape View Elementary School	1
Care Entree	1
Catholic Charities Brevard Community Food Bank	1
CCC Physical Therapy Center-Arthritis Pool	1
CDC National STD & AIDS Hotline	1
Center for Disease Control and Prevention	1
Central Brevard Humane Society	1
Central Brevard Sharing Center Community Kitchen	1
Central Brevard Sharing Center, Lice Treatment Program	1
Central Florida Treatment Center	1
Child Find of America, Inc	1
Christa McAuliffe Elementary School	1
Circuit Court Judge, George W. Maxwell III	1
City Hall, Cape Canaveral	1
City Hall, Indialantic	1
City Hall, Indian Harbour Beach	1
City Hall, Satellite Beach	1
City Hall, West Melbourne	1
City of Melbourne Planning and Economic	1
City of Titusville Social Service Center	1
Cocoa Beach Public Library	1
Cocoa Care Int'l /Mini Career Center	1
Commissioner of Education Charlie Christ	1
Community Development & Housing, City of	1
Community Emergency Response Team Program	1
Consumer Education & Business Self-Regulation	1
County Court Judge, Cathleen Clarke	1
Crime Insurance-National Hotline	1
Crossroads Youth Ministry	1
Day Care Provider Inspection Information	1
Department of Motor Vehicles and Highway	1
Discovery Elementary School	1
Division of Forestry	1
Donation-Pick/up of donated item - Salvation Army	1

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Dr W J Creel Elementary School	1
Drug Court; Brevard County	1
East Coast Christian Center	1
East Coast Contract Industries	1
East Coast Early Intervention Center Services, EYA Hi-Five	1
Easter Seal Society of East Central Florida	1
Economic Development Commission of Florida's Space Coast	1
Edgewood Middle School	1
Educational Charter School Site 2	1
Educational Programs for Wildlife Conservation	1
Endeavor Academy	1
English as a Second Language	1
Environmentally Endangered Lands Program	1
Equal Employment Opportunity Commission	1
Fair Housing Continuum	1
Fairglen Elementary School	1
Federal Flood Insurance	1
Fire Department, City of Cocoa Beach	1
Florida Agriculture Extension Office	1
Florida Coalition Against Domestic Violence	1
Florida Dept. of Agriculture and Consumer	1
Florida Dog Guides for the Deaf, Inc.	1
Florida Elks Children's Therapy Services	1
Florida Fish and Wildlife Conservation	1
Florida Highway Patrol	1
Fox Lake Park	1
Free Tax Service	1
Girl Scouts of Citrus Council	1
Greater Palm Bay Senior Center	1
Hans Christian Andersen Elementary School	1
Harbor City Elementary School	1
Health First Holmes Regional Medical Center	1
Health First Palm Bay Community Hospital	1
Health First Pediatric Rehab, Central	1
Health First Pediatric Rehab, North	1
Henegar Center for the Arts	1
Herbert Hoover Middle School	1
HIV/AIDS Treatment Info Serv	1
Honor America	1
Human Services Associates, Inc.	1
Indialantic Elementary School	1
Intervention Services Inc./Outreach Program	1
Kennedy Space Center Visitors Center	1
Lawyer Referral Service of Brevard County	1
League of Women Voters of the Space Coast	1
Locks of Love	1
Long Point Park Campground	1
Lt. Governor Jeff Kottkamp	1
Lupus Foundation of America	1

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Martin Anderson Senior Center, Inc.	1
Max K. Rhodes Park	1
Melbourne Auditorium	1
Men Cooking From the Heart	1
Merritt Island National Wildlife Refuge	1
Milestones Community Charter School	1
Missing Children Information Clearinghouse	1
Narcotics Anonymous	1
National Fatherhood Initiative	1
National Flood Insurance	1
National Runaway Switchboard	1
National Technical Association	1
Nineline - Hotline	1
Odyssey Charter School	1
Older American's Act Disaster Recovery Program	1
Our House ALF, Inc.	1
Outward Bound	1
Overeaters Anonymous-Hotline	1
Palm Bay Academy Charter School	1
Palm Bay Emergency Operations Center	1
Paradise Beach Park	1
Parrish Medical Center	1
Parrish Sports Medicine-Pt. St. John	1
Pleasant Home	1
Post Office-Cocoa Village	1
Post Office-Grant	1
Post Office-Sharpes	1
Post Office-Titusville (Astronaut Trail	1
Post Office-Titusville (Indian River City)	1
Post Office-Titusville Postal Store	1
PREVENT! - Clearlake Middle School-"Choices"	1
Private Counselor - Banks, Sara Lynn	1
Private Counselor - Grewe, Joyce L.	1
Private Counselor - Kalinyak, Deborah	1
Private Counselor - Kovach, John	1
Private Counselor - Shelton, Catherine LCSW	1
Quality Lifestyles-West Oaks ALF	1
Recovery Inc., Cocoa Group	1
Red Tide	1
Riverview Elementary School	1
Roy Allen Elementary School	1
Safe Harbor Home	1
Salvation Army Employability Skills Development	1
Secretary of State Ken Detzner	1
Service Corps of Retired Executives	1
Service Corps of Retired Executives, Central	1
Sharpes Community Center	1
SHIP-State Health Insurance Assistance Program	1
Shriners, Crippled Children	1

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

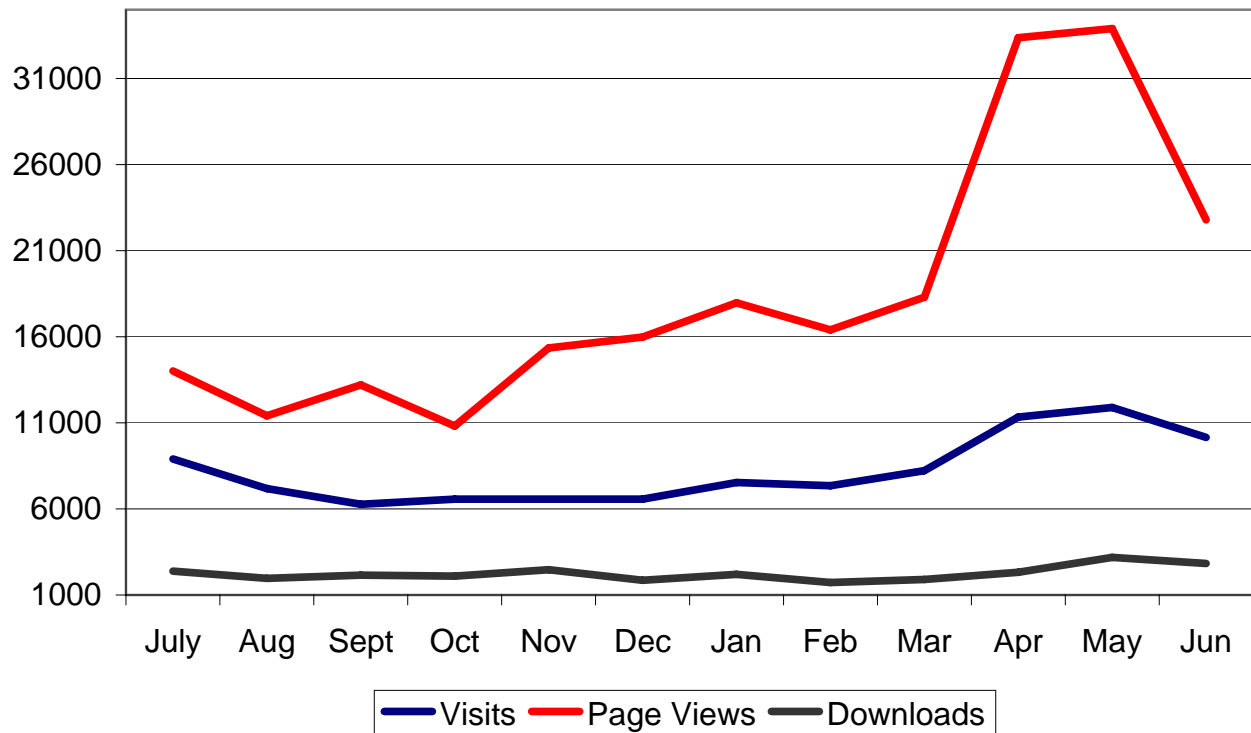
Program Name	Number of Referrals
Sickle Cell Disease Association of America	1
Social Security Fraud Hotline	1
Soil & Water Conservation	1
South Mainland/Micco Public Library	1
Southeastern Guide Dogs/Paws for Independence	1
Southlake Towers	1
Space Coast Blood Bank	1
Space Coast Development Commission	1
Space Coast Early Intervention Center	1
St. Mary's Helping Hands	1
State Attorney Office	1
Support Group, Women Dementia Caregiver Support	1
Support Group-Adult Caregivers of Sexually	1
Support Group-Cancer (Children)	1
Support Group-Cancer (Seize the Day) Self Help	1
Support Group-Cardiac (Concerned Hearts Club)	1
Support Group-Cardiac (North Brevard)	1
Support Group-Cardiac (Partners at Heart)	1
Support Group-Cystic Fibrosis	1
Support Group-Diabetes "Insulin Pump Group"	1
Support Group-Epilepsy (Friends, Family & Caregivers)	1
Support Group-Families Exploring Down Syndrome	1
Support Group-Head/Brain Injury (Heads Up)	1
Support Group-Heads Together	1
Support Group-New Moms (Parent Connection)	1
Support Group-Ostomy Association, Space Coast	1
Support Group-Parents of Gifted Children	1
Support Group-Sudden Infant Death Syndrome	1
TEE/VR - Cocoa Program	1
The Elms II	1
The Eric Stack Julie Dean Memorial Foundation	1
The Fountains Senior Rental Community	1
Transportation Management Service-TMS Brevard	1
Travis Park	1
Tropical Elementary School	1
TV Converter Box Coupon Program	1
U.S. Coast Guard	1
U.S. Consumer Product Safety Commission	1
U.S. Secret Service	1
United States Postal Service	1
University Boxing Club	1
University of Central Florida, Brevard Campus	1
Veteran's Administration Outpatient	1
VITAS Innovative Hospice Care of Brevard	1
Vocational Rehab, North	1
Volunteer Brevard	1
Water Connection Information	1
Weed & Seed (Safe Haven Programs)	1
Westside Elementary School	1

**2-1-1 Helpline Referrals By Number of Referrals
2007-2008**

Program Name	Number of Referrals
Women's Army Corps Veterans Association	1
Word of Life Centers, Inc./Mini Career Center	1
Wuesthoff Brevard Hospice	1
TOTAL REFERRALS MADE:	52,174
# OF PROGRAMS RECEIVING A REFERRAL:	1,326
# OF PROGRAMS IN DATABASE:	1,571
% OF DATABASE PROGRAMS RECEIVING A REFERRAL:	84%

2-1-1 Brevard WebSite Usage Data 2007-2008

	Visits	Page Views	Downloads	Time/Visit
July	8900	14009	2388	2:53
Aug	7183	11408	1971	2:34
Sept	6272	13200	2152	3:54
Oct	6572	10813	2096	2:48
Nov	6570	15349	2466	3:50
Dec	6567	15983	1858	4:18
Jan	7531	17969	2203	4:15
Feb	7352	16403	1729	3:46
Mar	8223	18302	1905	2:46
Apr	11338	33369	2320	5:29
May	11898	33901	3180	4:50
Jun	10154	22792	2831	5:38
TOTALS:	98,560	223,498	27,099	
AVERAGE:				3:55



2-1-1 Online Database Visits 2007-2008

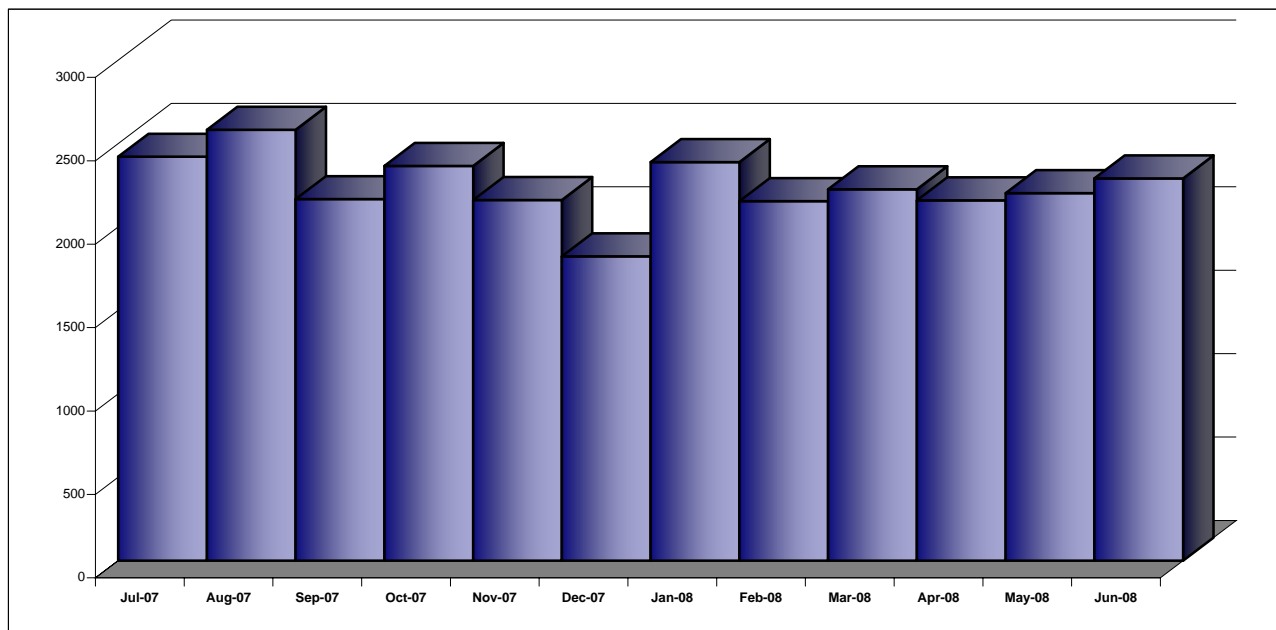
2-1-1 Brevard Web Site Usage Survey Results - February 2008:

Using database to locate services for self, family or friend:	41%
Using database to locate services for client, patient or employee:	56%
Using database to locate services for personal & professional reasons:	3%

Time of Day	Total Web Visits	Month	Visits
12:00-12:59 AM	393	Jul-07	2421
1:00- 1:59 AM	318	Aug-07	2583
2:00- 2:59 AM	304	Sep-07	2167
3:00- 3:59 AM	356	Oct-07	2366
4:00- 4:59 AM	346	Nov-07	2162
5:00- 5:59 AM	327	Dec-07	1824
6:00- 6:59 AM	431	Jan-08	2389
7:00- 7:59 AM	679	Feb-08	2155
8:00- 8:59 AM	1279	Mar-08	2226
9:00- 9:59 AM	2032	Apr-08	2160
10:00-10:59 AM	2450	May-08	2203
11:00-11:59 AM	2501	Jun-08	2291
12:00-12:59 PM	2085	TOTAL	26,947
1:00- 1:59 PM	2201		
2:00- 2:59 PM	2361		
3:00- 3:59 PM	2095		
4:00- 4:59 PM	1683		
5:00- 5:59 PM	1000		
6:00- 6:59 PM	850		
7:00- 7:59 PM	758		
8:00- 8:59 PM	756		
9:00- 9:59 PM	623		
10:00-10:59 PM	592		
11:00-11:59 PM	527		

User Repo		
	=<20	8%
	21-29	23%
	30-39	26%
	40-49	28%
	50-59	10%
	60+	5%

TOTALS: 26,947



**2-1-1 Online Database Visits
2007-2008**

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
911	1
2-1-1 Brevard, Inc.	2
2-1-1 Community Resources	2
2-1-1 Helpline	8
45th Space Wing/BZ, Small Business Office	4
4-H Program, Cocoa	6
4-H Program, Melbourne	10
4-H Program, Titusville	2
A. Max Brewer Memorial Law Library	17
AARP - Foundation/SC SEP	40
AARP Tax Aid Program	2
AARP Tax Aide Preparation Assistance-Cape Canaveral	1
AARP Tax Aide Preparation Assistance-Cocoa	6
AARP Tax Aide Preparation Assistance-Cocoa Beach	1
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	1
AARP Tax Aide Preparation Assistance-Melbourne	1
AARP Tax Aide Preparation Assistance-Merritt Island	2
AARP Tax Aide Preparation Assistance-Palm Bay	1
AARP Tax Aide Preparation Assistance-Titusville	2
Abuse Hotline	8
ACES (Association for Children for Enforcement of Support)	42
ACLU (American Civil Liberties Union)	29
Act Center, Inc. -Titusville	36
Addictions Receiving Facility	63
Adult Children of Alcoholics	27
Agape Community Church Road to Damascus	70
Agency for Workforce Innovations	43
Agricultural Co-op Ext Serv-Horticulture Program	4
Agricultural Co-op Ext Serv-Production Agriculture Program	1
Agricultural Cooperative Extension Service Sea Grant/Marine Program	2
AIDS Nat'l Hotline - Phone Counseling, I&R	3
Alanon/Alateen	35
Alcoholics Anonymous (AA)-Brevard Intergroup	97
Alligator Hotline	3
Alpha Nu Chapter, Epsilon Sigma Alpha	13
Alpha Pregnancy Center	55
Alternate Family Care Preindependent Living Program	19
Alternate Family Care Specialized Therapeutic Foster Care	7
Alternative Homemaking with a Heart	30
Alternative Pregnancy Center	47
Alterra Sterling House of West Melbourne I	36
Alterra Sterling House of West Melbourne II	35
Alzheimer's Association	23
Amanda's Enriched ALF, Inc.	27
American Cancer Society	76
American Cancer Society Education Group-Man to Man	13
American Credit Counseling Service- Melbourne	78
American Diabetes Association	18

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
American Heart Association	23
American Kidney Fund	1
American Liver Foundation	3
American Lung Association of Florida	10
American Red Cross	16
American Red Cross First Aid & Safety Classes	11
American Red Cross Military/Veteran Assistance	11
American Red Cross/PAFB	8
Americorps	4
AmeriTrans- Non Medical Stretcher	17
Angel Flight Southeast	26
Angel Tree Project	4
Animal Services and Enforcement Animal Care & Adoption Center	7
Animal Specialty Hospital/Animal Emerg. Clinic	6
Animals from the Ark Humane Society	17
Apple Corp - School Volunteer Program	14
Arbors at Melbourne	30
ARC-Brevard, Melbourne	13
ARC-Brevard, Rockledge	11
Arthritis Foundation	9
Assistive Technology Act Projects	17
Asthma and Allergy Foundation of America	6
Attorney General Bill McCollom	1
Auto Safety Hot Line	1
Autumn House	26
B.E.T.A. of Titusville, Inc.	51
B.O.A.T.	23
B.O.A.T. (Brevard Outpatient Alternative Treatment)	75
B.R.A.V.E. Volunteer & Internship Program	8
Bayside High School	1
Before/After School Program-Funseekers (Parks & Rec.-South)	20
Behavioral Medicine Program-Getting Well	24
BellSouth Phone Service	38
Bethesda Baptist Retirement Home	20
Big Brothers Big Sisters Community Based Mentoring Program	43
Big Brothers Big Sisters School Based Mentoring Program	15
Binky Patrol	22
Birth Moms	13
Birtright Cocoa Beach	26
Birtright Melbourne	54
Blanton Park	1
Blood Bank, Cocoa Beach	7
Blood Bank, Melbourne	11
Blood Bank, Rockledge	5
Blood Bank, Titusville	3
Board of County Commissioners-Dist.1	8
Board of County Commissioners-Dist.2	1
Board of County Commissioners-Dist.3	1

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Board of County Commissioners-Dist.3	1
Board of County Commissioners-Dist.4	1
Board of County Commissioners-Dist.5	1
Bonnie Shuster Memorial Fund	88
Bonsteel Park	1
Boy Scouts of America, Central Florida Council	1
Boys & Girls Club of America-Melbourne	18
Boys & Girls Club of America-Palm Bay, Diamond Community School	11
Boys & Girls Club of America-Palm Bay, Riviera Elementary	19
Boys & Girls Club of America-Titusville	20
Boys Town Nat'l Hotline & Residential Facilities	3
Braille/Talking Books	4
Brain Injury Association of Florida, Inc.	23
Brazilian Pepper Tree Problem	15
Brevard Achievement Center	69
Brevard Achievement Center-Meadowlane Program	27
Brevard Alzheimer's Found, Inc-AmeriCorps-Project ElderServe	29
Brevard Alzheimer's Foundation Project Relief	7
Brevard Alzheimer's Foundation-Adult Day Health Care	28
Brevard Assoc. of Family & Community Educators	14
Brevard Association for the Advancement of the Blind	32
Brevard Association of Human Services	1
Brevard Cares	5
Brevard Community College Dental Hygeine Clinic	88
Brevard Community College Office for Students with Disabilities	11
Brevard Community College Regional Small Business Dev Center	2
Brevard Community College, Cocoa Campus - Education	8
Brevard Community College, Melbourne Campus - Education	6
Brevard Community College, Palm Bay Campus - Education	5
Brevard Community College, Titusville Campus - Education	1
Brevard Community College-Lab School	31
Brevard County Alternative Community Service	48
Brevard County Animal Services and Enforcement	8
Brevard County Bar Association	18
Brevard County Building Code Compliance	7
Brevard County Code Compliance Dept.	4
Brevard County Code Enforcement	11
Brevard County Community Action Agency-Cocoa	44
Brevard County Community Action Agency-Melbourne	27
Brevard County Community Action Team-Cocoa	266
Brevard County Community Action Team-Palm Bay	249
Brevard County Community Action Team-Titusville	82
Brevard County Community Supervision	10
Brevard County Contractor Licensing	7
Brevard County Co-op Ext. Serv - Administrative	4
Brevard County Co-op Ext. Serv-Youth Leadership	11
Brevard County Courthouse	5
Brevard County Crime Prevention	8

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Brevard County Detention Center-Sharpes	14
Brevard County Drug Court Program	7
Brevard County EEO & ADA	18
Brevard County Engineering Inspection	3
Brevard County Government Complex	6
Brevard County Health Dept. - AIDS	1
Brevard County Health Dept. - All Appointments	38
Brevard County Health Dept. - EMBRACED Program	89
Brevard County Health Dept. - Environmental Consultant	5
Brevard County Health Dept. - Environmental Health	7
Brevard County Health Dept. - Epidemiology	6
Brevard County Health Dept. - Gateway Teen Clinic	46
Brevard County Health Dept. - Immunization Outreach	13
Brevard County Health Dept. - Immunization Records, Central	9
Brevard County Health Dept. - Immunization Records, North	5
Brevard County Health Dept. - Immunization Records, South	7
Brevard County Health Dept. - Intake Information, Central	4
Brevard County Health Dept. - Intake Information, North	2
Brevard County Health Dept. - Intake Information, South	9
Brevard County Health Dept. - Medical Records, North	3
Brevard County Health Dept. - Medical Records, South	6
Brevard County Health Dept. - PATH Clinic (North)	53
Brevard County Health Dept. - S.W.A.T.	13
Brevard County Health Dept. - STD Information	11
Brevard County Health Dept. - STD Reporting	7
Brevard County Health Dept. - TB	5
Brevard County Health Dept. - Vital Statistics	22
Brevard County Health Dept. - Volunteer Adult Dental	81
Brevard County Health Dept. - WIC, Central	19
Brevard County Health Dept. - WIC, North	20
Brevard County Health Dept. - WIC, South	35
Brevard County Health Dept. -Teen Clinic, North	8
Brevard County Impact Fees	2
Brevard County Land Development Code Compliance, Impact Fees	3
Brevard County Legal Aid, Inc.-Rockledge	96
Brevard County Library System Literacy Program	13
Brevard County Manager's Office	2
Brevard County Medical Examiner's Office	8
Brevard County Medical Society	13
Brevard County Misdemeanor Probation	6
Brevard County Mosquito Control, Central	3
Brevard County Mosquito Control, North	1
Brevard County Mosquito Control, South	2
Brevard County Natural Resource Management Division	2
Brevard County Office of Emergency Management	15
Brevard County Parks & Recreation	6
Brevard County Parks & Recreation Disabilities Program	15
Brevard County Parks & Recreation Disabilities Program Central Area	4

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Brevard County Parks & Recreation Disabilities Program, South Area	1
Brevard County Parks & Recreation Recreational Classes, South	3
Brevard County Parks & Recreation South Area Operations	3
Brevard County Parks & Recreation Summer Swim Program, South	2
Brevard County Parks & Recreation, South-Mainland Community Center	3
Brevard County Pretrial Diversion	3
Brevard County Pretrial Release	5
Brevard County Property Appraiser	9
Brevard County Public Defender	21
Brevard County Public Safety Department	6
Brevard County Public Works Dept.	2
Brevard County Road & Bridge Administration	5
Brevard County Road & Travel Information	1
Brevard County School Board	6
Brevard County School Board-Dist.1	2
Brevard County School Board-Dist.2	2
Brevard County School Board-Dist.3	1
Brevard County School Board-Dist.4	5
Brevard County School Board-Dist.5	5
Brevard County School Board-GED Program	44
Brevard County Sheriff's Department, Cape Canaveral Precinct	1
Brevard County Sheriff's Department, East Precinct	2
Brevard County Sheriff's Department, Melbourne Precinct	8
Brevard County Sheriff's Department, Titusville Precinct	4
Brevard County Sheriff's Department, Viera Precinct	5
Brevard County Sheriff's Office Camp Chance	2
Brevard County Sheriff's Office PAL	6
Brevard County Sheriff's Office S.T.O.P.P.E.D Program	3
Brevard County Sheriff's Office, Titusville Precinct	1
Brevard County Solid Waste Management Department	2
Brevard County Storm Water Utility	1
Brevard County Supervisor of Elections	5
Brevard County Tax Collector	9
Brevard County Veterans Service Office	20
Brevard County Water Resources Department	9
Brevard County Witness Center	5
Brevard Cultural Alliance, Inc.	4
Brevard Genealogical Society	1
Brevard Group Treatment Home	30
Brevard Guardianship Services	52
Brevard Health Alliance Mobile Unit	18
Brevard Health Alliance, Central	49
Brevard Health Alliance, Melbourne	25
Brevard Health Alliance, Palm Bay	20
Brevard Humanity Center/Mini Career Center	23
Brevard Job Link First Impressions Clothing Program, Melbourne	22
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	17
Brevard Job Link Joshua's Closet Clothing Program, Titusville	5

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Brevard Job Link, Byrd Plaza	35
Brevard Job Link, Palm Bay	74
Brevard Job Link, Titusville	52
Brevard Library Foundation	4
Brevard Literacy Program	22
Brevard Museum of Art & Science, Inc.	9
Brevard Porcelain Artists	1
Brevard Schools Foundation	15
Brevard Symphony Orchestra Inc. & Guilds	5
Brevard Zoo	15
Bridges Residential Facil Dev Disabled Adults	41
Bridges, Inc.	77
Bright Star Center for Grieving Children	28
Browning's Diabetes Management	4
Browning's Medical Equipment	3
Browning's Pharmacy & Health Care	8
Buena Vida Assisted Living, Inc.	25
Buena Vida Estates	26
Building Department, City of Rockledge	3
Building Permits- City of Palm Bay	1
C.I.T.A. Mission - Men's Shelter	99
C.I.T.A.. Rescue Mission	26
Camp Bright Star	13
Camp Chance	4
Camp Hope	15
Cancer Care Foundation	17
Cancer Care Foundation Support Group	3
Cancer Care, Inc.	8
Candlelighters of Brevard	21
Canine Companions for Independence	6
Cape Canaveral Public Library	3
Care Entree	15
Care Givers	33
Career Guidance	51
Caregiver Education & Resource Program	19
Carnegie Gardens Nursing Center	18
Carolina Care ALF	24
Catalina Gardens	20
CATCH of Brevard-Pediatric Primary Care	22
Catholic Charities Adoption	12
Catholic Charities Community Food Bank	4
Catholic Charities Counseling	54
Catholic Charities Family Emergency Assistance Program	311
Catholic Charities Pregnancy Counseling Program	19
Catholic Charities-Thrift Store	2
CCC Physical Therapy Center	20
CCC Physical Therapy Center-Arthritis Pool Program	4
Center for Autism and Related Disorders - UCF	17

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Center for Counseling	4
Center for Counseling and Psychiatry	12
Center for Disease Control and Prevention	4
Center for Drug Free Living-Brevard Outpatient Center	110
Center for the Visually Impaired	49
Central Brevard Humane Society	7
Central Brevard Library	5
Central Brevard Sharing Center	279
Central Brevard Sharing Center Client Assistance Program	31
Central Brevard Sharing Center Clothing Program	22
Central Brevard Sharing Center Food Pantry	4
Central Brevard Sharing Center Prescription Assistance Program	41
Central Brevard Sharing Center Thanksgiving Program	2
Central Brevard Sharing Center, Lice Treatment Shampoo	4
Central Brevard Sharing Center, Medical Equipment Donations	22
Central District Dental Association	35
Central Florida Legal Services	54
Central Florida Safety Council	26
Central Florida Treatment Center-Cocoa	107
Central Florida Treatment Center-Palm Bay	15
Century Oaks	19
CFIDS Association of America	7
Chamber of Commerce, Cocoa Beach Area	7
Chamber of Commerce, Melbourne-Palm Bay Area	13
Chamber of Commerce, Titusville	4
Channel 6 - WKMG TV Consumer Reporter	7
Channel 9 - WFTV 9 Action Report	6
Child Abuse Prevention, Crisis Intervention, Baby Items, Donations	46
Child Care Association of Brevard County Parent Connection	12
Child Care Association, Central	69
Child Care Association, North	33
Child Care Association, South	70
Child Find - Brevard County School Board	6
Child Find of America, Inc	4
Child Find-Florida Diagnostic and Learning Resource System	23
Child Protection Team of Brevard	35
Childbirth Enhancement Foundation	26
Children's Advocacy Center of Brevard	20
Children's Home Society - Case Management	21
Children's Home Society - Crisis Screening	12
Children's Home Society - Intensive Crisis Counseling	30
Children's Home Society - Multi-Disciplinary Team	7
Children's Home Society Adoptions	12
Children's Interagency Program	59
Children's Medicaid	2
Children's Medical Services	25
Children's Medical Services Network	2
Children's Services Council	10

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Children's Wish Foundation	13
Christ Aid Ministry for Women and Children	30
Christian Conciliation Service of Brevard	8
Christian Fellowship/Mini Career Center	6
Christian Pastoral Counseling	18
Circles of Care - Child Crisis Stabilization Unit	53
Circles of Care - Community Support	47
Circles of Care - Emergency Crisis Assessment	93
Circles of Care - Outpatient Counseling, Melbourne	69
Circles of Care - Outpatient Counseling, Rockledge	42
Circles of Care - Outpatient Counseling, Titusville	29
Circles of Care - Psychiatric Services, Melbourne	38
Circles of Care - Psychiatric Services, Rockledge	9
Circles of Care - Psychiatric Services, Titusville	6
Circles of Care - Twin Rivers Drug Treatment Center	98
Circuit Court Judges	4
Citizens Against Homicide	1
City of Cape Canaveral, City Hall	1
City of Cocoa - City Clerk	6
City of Cocoa - City Manager/Mayor's Office	2
City of Cocoa Police Department	23
City of Cocoa, City Hall	1
City of Fellsmere Police Department	2
City of Indialantic, City Hall	1
City of Indian Harbor & Melb. Beach Police Department	2
City of Melbourne Beach, City Hall	1
City of Melbourne Code Compliance	4
City of Melbourne Planning and Economic Development	3
City of Melbourne Police Department	4
City of Melbourne, City Hall	2
City of Melbourne, Housing and Community Development	149
City of Palm Bay Code Compliance	4
City of Palm Bay Parks Operations	4
City of Palm Bay Police Department	3
City of Rockledge	2
City of Rockledge Police Department	2
City of Rockledge, City Hall	1
City of Satellite Beach Animal Control	5
City of Satellite Beach Police Department	1
City of Satellite Beach, City Hall	2
City of Sebastian Police Department	1
City of Titusville Housing & Community Development	34
City of Titusville Housing & Community Development Department	56
City of Titusville Police Department	2
City of Titusville Social Service Center	2
City of Titusville, City Hall	2
City of West Melbourne Police Department	1
Clearinghouse on Disabilities	34

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Clerk of Court & Small Claims-Melbourne	27
Clerk of Court & Small Claims-Titusville	11
Clerk of Court & Small Claims-Viera	13
Clinical Research	20
Coalition for Hungry and Homeless	19
Coastal Ambulance	11
Coastal Benefits Planning Project	32
Cocoa Beach Public Library	3
Cocoa Care International /Mini Career Center	11
Cocoa Housing Authority	62
Cocoa Police Department Christmas Toy Donation Program	7
Cocoa West Recreation Complex	1
ComeUnity, Inc.	11
Comforts of Homecare, Melbourne	14
Comforts of Homecare, Titusville	10
Commission on Status of Women	19
Community Based Care of Brevard, Inc.	26
Community Care For The Elderly and Disabled Adult	134
Community Development & Housing, City of Titusville	1
Community Development Center, Palm Bay	81
Community Emergency Response Team Program	7
Community Home Services	50
Community Housing Initiative, Inc.	135
Community Inclusion Facilitation	16
Community Life Options	36
Community Medical Clinic, Titusville	64
Community of Hope, Inc.	5
Community Services Council - Program Administration	56
Community Services Council Brevard Community Kitchen	31
Community Services Council Meals on Wheels	59
Community Services Council Older American's Act Disaster Recovery Program	5
Community Services Council Retired and Senior Volunteer Program	14
Community Services Council Seniors at Lunch	29
Community Treatment Center	89
Community Treatment Center at H.O.W. House	41
Community Treatment Center Inc.	10
Community Women's Club of Cocoa	17
Compassion National Children's Foundation	6
Compassionate Management Care, Inc.	14
Congregation Nurse Program	6
Congregations for Community Action	10
Consumer Credit Counseling Service of Brevard	64
Consumer Debt Counselors	3
Consumer Education & Business Self-Regulation	2
Cornerstone Therapy Services	31
COSA of Brevard	36
Country Acres Children's Home	22
County Court Judge, A B Majeed	1

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Couples, Marriage and Family Counseling	34
Coupon Clippers South Beach Club	1
Courtney Spring Village	21
Creative Care Center-Adult Day Care	33
Credit Bureaus	1
Crime Insurance-National Hotline	2
Crippled Children's Aid Society	9
Crisis Solutions, Inc.	1
Crisis/Help/I&R Lines - Other Areas	4
Crohn's & Colitis Foundation of America	1
Crossroads Youth Ministry	1
Crosswinds Brevard Job Link Youth Services	26
Crosswinds Community Counseling	59
Crosswinds Foster Care Program	2
Crosswinds Intensive Delinquency Diversion Services	9
Crosswinds Juvenile Assessment Center	23
Crosswinds Project Safe Place	4
Crosswinds Rainwater Center for Girls	6
Crosswinds Transitional Living Program	159
Crosswinds Youth Services Runaway and Youth Crisis Shelter	26
Daily Bread	144
Daisy Pickers - Holy Name of Jesus Catholic Church	25
Dawn Manor	16
Day Care Provider Inspection Information	8
Dental Society	72
Department of Children & Families Abuse Hotline-Child/Adult/Elder	30
Department of Children & Families Adult Protective Services	33
Devereux Day School	15
Devereux Treatment Network-Hosp	37
Devereux-Center for Developmental Disabilities	20
Devereux-Outpatient Counseling Centers	9
Devereux-Residential Treatment Center-Orlando	1
Devereux-Therapeutic Foster Care	3
Devereux-Transitional Living Center	18
Devereux-Youth & Family Counseling Services	66
Diabetes Management	17
Discussion Group-Temple Talkers	7
Division of Blind Services	14
Division of Consumer Services	1
Division of Forestry	1
Division of Safety	6
Donation-Pick/Up of donated item - Catholic Charities	1
Donation-Pick/up of donated item -Salvation Army, South	5
Donation-Pick/up of donated item -Salvation Army-Central	5
Donations-Clothing, Brevard Job Link	4
Donations-Hurricane Katrina/Rita	1
Donations-Material Goods - Catholic Charities	4
Donations-Material Goods - Central Brevard Sharing Center	5

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Donations-Material Goods - Salvation Army-Central	2
Donations-Material Goods - Salvation Army-North	2
Donations-Material Goods - South Brevard Sharing Center, Melbourne	4
Donations-Material Goods - South Brevard Sharing Center, Palm Bay	5
Donations-Material Goods- North Brevard Charities Sharing Center	7
Donations-Material Goods -Salvation Army - South	9
Donations-Monetary - Salvation Arm, North	3
Donations-Monetary - Salvation Army, Central	3
Donations-Monetary - Salvation Army, South	6
Donations-Nonperish/Perish Food - Salvation Army-North	3
Donations-Nonperishable Food - Salvation Army-Central	1
Donations-Nonperishable Food - Salvation Army-South	3
Dr. Martin Luther King, Jr. Library	3
Driver's License-Melbourne	11
Driver's License-Merritt Island	6
Driver's License-North Melbourne	4
Driver's License-Titusville	8
Driving Programs	7
Drug Court; Brevard County	2
Early Alzheimer Support & Education (EASE)-Alzheimer's Association	6
Early Steps	23
East Coast Christian Center	120
East Coast Christian Center Thanksgiving Program	7
East Coast Contract Industries	19
East Coast Early Intervention Services EYA Hi-Five	21
Easter Seal Society	51
Eau Gallie Civic Center	5
Eau Gallie Public Library	3
Economic and Neighborhood Development-City of Palm Bay	3
Economic Development Commission of Fla's Space Coast	1
Educational Programs for Wildlife Conservation	7
Educational/Mental Health/Rehabilitative/Youth Services	3
Elder Service Unit - State Attorney Office	23
Eldercare Locator	15
Emergency Financial Assistance for Housing Program	174
Endeavor Academy	8
English as a Second Language	10
Enterprise ADT	11
Environmental Protection Agency	1
Environmentally Endangered Lands Program	2
E-PASS - Orange County Transportation Office	3
Epilepsy Association of Central Florida	23
Epilepsy Foundation of America	3
Episcopal Counseling Center, Melbourne	19
Episcopal Counseling Center, Titusville	7
Equal Employment Opportunity Commission	2
Eyecare America	14
Fair Housing Continuum	60

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Faith House of Titusville Inc.	39
Family Care Medical Supply	5
Family Caregiver Support Program	7
Family Counseling Center Batterer's Intervention Program	31
Family Counseling Center Children of Divorce Program	13
Family Counseling Center Counterattack Brevard	10
Family Counseling Center Employee Counseling Service	1
Family Counseling Center Substance Abuse Treatment	47
Family Counseling Center Transparenting Program	6
Family Counseling Center-Outpatient Counseling	115
Family Court Resource Assistance	114
Family Enrichment Program	30
Family Network on Disabilities of Florida	25
Family Resource Center	35
Fathers for Equal Rights	1
FBI-Federal Bureau of Investigation	1
Federal Flood Insurance	1
Federal Information Center	2
Federal Subsidized Housing	51
Feed My Sheep	42
Fellsmere Dental Clinic	50
FEMA	5
FEMA Travel Trailers	7
Fire Department, City of Cocoa	7
Fire Department, City of Melbourne	1
Fire Department, City of Mims/Scottsmoor	2
Fire Department, City of Palm Bay	1
Fire Department, City of Rockledge	2
Fire Department, City of Titusville	1
First Baptist Church Merritt Island	41
First Baptist Church of Malabar	19
First Baptist Church of Port St. John- Mission Thrift Store	58
First Defense Abstinence Education, Inc.	14
First-Time Home Buyer's Assistance Program	22
Florida Adoption Information Center	6
Florida Agriculture Extension Office	48
Florida AIDS Action	6
Florida Council on Compulsive Gambling	5
Florida Department of Children & Families ACCESS Center	3
Florida Department of Children & Families Adult Services Program	6
Florida Department of Children & Families Economic Services/ACCESS Florida - South	167
Florida Department of Children & Families Economic Services/ACCESS Florida -North/Central	162
Florida Department of Children & Families, Family Safety Network	21
Florida Department of Corrections Office of Family Services	12
Florida Department of Health Family HealthLine	16
Florida Department of Health-Website	2
Florida Department of Juvenile Justice	4
Florida Department of Juvenile Justice, North	5

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Florida Department of Juvenile Justice, South	5
Florida Department of Labor/Wage and Hour	25
Florida Department of Law Enforcement Missing Children Information Clearinghouse	1
Florida Department of Revenue Child Support Enforcement	25
Florida Diabetes Camp	2
Florida Discount Drug Card	1
Florida Dog Guides for the Deaf, Inc.	9
Florida Elks Children's Therapy Services	5
Florida Healthy Kids Children's Medical Services Insurance Program	6
Florida Healthy Kids Insurance Program	17
Florida Healthy Kids MediKids Insurance Program	14
Florida Highway Patrol	4
Florida HIV/AIDS Hotline	3
Florida Hospital	21
Florida Impotency Center	5
Florida Malpractice Information	4
Florida Park Patrol	1
Florida Power and Light	2
Florida Public Service Commission	2
Florida Sheriff's Youth Ranches	16
Florida Statewide Domestic Violence Hotline	6
Florida Tech Community Psychological Services	93
Florida Tech Incest Victim & Offender Counseling	19
Florida Today Reaching Out Holiday Program	14
Florida Wildlife Hospital Wildlife Rescue	9
Food Source	11
Food With Care	24
Foster Care and Adoption Recruitment	16
Foundation of the American Academy of Ophthalmology-Eyecare America	7
Founders Forum	3
Franklin T. DeGroot Memorial Library	5
Free Medicine Foundation	7
Free Tax Service	3
Freedom 7 Community Center	38
Freedom Outpost Ministry	59
FreeTranslation.com	10
Friends at Home	25
Friendship Corner	38
Gamblers Anonymous/GamAnon	7
Gang & Security Threat Group Awareness	10
Genesis House	30
Gentiva Health Services-Melbourne	26
Gibson Gymnasium and Field	1
Gilda's Club	13
Glory Mansions	136
Golden Care Living Centers	14
Golden Wings	15
Good Shepherd Lutheran Church Food Pantry	65

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Goodwill Industries-Thrift Store-Babcock	3
Goodwill Job Center	95
Greater Palm Bay Senior Center	8
Greener Pastures Therapeutic Riding Center, Inc.	2
Greyhound Bus Service	5
Guardian Ad Litem Program	25
Guardian Advocate Program	8
H.O.P.E. Preschool & Childcare	48
Hacienda Girl's Ranch	11
Hands of Mercy	19
Harbor Place	20
Head Start Grandparents	1
Health First Cape Canaveral Hospital	13
Health First Cape Canaveral Hospital Care-A-Van	23
Health First Holmes Regional Medical Center	6
Health First Holmes Regional Medical Center Freedom from Smoking Clinics	5
Health First Home Care, Melbourne	12
Health First Home Care, Merritt Island	11
Health First Nurse Advice	3
Health First Palm Bay Community Hospital	13
Health First Pediatric Rehab, Central	6
Health First Pediatric Rehab, North	5
Health First Pediatric Rehab, South	5
Health Matters Rehabilitation Center	16
Health South Sea Pines Rehabilitation Hospital	7
Healthy Start - Cocoa	20
Healthy Start - Palm Bay	19
Healthy Start - Titusville	10
Healthy Start Coalition of Brevard County	40
Help! Column - Florida Today	2
Henegar Center for the Arts	2
Hepatitis and Liver Disease National Hotline	3
Hibiscus Court	22
Hidden Potentials, Inc.	91
Hill-Burton Free Hospital Care	29
His Place Ministries	17
His Way Restoration Ministries, Inc.	31
HIV/AIDS Treatment Info Serv (ATIS)	6
Holy Name of Jesus Catholic Church	15
Home At Last Adoption Agency, Inc.	18
Home Instead Senior Care	10
Home Sight (Nurse on Call)	13
Homeless Veterans of Reintegration Program	13
Homemaker Companion Service	23
Homewatch Caregivers	5
Honor America	2
Hope Ministries	33
HorseSisters Equine Assisted Therapy	6

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Hospice of Health First	38
Hospice of St. Francis	13
House of Hope	33
Housing Authority of Brevard County	118
How to Choose an Assisted Living Facility	24
Humane Society of South Brevard	3
Iglesia Christiana Jehovah Rapha/Mini Career Center	3
In Home Services	28
Indian Harbour Beach Tag Agency	3
Information & Referral for Respite	9
In-Home Senior Care	38
Institute for Business Training & Community Education	7
Insurance Consumer Helpline	7
International Dyslexia Association	4
International Traveler's Hotline	3
Intervention Services - Behavior Analysis	12
Intervention Services Women and Families	50
Intervention Services, Inc./HART Foster Care Services	1
Jewish Federation - Financial Ass't	23
Jewish Federation of Brev. - Financial Ass't	88
Job Corps - Job Training for Youth	29
Joe Realino Fund - Fin Asst Unemp Hospitality Field	52
Joe's Club	5
Joe's Club-North	1
Joe's Club-South	2
John F. Turner Sr Elementary School	1
Junior Achievement of East Central Florida, Inc.	7
Juvenile Assessment Center	3
Keep Brevard Beautiful	1
Kennedy Space Center Visitors Center	1
Keys to Life Counseling, North	6
Keys to Life Counseling, South	33
Kids Medical Club	20
KidsPeace	39
La Leche League	13
Labor Finders	35
Ladders to Success	65
Lauren's Light	14
Lawyer Referral Service	31
LEAD Brevard, College Leadership Brevard	4
Leadership Brevard	2
League of Women Voters of the Space Coast	2
Leisure for the Blind	17
Levermore Psychological Services, P.A.	10
Liberty Lodge	79
Life-Skills Support Center	9
Links of Hope, North	13
Links of Hope-Main Office	98

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Lions Club	56
Loaves and Fishes Soup Kitchen	9
Locks of Love	2
Long Point Park Campground	4
Long Term Care Ombudsman Council	17
Long Term Recovery Program	1
Low Cost Spay-Neuter Clinic & Adoption Center	11
Low Income Home Energy Assistance Program	180
Lupus Foundation of America	2
MADD - Mothers Against Drunk Driving	8
Make a Difference Day Weekend	17
Make A Wish Foundation of Central Florida	5
Manatee Hammock Campground	3
Mandatory Divorce Classes	15
March of Dimes - Chain Reaction	2
March of Dimes-Prenatal Care Education	1
Martin Anderson Senior Center	12
Mason's Beach Lodge No. 354 F&AM	1
Maxim Healthcare Services	6
Medicaid	25
Medical Security Program	2
Medicare Information	3
Medicare-Approved Discount Drug Cards	4
Melbourne Auditorium	1
Melbourne Beach Public Library	3
Melbourne Housing Authority	89
Melbourne Kidney Center, Inc.	8
Melbourne Public Library	2
Melbourne Speech Clinic	13
Melbourne Tag Agency	7
Memory Disorder Clinic	28
Men Cooking From the Heart	4
Mental Health Association of Central Florida	15
Merritt Island Public Library	2
Merritt Island Tag Agency	4
Merritt Island Wesleyan Church/Mini Career Center	3
Mitigation Program	1
Mobility Medical Corp.	5
Mom Care	12
Multiple Sclerosis Asso. of America	5
Multiple Sclerosis Society	6
Muscular Dystrophy Association, Inc.	8
Myfloridalicense.com	3
NAACP - Nat'l Asso. for Advancement of Colored People	4
NAMI Connections Support Group	31
Narcotics Anonymous	36
National Alliance for the Mentally Ill, Florida State Office	12
National Alliance for the Mentally Ill, National Office	3

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
National Alliance for the Mentally Ill, South Brevard Chapter	22
National Alliance for the Mentally Ill, Space Coast Chapter	19
National Asso Anorexia Nervosa & Associated Disorders	14
National Down Syndrome Society	2
National Fatherhood Initiative	8
National Flood Insurance	1
National Headache Foundation	2
National Highway Traffic Safety Administration	6
National Institute of Mental Health	2
National Organization of Rare Disorders	37
National Osteoporosis Foundation	2
National Runaway Switchboard	3
National Stroke Association	1
National Technical Association	2
National Transplant Assistance Fund	1
NeedyMeds	26
Neighbors Helping Neighbors	17
NHC Place-Merritt Island	20
Nine to Five - Nat'l Job Problems Hotline	9
Nineline - Hotline	20
North Animal Care Center	1
North Brevard Charities Sharing Center	31
North Brevard Charities Sharing Center	98
North Brevard Charities Sharing Center Clothing Program	13
North Brevard Charities Sharing Center, Thrift Store	5
North Brevard Public Library	3
North Brevard Rehabilitation Center	3
North Brevard Senior Center, Inc.	11
Northwind - Thrift Store/Cocoa	16
Northwind Ministries Clothing Donation Program	16
Northwind -Thrift Store/Merritt Island	5
NUI Gas Co.	1
Nurse On Call	8
Occupational Licenses - City of Melbourne	3
Occupational Licenses- City of Palm Bay	6
OPEN DOOR Social Services of Florida, Inc.	21
Our House ALF, Inc.	16
Outpatient Substance Abuse Treatment Services -Central	41
Outpatient Substance Abuse Treatment Services -North	14
Outpatient Substance Abuse Treatment Services -South	31
Outward Bound-Hurricane Island	55
Overeaters Anonymous, Central	3
Overeaters Anonymous, North	4
Overeaters Anonymous, South	9
Overeaters Anonymous-Hotline	1
Ozark Wheelchair Cab Co.	29
Palm Bay Police Department PAL	36
Palm Bay Public Library	1

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Palm Bay Tag Agency	5
Paradise Beach Park	1
Parent to Parent	107
Parent's Guide to Internet Safety (FBI)	1
Parkway Psychiatry and Family Counseling, P.A.	44
Parrish Medical Center	7
Parrish Sports Medicine & Rehabilitation	1
Paternity/Maternity Establishment	1
Patient Assistance Program	6
Patient Services	12
Patrick AFB Base Operator	5
Patrick AFB Family Advocacy Program	14
Patrick AFB Family Support Center	15
Patrick AFB Retiree Activities Office	1
People Adopting Children Everywhere	10
People's Church International	33
Pfizer Share Card Program	4
Physician Referral Service	5
Planned Parenthood-Eastside Clinic	13
Planned Parenthood-Westside Clinic	5
Pleasant Home	8
Poison Information Center, Florida	4
Polycystic Kidney Foundation	1
Post Office-Eau Gallie	1
Post Office-Rockledge	1
Postpartum International	2
PPARX.ORG	20
Pregnancy Resources, Inc.	46
Prescription Drug Patient Assistance Programs	5
Prescription Drugs For Less	4
Prescriptions (Cystic Fibrosis Pharmacy)	5
Pressing Onward Ministry	19
PREVENT! - Education & Support Groups	133
PREVENT! - HIV/AIDS Prevention & Edu Outreach Program	13
PREVENT! - Outpatient Substance Abuse Counseling	44
PREVENT! - Substance Abuse Information & Referral	36
Prime Time Social	1
Prison Book Project	2
Private Counselor - Banks, Sara Lynn	4
Private Counselor - Barmore, Catherine L., Ph.D., LMHC	3
Private Counselor - Burnham, Gary F.	37
Private Counselor - Cramer, Karen	17
Private Counselor - Durham-Flint, Becky	13
Private Counselor - Eller, Jerry R.	24
Private Counselor - Gay, Jodie Scott	1
Private Counselor - Goff, Melanie, LCSW	5
Private Counselor - Green, Mary Alice	3
Private Counselor - Grewe, Joyce L.	3

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Private Counselor - Guidera, Thomas F.	5
Private Counselor - Hagan, Thomas J.	6
Private Counselor - Kalinyak, Deborah	4
Private Counselor - Kiley, Susan	5
Private Counselor - Kline, Sharon	4
Private Counselor - Kovach, John	2
Private Counselor - Kromash, Sharon	3
Private Counselor - LaMacchia, Richard	1
Private Counselor - Martin, Linda	1
Private Counselor - Mortensen, Margaret	2
Private Counselor - O'Mara, Stacy Moore. M.A.	9
Private Counselor - Panaccione, Vicki	2
Private Counselor - Paulillo, Barbara, Psy.D.	1
Private Counselor - Pepper, Claire	2
Private Counselor - Rashid, Kathleen E.	18
Private Counselor - Rochelle, Laurie	3
Private Counselor - Ronan, Michelle MA, LMHC	31
Private Counselor - Shelton, Catherine LCSW	13
Private Counselor - Singer, Bill	2
Private Counselor - Stevens, Charles	3
Private Counselor - Todd, Jill	1
Private Counselor - Wilborn, Katherine	1
Private Counselor - Williamson, Jeffery	1
Private Duty Home Care (Companion, HHA/CNA or live-in)	12
Probation and Community Corrections	2
Program for Independent Living (BAAB)	8
Project Connect (Community Inclusion Facilitation)	35
Project Hope	6
Project Lifesaver	9
Project Recovery	1
Project Relief	16
Project Response - Case Management HIV/AIDS	10
Project Response - HIV+/AIDS Services	33
Protect Our Children, Inc.	47
Protective Services, Family Builders	33
PSA Kids Medical Club	3
Public Counsel Jack Shreve	8
Public Service Commission	1
Public Works- City of Palm Bay	3
Quality Lifestyles-East Oaks	16
Quality Lifestyles-Pinetrees ALF	15
Quality Lifestyles-South Oaks ALF	12
Quality Lifestyles-West Oaks ALF	7
Quality Lifestyles-Whispering Oaks	15
RAINN (Rape Abuse & Incest National Network)	7
Recovery Inc., Cocoa Group	19
Recovery Inc., Melbourne	10
Recovery Inc., Melbourne Groups	6

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Red Tide	4
Refugee & Immigration Assistance-Catholic Diocese of Orlando	4
Renew Therapy Centers	2
Resurrection Ranch	118
Richard H. Leonard Christian Treatment Center	60
River Landings, Inc.	21
Riverview Retirement Center	15
Rockledge Baptist	1
Rockledge Tag Agency	5
Roy Allen Elementary School	1
S.P.R.A. Park	1
Safe Harbor Home	14
Sally's House-PREVENT! of Brevard, Inc.	110
Salvation Army Adolescent Anger Management Program	53
Salvation Army Children's Domestic Violence Support Group	6
Salvation Army Christmas Program, Central	10
Salvation Army Christmas Program, North	7
Salvation Army Christmas Program, South	5
Salvation Army Domestic Violence Counseling	27
Salvation Army Domestic Violence Hotline	9
Salvation Army Domestic Violence Shelter	45
Salvation Army Employability Skills Development Program	2
Salvation Army Headquarters	1
Salvation Army Missing Persons Information Service, Central	2
Salvation Army Parent Education Class/Parent Support Group	18
Salvation Army Prescription Assistance Program, Central	7
Salvation Army Prescription Assistance Program, North	5
Salvation Army Prescription Assistance Program, South	13
Salvation Army Sue M. Pridmore Center for Women and Children	98
Salvation Army Supervised Visitation & Monitored Exchange Program	7
Salvation Army Thanksgiving Program, North	1
Salvation Army Thanksgiving Program, South	2
Salvation Army Thrift Store, Central	6
Salvation Army Thrift Store, North	8
Salvation Army Thrift Store, South	8
Salvation Army, Central	169
Salvation Army, North	215
Salvation Army, South	118
Salvation Army-South Youth/Adult Programs	16
Samaritans	6
Sand Point Senior Living	20
Satellite Beach Police Department PAL	2
Savannas Hospital and Treatment Center	21
SAVS - Crisis Counseling	24
SAVS - Victim Support Group	15
SAVS-Information	16
Sebastian River Medical Center	4
Section-8 Housing Program	85

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Senior Care of Brevard County	36
Senior Cellular Phone Program	5
Senior Community Club	5
Senior Community Service Employment Program	20
Senior Community Service Employment Program, Cocoa	25
Senior Community Service Employment Program, Melbourne	35
Senior Community Service Employment Program, Titusville	10
Senior Fest	7
Senior Helpline	32
Senior Medicare/Medicaid Patrol Project	10
Senior Resource Alliance	5
Senior Santa	2
Seniors Assistance Program	73
Serene Harbor Domestic Violence Counseling	49
Serene Harbor Domestic Violence Hotline	1
Serene Harbor Domestic Violence Shelter	45
Service Corps of Retired Executives-Central	2
Service Corps of Retired Executives-South	1
Sexual Addictions Support Group	9
Shared Cost Program	29
Sharing Center, South-Palm Bay Thrift Store	7
Sharpes Church of God/Mini Career Center	1
Shepherd's Center of Melbourne	7
Shepherd's Center-Indian Harbour Beach	3
SHINE Program	39
Shoes for the Needy	5
Shriners, Crippled Children	8
Sickle Cell Disease Association of America	3
Silver Pines	9
Sleep Disorders (AWAKE)	5
Small Business Development	1
Smiles and Special Care	17
Society of St. Vincent De Paul, Cocoa Beach	103
Society of St. Vincent DePaul, Indialantic	71
South Animal Care and Adoption Center	5
South Brevard Habitat for Humanity	73
South Brevard Mothers of Multiples Support Group	2
South Brevard Senior Center	23
South Brevard Sharing Center Client Services	16
South Brevard Sharing Center Clothing Program, Palm Bay	20
South Brevard Sharing Center- Thrift Store	4
South Brevard Sharing Center, Melbourne	76
South Brevard Sharing Center, Melbourne Thrift Store	10
South Brevard Sharing Center, Palm Bay	127
South Mainland/Micco Public Library	1
Southeastern Guide Dogs/Paws for Independence	6
Southlake Towers	54
Space Coast Area Transit	67

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Space Coast Assembly of God	4
Space Coast Center for Independent Living	116
Space Coast Commuter Assistance	31
Space Coast Development Commission	1
Space Coast Early Intervention Center	29
Space Coast Interfaith Coalition	17
Space Coast Marine Institute Boys Juvenile Delinquency Program	6
Space Coast Parent, Inc.	21
Space Coast Runners	5
Space Coast Therapy Dogs	3
Speakout Hotline	5
Special Olympics	4
St. Mary's Helping Hands	125
St. Michael The Archangel Charismatic Episcopal Church	34
St. Paul's Anglican Church	48
St. Vincent de Paul of St. Joseph Parish	91
State Attorney Norm Wolfinger	1
State Attorney Office, Titusville	8
State Attorney Office, Viera	14
State Senator Bill Posey - District 24	1
State Treasurer & Insurance Commissioner Tom Gallagher	4
STEPS (Specialized Treatment, Education & Prevention Service)	68
Stop-Gap of North Brevard, Inc.	97
Subsidized Child Care and Voluntary Pre-Kindergarten	16
Substance Abuse Family Education (SAFE)	14
Substance Abuse, Anger Management Workshops	53
Sunflower Coalition of Caregivers, Inc.	24
SunnySide Homes of Rockledge	16
Sunrise Elementary School	1
Sunshine Service	39
Suntree/Viera Public Library	2
Support Group - Adult Attention Deficit Disorder (Self Help)	19
Support Group-Addictions (Christ-Centered) Overcomers, North	8
Support Group-Addictions (Christ-centered) Overcomers, Viera	10
Support Group-Addictions (Relapse Prevention)	12
Support Group-Addictions/Aftercare	17
Support Group-Adult Caregivers of Sexually Abused Children	11
Support Group-Adults with Diabetes	3
Support Group-ALS	13
Support Group-Alzheimer's (Autumn House)	15
Support Group-Alzheimer's and Dementia	2
Support Group-Arthritis (Arthritis Foundation)	9
Support Group-Asperger Syndrome	24
Support Group-Bereavement (Hospice of St. Francis)	21
Support Group-Bipolar Disorder	63
Support Group-Brevard County Stroke Club	7
Support Group-Building Healthy Relationships	30
Support Group-Cancer (Adolescent)	7

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Support Group-Cancer (Brain Tumor)	3
Support Group-Cancer (Children)	3
Support Group-Cancer (Friend to Friend)	14
Support Group-Cancer (Positive Attitudes)	9
Support Group-Cancer (Prostate)	5
Support Group-Cancer (Seize the Day) Self Help	10
Support Group-Cardiac (Concerned Hearts Club)	7
Support Group-Cardiac (Mended Hearts)	3
Support Group-Cardiac (North Brevard)	2
Support Group-Cardiac (Partners at Heart)	3
Support Group-Cardiac (Smart Hearts)	1
Support Group-Cardiac (South Brevard)	4
Support Group-Caregiver (Brevard Alzheimer's Foundation)	18
Support Group-CHADD-Parents of Children with Attention Deficit Disorder	31
Support Group-Chemical Dependency Anon (Northwind Ministries)	7
Support Group-Christian Cancer Support Group	2
Support Group-Cystic Fibrosis	1
Support Group-Debtors Anonymous	8
Support Group-Depression/Anxiety/Panic	30
Support Group-Depressive/Manic Depressive Association	32
Support Group-Diabetes	5
Support Group-Diabetes (Just Us)	3
Support Group-Diabetes (Youth, Family & Children)	2
Support Group-Disabilities	18
Support Group-Discovery Group (A Coming Out Group)	27
Support Group-Divorce Recovery	23
Support Group-Divorce Recovery (Ministry)	8
Support Group-Divorce Recovery (Suntree)	32
Support Group-Divorce Recovery Phase I & II	14
Support Group-Domestic Violence (Women's Center)	11
Support Group-Easter Seals Stroke Club	6
Support Group-Epilepsy & Seizure Disorder	5
Support Group-Epilepsy (Friends, Family & Caregivers)	3
Support Group-Families Exploring Down Syndrome (FEDS)	3
Support Group-Family-Leukemia & Lymphoma Society	4
Support Group-Female Domestic Violence Victims (Salvation Ar	6
Support Group-Fibromyalgia/Fibro Friends	13
Support Group-Fostering America's Future	5
Support Group-Gluten Intolerance	2
Support Group-Grandparents Raising Grandchildren	18
Support Group-Graves Disease	3
Support Group-Grief	29
Support Group-Grief (Wuesthoff Brevard Hospice)	39
Support Group-Grief Support (Compassionate Friends)	39
Support Group-Grieving Children Services (Bright Star)	17
Support Group-Head/Brain Injury (Heads Up)	19
Support Group-Heads Together	19
Support Group-Hepatitis	5

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Support Group-Hispanic Diabetics of Brevard	3
Support Group-HIV/AIDS Outreach Education	11
Support Group-Homeopathic Study	1
Support Group-JUGGS	24
Support Group-Lesbian	25
Support Group-Neurofibromatosis	2
Support Group-New Moms (Parent Connection)	18
Support Group-New Parents (After the Stork)	9
Support Group-Obsessive/Compulsive Anonymous	14
Support Group-Osteoporosis	2
Support Group-Ostomy Association, Space Coast	3
Support Group-Parenting (Creepers and Crawlers)	4
Support Group-Parents of Gifted Children	3
Support Group-Parents of Teens (Women's Center)	9
Support Group-Parents without Rights	16
Support Group-Parkinson's Disease	4
Support Group-Post Abortion	27
Support Group-Pulmonary (North)	1
Support Group-Pulmonary Disease (Breathing Buddies)	7
Support Group-Schizophrenia	20
Support Group-Schizophrenics Anonymous	12
Support Group-Sexual Abuse	2
Support Group-Sexual Assault Survivors	6
Support Group-South Brevard Ostomy Association, Inc.	2
Support Group-Spina Bifida Association of the FL Space Coast	1
Support Group-Sudden Infant Death Syndrome	3
Support Group-Survivors of Homicide	22
Support Group-Survivors of Suicide	4
Support Group-Take Off Pounds Sensibly (TOPS)	8
Support Group-The Leukemia & Lymphoma Society	3
Support Group-Tobacco Free For Life	6
Support Group-VICTIMS NO MORE!	24
Support Group-Vietnam Veterans (Pointman Ministries)	1
Support Group-Witness Recovery Outreach	8
Supported Living (Brevard Achievement Center)	38
Take Stock in Children	13
Talking Books/Homebound Services	10
TEE/VR - Cocoa Program	5
Teen Fest 2001	2
Teen Missions International	10
Teen Success Anger Management Program	8
Tenant Based Rental Assistance Program	79
The Advocacy Center for Persons with Disabilities	45
The Brigham Center for Conscious Living	3
The Center for Grieving Children	1
The Children's Center	52
The DOCK	19
The Elms	16

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
The Elms II	9
The Embers - Alzheimer's Adult Day Care & Family Center	17
The Eric Stack Julie Dean Memorial Foundation	29
The Family Learning Program	45
The Family Source of Florida Donation-Pick/up	5
The Family Source of Florida Parenting Classes & Sup. Groups	24
The Family Source of Florida-24 hr Parent Helpline	12
The Family Source of Florida-Thrift Store	1
The Foundation Fighting Blindness	6
The Fountains Senior Rental Community	11
The Haven for Children Inc.	65
The Leukemia & Lymphoma Society	1
The Leukemia & Lymphoma Society - Patient Aid	7
The Medicine Program	15
The Place at Merritt Island	13
The Scribblers	3
The Trevor Helpline	18
Titusville Community Advocate	18
Titusville Housing Authority	30
Titusville Moonport Stamp	1
Titusville Playhouse, Inc.	3
Titusville Police Athletic League PAL	4
Titusville Sons/Daughters Dementia Caregiver Support Group	3
Titusville Tag Agency	4
TMS-Medicaid Transportation	33
Toastmasters International	1
Toughlove International	21
Tourette Syndrome Association-FL State Chapter	2
Town of Indialantic Police Department	1
Toys For Tots	31
Transitional Housing for Women	130
Trauma Scene Clean-Up of Florida, Inc.	12
Treatment Alternatives for Safer Communities (TASC)-Melbourne	29
Treatment Alternatives for Safer Communities (TASC)-Palm Bay	16
TRIAD - Central Brevard	13
TRIAD - Cocoa Beach Police Department	3
TRIAD - Indian Harbor/Melbourne Beach Police Department	1
TRIAD - Melbourne Police Department	2
TRIAD - North Brevard	8
TRIAD - South Brevard	16
TRIAD - Titusville Police Department	2
Turkey Creek Sanctuary Park	2
TV Converter Box Coupon Program	5
U of F Coop Exten Serv-Family & Consumer Program Science Program	1
U.S. Coast Guard	3
U.S. Consumer Product Safety Commission	1
U.S. Secret Service	4
UCP Child Development Center (East Orange Center)	1

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Unconditional Love, Inc.	21
United Cerebral Palsy of Central Florida	6
United Order True Sisters	49
United Way of Brevard County, Inc.	47
University Boxing Club	9
University of Central Florida, Brevard Campus	4
US Department of Housing & Urban Development	71
US Immigration & Naturalization Service	4
US Junior Senator Mel Martinez	1
US Occupational Safety & Health Administration	2
US Senior Senator Bill Nelson	2
US Social Security Admin, Central	30
US Social Security Admin, North	11
US Social Security Admin, South	38
US Social Security Fraud Hotline	2
US Social Security National Toll Free Number	5
USA Freedom Corps	4
UW Securities and Exchange Commission	1
Valiant Air Command	1
Vehicle Modification	6
Veteran's Hospital	5
Veterans of Foreign Wars Post 4206	3
Veterans of Foreign Wars Post 4536	3
Veteran's Outpatient Clinic, Brevard	10
Veteran's Outpatient Clinic, Orlando	3
Veterans Transitional Housing Facility	37
Victim Advocate Services-Women's Center, Melbourne	73
Victim Compensation	13
Victim Services, North (Main) Office	33
Vietnam Veterans	60
Village Oaks at Melbourne	12
Visiting Nurse Association	6
VITAS Innovative Hospice Care of Brevard	7
Vocational Rehabilitation, Central	79
Vocational Rehabilitation, North	18
Vocational Rehabilitation, South	55
Volunteer Brevard	15
Volunteers in Motion	87
Volusia/Flagler Counties	1
Voter Registration Office, Palm Bay	2
Voter Registration Office, Viera	1
W.I.N. Housing	67
W.I.N./Veteran's Housing	5
Wage and Hour (State of Florida)	4
Waiting Doesn't Hurt, Inc. and Parent University	46
Washington Square	9
Waste Management - City of Melbourne	4
Water & Sewer Billing - City of Melbourne	1

**2-1-1 Online Database Program Page Views by Name
2007-2008**

Program Name	Count
Water and Sewer Billing- City of Palm Bay	3
Water/Sewer Service Repair	8
Weed & Seed (Safe Haven Programs)	17
Weight Watchers	1
WENDI Success Center (Brevard Community College)	109
West Melbourne Police Department PAL	7
West Melbourne Public Library	1
West Nile Virus (Brevard County Health Department)	2
Whispering Pines	12
Wickham Park Campground	5
WIN Housing	109
WomanCare	26
Women Dementia Caregiver Support Groups	10
Women's Army Corps Veterans Association	8
Women's Center - Melbourne	193
Word of Life Centers, Inc./Mini Career Center	7
Work First Plus	43
Worker's Compensation Hotline	3
Worker's Compensation, State of Florida	3
World of Faith Food & Clothing Pantry	84
Wuesthoff Assisted Living at IRCC	26
Wuesthoff Brevard Homecare	14
Wuesthoff Brevard Hospice	41
Wuesthoff Health Systems Living Wills	9
Wuesthoff Home Medical Equipment	11
Wuesthoff Hospital - Medical Facility	9
Wuesthoff Hospital - Psychiatric	28
Wuesthoff Progressive Care Center	5
Yellow Umbrella	11
Yellow Umbrella - Dads' Club	6
Yellow Umbrella - HUGS	8
Yellow Umbrella - La Sombrillita	8
Yellow Umbrella - Teen Talk	4
Yellow Umbrella-La Sombrillita	43
YMCA of Brevard County, North	54
Your Florida Family	24
Youth Leadership Brevard	9
Youth Midnight Basketball	4
Total Page Views	25,335
Total Programs Viewed	1286

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Catholic Charities Family Emergency Assistance Program	311
Central Brevard Sharing Center	279
Brevard County Community Action Team-Cocoa	266
Brevard County Community Action Team-Palm Bay	249
Salvation Army, North	215
Women's Center - Melbourne	193
Low Income Home Energy Assistance Program	180
Emergency Financial Assistance for Housing Program	174
Salvation Army, Central	169
Florida Department of Children & Families Economic Services/ACCESS Florida - South	167
Florida Department of Children & Families Economic Services/ACCESS Florida -North/Central	162
Crosswinds Transitional Living Program	159
City of Melbourne, Housing and Community Development	149
Daily Bread	144
Glory Mansions	136
Community Housing Initiative, Inc.	135
Community Care For The Elderly and Disabled Adult	134
PREVENT! - Education & Support Groups	133
Transitional Housing for Women	130
South Brevard Sharing Center, Palm Bay	127
St. Mary's Helping Hands	125
East Coast Christian Center	120
Housing Authority of Brevard County	118
Resurrection Ranch	118
Salvation Army, South	118
Space Coast Center for Independent Living	116
Family Counseling Center-Outpatient Counseling	115
Family Court Resource Assistance	114
Center for Drug Free Living-Brevard Outpatient Center	110
Sally's House-PREVENT! of Brevard, Inc.	110
WENDI Success Center (Brevard Community College)	109
WIN Housing	109
Central Florida Treatment Center-Cocoa	107
Parent to Parent	107
Society of St. Vincent De Paul, Cocoa Beach	103
C.I.T.A. Mission - Men's Shelter	99
Circles of Care - Twin Rivers Drug Treatment Center	98
Links of Hope-Main Office	98
North Brevard Charities Sharing Center	98
Salvation Army Sue M. Pridmore Center for Women and Children	98
Alcoholics Anonymous (AA)-Brevard Intergroup	97
Stop-Gap of North Brevard, Inc.	97
Brevard County Legal Aid, Inc.-Rockledge	96
Goodwill Job Center	95
Circles of Care - Emergency Crisis Assessment	93
Florida Tech Community Psychological Services	93
Hidden Potentials, Inc.	91
St. Vincent de Paul of St. Joseph Parish	91

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Brevard County Health Dept. - EMBRACED Program	89
Community Treatment Center	89
Melbourne Housing Authority	89
Bonnie Shuster Memorial Fund	88
Brevard Community College Dental Hygeine Clinic	88
Jewish Federation of Brev. - Financial Ass't	88
Volunteers in Motion	87
Section-8 Housing Program	85
World of Faith Food & Clothing Pantry	84
Brevard County Community Action Team-Titusville	82
Brevard County Health Dept. - Volunteer Adult Dental	81
Community Development Center, Palm Bay	81
Liberty Lodge	79
Tenant Based Rental Assistance Program	79
Vocational Rehabilitation, Central	79
American Credit Counseling Service- Melbourne	78
Bridges, Inc.	77
American Cancer Society	76
South Brevard Sharing Center, Melbourne	76
B.O.A.T. (Brevard Outpatient Alternative Treatment)	75
Brevard Job Link, Palm Bay	74
Seniors Assistance Program	73
South Brevard Habitat for Humanity	73
Victim Advocate Services-Women's Center, Melbourne	73
Dental Society	72
Society of St. Vincent DePaul, Indialantic	71
US Department of Housing & Urban Development	71
Agape Community Church Road to Damscus	70
Child Care Association, South	70
Brevard Achievement Center	69
Child Care Association, Central	69
Circles of Care - Outpatient Counseling, Melbourne	69
STEPS (Specialized Treatment, Education & Prevention Service)	68
Space Coast Area Transit	67
W.I.N. Housing	67
Devereux-Youth & Family Counseling Services	66
Good Shepherd Lutheran Church Food Pantry	65
Ladders to Success	65
The Haven for Children Inc.	65
Community Medical Clinic, Titusville	64
Consumer Credit Counseling Service of Brevard	64
Addictions Receiving Facility	63
Support Group-Bipolar Disorder	63
Cocoa Housing Authority	62
Fair Housing Continuum	60
Richard H. Leonard Christian Treatment Center	60
Vietnam Veterans	60
Children's Interagency Program	59

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Community Services Council Meals on Wheels	59
Crosswinds Community Counseling	59
Freedom Outpost Ministry	59
First Baptist Church of Port St. John- Mission Thrift Store	58
City of Titusville Housing & Community Development Department	56
Community Services Council - Program Administration	56
Lions Club	56
Alpha Pregnancy Center	55
Outward Bound-Hurricane Island	55
Vocational Rehabilitation, South	55
Birthright Melbourne	54
Catholic Charities Counseling	54
Central Florida Legal Services	54
Southlake Towers	54
YMCA of Brevard County, North	54
Brevard County Health Dept. - PATH Clinic (North)	53
Circles of Care - Child Crisis Stabilization Unit	53
Salvation Army Adolescent Anger Management Program	53
Substance Abuse, Anger Management Workshops	53
Brevard Guardianship Services	52
Brevard Job Link, Titusville	52
Joe Realino Fund - Fin Asst Unemp Hospitality Field	52
The Children's Center	52
B.E.T.A. of Titusville, Inc.	51
Career Guidance	51
Easter Seal Society	51
Federal Subsidized Housing	51
Community Home Services	50
Fellsmere Dental Clinic	50
Intervention Services Women and Families	50
Brevard Health Alliance, Central	49
Center for the Visually Impaired	49
Serene Harbor Domestic Violence Counseling	49
United Order True Sisters	49
Brevard County Alternative Community Service	48
Florida Agriculture Extension Office	48
H.O.P.E. Preschool & Childcare	48
St. Paul's Anglican Church	48
Alternative Pregnancy Center	47
Circles of Care - Community Support	47
Family Counseling Center Substance Abuse Treatment	47
Protect Our Children, Inc.	47
United Way of Brevard County, Inc.	47
Brevard County Health Dept. - Gateway Teen Clinic	46
Child Abuse Prevention, Crisis Intervention, Baby Items, Donations	46
Pregnancy Resources, Inc.	46
Waiting Doesn't Hurt, Inc. and Parent University	46
Salvation Army Domestic Violence Shelter	45

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Serene Harbor Domestic Violence Shelter	45
The Advocacy Center for Persons with Disabilities	45
The Family Learning Program	45
Brevard County Community Action Agency-Cocoa	44
Brevard County School Board-GED Program	44
Parkway Psychiatry and Family Counseling, P.A.	44
PREVENT! - Outpatient Substance Abuse Counseling	44
Agency for Workforce Innovations	43
Big Brothers Big Sisters Community Based Mentoring Program	43
Work First Plus	43
Yellow Umbrella-La Sombrillita	43
ACES (Association for Children for Enforcement of Support)	42
Circles of Care - Outpatient Counseling, Rockledge	42
Feed My Sheep	42
Bridges Residential Facil Dev Disabled Adults	41
Central Brevard Sharing Center Prescription Assistance Program	41
Community Treatment Center at H.O.W. House	41
First Baptist Church Merritt Island	41
Outpatient Substance Abuse Treatment Services -Central	41
Wuesthoff Brevard Hospice	41
AARP - Foundation/SC SEP	40
Healthy Start Coalition of Brevard County	40
Faith House of Titusville Inc.	39
KidsPeace	39
SHINE Program	39
Sunshine Service	39
Support Group-Grief (Wuesthoff Brevard Hospice)	39
Support Group-Grief Support (Compassionate Friends)	39
BellSouth Phone Service	38
Brevard County Health Dept. - All Appointments	38
Circles of Care - Psychiatric Services, Melbourne	38
Freedom 7 Community Center	38
Friendship Corner	38
Hospice of Health First	38
In-Home Senior Care	38
Supported Living (Brevard Achievement Center)	38
US Social Security Admin, South	38
Devereux Treatment Network-Hosp	37
National Organization of Rare Disorders	37
Private Counselor - Burnham, Gary F.	37
Veterans Transitional Housing Facility	37
Act Center, Inc. -Titusville	36
Alterra Sterling House of West Melbourne I	36
Community Life Options	36
COSA of Brevard	36
Narcotics Anonymous	36
Palm Bay Police Department PAL	36
PREVENT! - Substance Abuse Information & Referral	36

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Senior Care of Brevard County	36
Alanon/Alateen	35
Alterra Sterling House of West Melbourne II	35
Brevard County Health Dept. - WIC, South	35
Brevard Job Link, Byrd Plaza	35
Central District Dental Association	35
Child Protection Team of Brevard	35
Family Resource Center	35
Labor Finders	35
Project Connect (Community Inclusion Facilitation)	35
Senior Community Service Employment Program, Melbourne	35
City of Titusville Housing & Community Development	34
Clearinghouse on Disabilities	34
Couples, Marriage and Family Counseling	34
St. Michael The Archangel Charismatic Episcopal Church	34
Care Givers	33
Child Care Association, North	33
Creative Care Center-Adult Day Care	33
Department of Children & Families Adult Protective Services	33
Hope Ministries	33
House of Hope	33
Keys to Life Counseling, South	33
People's Church International	33
Project Response - HIV+/AIDS Services	33
Protective Services, Family Builders	33
TMS-Medicaid Transportation	33
Victim Services, North (Main) Office	33
Brevard Association for the Advancement of the Blind	32
Coastal Benefits Planning Project	32
Senior Helpline	32
Support Group-Depressive/Manic Depressive Association	32
Support Group-Divorce Recovery (Suntree)	32
Brevard Community College-Lab School	31
Central Brevard Sharing Center Client Assistance Program	31
Community Services Council Brevard Community Kitchen	31
Cornerstone Therapy Services	31
Family Counseling Center Batterer's Intervention Program	31
His Way Restoration Ministries, Inc.	31
Lawyer Referral Service	31
NAMI Connections Support Group	31
North Brevard Charities Sharing Center	31
Outpatient Substance Abuse Treatment Services -South	31
Private Counselor - Ronan, Michelle MA, LMHC	31
Space Coast Commuter Assistance	31
Support Group-CHADD-Parents of Children with Attention Deficit Disorder	31
Toys For Tots	31
Alternative Homemaking with a Heart	30
Arbors at Melbourne	30

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Brevard Group Treatment Home	30
Children's Home Society - Intensive Crisis Counseling	30
Christ Aid Ministry for Women and Children	30
Department of Children & Families Abuse Hotline-Child/Adult/Elder	30
Family Enrichment Program	30
Genesis House	30
Support Group-Building Healthy Relationships	30
Support Group-Depression/Anxiety/Panic	30
Titusville Housing Authority	30
US Social Security Admin, Central	30
ACLU (American Civil Liberties Union)	29
Brevard Alzheimer's Found, Inc-AmeriCorps-Project ElderServe	29
Circles of Care - Outpatient Counseling, Titusville	29
Community Services Council Seniors at Lunch	29
Hill-Burton Free Hospital Care	29
Job Corps - Job Training for Youth	29
Ozark Wheelchair Cab Co.	29
Shared Cost Program	29
Space Coast Early Intervention Center	29
Support Group-Grief	29
The Eric Stack Julie Dean Memorial Foundation	29
Treatment Alternatives for Safer Communities (TASC)-Melbourne	29
Brevard Alzheimer's Foundation-Adult Day Health Care	28
Bright Star Center for Grieving Children	28
In Home Services	28
Memory Disorder Clinic	28
Wuesthoff Hospital - Psychiatric	28
Adult Children of Alcoholics	27
Amanda's Enriched ALF, Inc.	27
Brevard Achievement Center-Meadowlane Program	27
Brevard County Community Action Agency-Melbourne	27
Clerk of Court & Small Claims-Melbourne	27
Salvation Army Domestic Violence Counseling	27
Support Group-Discovery Group (A Coming Out Group)	27
Support Group-Post Abortion	27
Angel Flight Southeast	26
Autumn House	26
Birthright Cocoa Beach	26
Buena Vida Estates	26
C.I.T.A.. Rescue Mission	26
Central Florida Safety Council	26
Childbirth Enhancement Foundation	26
Community Based Care of Brevard, Inc.	26
Crosswinds Brevard Job Link Youth Services	26
Crosswinds Youth Services Runaway and Youth Crisis Shelter	26
Gentiva Health Services-Melbourne	26
NeedyMeds	26
WomanCare	26

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Wuesthoff Assisted Living at IRCC	26
Brevard Health Alliance, Melbourne	25
Buena Vida Assisted Living, Inc.	25
Children's Medical Services	25
Daisy Pickers - Holy Name of Jesus Catholic Church	25
Family Network on Disabilities of Florida	25
Florida Department of Labor/Wage and Hour	25
Florida Department of Revenue Child Support Enforcement	25
Friends at Home	25
Guardian Ad Litem Program	25
Medicaid	25
Senior Community Service Employment Program, Cocoa	25
Support Group-Lesbian	25
Behavioral Medicine Program-Getting Well	24
Carolina Care ALF	24
Food With Care	24
How to Choose an Assisted Living Facility	24
Private Counselor - Eller, Jerry R.	24
SAVS - Crisis Counseling	24
Sunflower Coalition of Caregivers, Inc.	24
Support Group-Asperger Syndrome	24
Support Group-JUGGS	24
Support Group-VICTIMS NO MORE!	24
The Family Source of Florida Parenting Classes & Sup. Groups	24
Your Florida Family	24
Alzheimer's Association	23
American Heart Association	23
B.O.A.T.	23
Brain Injury Association of Florida, Inc.	23
Brevard Humanity Center/Mini Career Center	23
Child Find-Florida Diagnostic and Learning Resource System	23
City of Cocoa Police Department	23
Crosswinds Juvenile Assessment Center	23
Early Steps	23
Elder Service Unit - State Attorney Office	23
Epilepsy Association of Central Florida	23
Health First Cape Canaveral Hospital Care-A-Van	23
Homemaker Companion Service	23
Jewish Federation - Financial Ass't	23
South Brevard Senior Center	23
Support Group-Divorce Recovery	23
Binky Patrol	22
Brevard County Health Dept. - Vital Statistics	22
Brevard Job Link First Impressions Clothing Program, Melbourne	22
Brevard Literacy Program	22
CATCH of Brevard-Pediatric Primary Care	22
Central Brevard Sharing Center Clothing Program	22
Central Brevard Sharing Center, Medical Equipment Donations	22

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Country Acres Children's Home	22
First-Time Home Buyer's Assistance Program	22
Hibiscus Court	22
National Alliance for the Mentally Ill, South Brevard Chapter	22
Support Group-Survivors of Homicide	22
Brevard County Public Defender	21
Candlelighters of Brevard	21
Children's Home Society - Case Management	21
Courtney Spring Village	21
East Coast Early Intervention Services EYA Hi-Five	21
Florida Department of Children & Families, Family Safety Network	21
Florida Hospital	21
OPEN DOOR Social Services of Florida, Inc.	21
River Landings, Inc.	21
Savannas Hospital and Treatment Center	21
Space Coast Parent, Inc.	21
Support Group-Bereavement (Hospice of St. Francis)	21
Toughlove International	21
Unconditional Love, Inc.	21
Before/After School Program-Funseekers (Parks & Rec.-South)	20
Bethesda Baptist Retirement Home	20
Boys & Girls Club of America-Titusville	20
Brevard County Health Dept. - WIC, North	20
Brevard County Veterans Service Office	20
Brevard Health Alliance, Palm Bay	20
Catalina Gardens	20
CCC Physical Therapy Center	20
Children's Advocacy Center of Brevard	20
Clinical Research	20
Devereux-Center for Developmental Disabilities	20
Harbor Place	20
Healthy Start - Cocoa	20
Kids Medical Club	20
NHC Place-Merritt Island	20
Nineline - Hotline	20
PPARX.ORG	20
Sand Point Senior Living	20
Senior Community Service Employment Program	20
South Brevard Sharing Center Clothing Program, Palm Bay	20
Support Group-Schizophrenia	20
Alternate Family Care Preindependent Living Program	19
Boys & Girls Club of America-Palm Bay, Riviera Elementary	19
Brevard County Health Dept. - WIC, Central	19
Caregiver Education & Resource Program	19
Catholic Charities Pregnancy Counseling Program	19
Century Oaks	19
Coalition for Hungry and Homeless	19
Commission on Status of Women	19

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
East Coast Contract Industries	19
Episcopal Counseling Center, Melbourne	19
First Baptist Church of Malabar	19
Florida Tech Incest Victim & Offender Counseling	19
Hands of Mercy	19
Healthy Start - Palm Bay	19
National Alliance for the Mentally Ill, Space Coast Chapter	19
Pressing Onward Ministry	19
Recovery Inc., Cocoa Group	19
Support Group - Adult Attention Deficit Disorder (Self Help)	19
Support Group-Head/Brain Injury (Heads Up)	19
Support Group-Heads Together	19
The DOCK	19
American Diabetes Association	18
Boys & Girls Club of America-Melbourne	18
Brevard County Bar Association	18
Brevard County EEO & ADA	18
Brevard Health Alliance Mobile Unit	18
Carnegie Gardens Nursing Center	18
Christian Pastoral Counseling	18
Devereux-Transitional Living Center	18
Home At Last Adoption Agency, Inc.	18
Private Counselor - Rashid, Kathleen E.	18
Salvation Army Parent Education Class/Parent Support Group	18
Support Group-Caregiver (Brevard Alzheimer's Foundation)	18
Support Group-Disabilities	18
Support Group-Grandparents Raising Grandchildren	18
Support Group-New Moms (Parent Connection)	18
The Trevor Helpline	18
Titusville Community Advocate	18
Vocational Rehabilitation, North	18
A. Max Brewer Memorial Law Library	17
AmeriTrans- Non Medical Stretcher	17
Animals from the Ark Humane Society	17
Assistive Technology Act Projects	17
Brevard Job Link Joshua's Closet Clothing Program, Cocoa	17
Cancer Care Foundation	17
Center for Autism and Related Disorders - UCF	17
Community Women's Club of Cocoa	17
Diabetes Management	17
Florida Healthy Kids Insurance Program	17
His Place Ministries	17
Leisure for the Blind	17
Long Term Care Ombudsman Council	17
Make a Difference Day Weekend	17
Neighbors Helping Neighbors	17
Private Counselor - Cramer, Karen	17
Smiles and Special Care	17

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Space Coast Interfaith Coalition	17
Support Group-Addictions/Aftercare	17
Support Group-Grieving Children Services (Bright Star)	17
The Embers - Alzheimer's Adult Day Care & Family Center	17
Weed & Seed (Safe Haven Programs)	17
American Red Cross	16
Community Inclusion Facilitation	16
Dawn Manor	16
Florida Department of Health Family HealthLine	16
Florida Sheriff's Youth Ranches	16
Foster Care and Adoption Recruitment	16
Health Matters Rehabilitation Center	16
Northwind - Thrift Store/Cocoa	16
Northwind Ministries Clothing Donation Program	16
Our House ALF, Inc.	16
Project Relief	16
Quality Lifestyles-East Oaks	16
Salvation Army-South Youth/Adult Programs	16
SAVS-Information	16
South Brevard Sharing Center Client Services	16
Subsidized Child Care and Voluntary Pre-Kindergarten	16
SunnySide Homes of Rockledge	16
Support Group-Parents without Rights	16
The Elms	16
Treatment Alternatives for Safer Communities (TASC)-Palm Bay	16
TRIAD - South Brevard	16
Big Brothers Big Sisters School Based Mentoring Program	15
Brazilian Pepper Tree Problem	15
Brevard County Office of Emergency Management	15
Brevard County Parks & Recreation Disabilities Program	15
Brevard Schools Foundation	15
Brevard Zoo	15
Camp Hope	15
Care Entree	15
Central Florida Treatment Center-Palm Bay	15
Devereux Day School	15
Eldercare Locator	15
Golden Wings	15
Holy Name of Jesus Catholic Church	15
Mandatory Divorce Classes	15
Mental Health Association of Central Florida	15
Patrick AFB Family Support Center	15
Quality Lifestyles-Pinetrees ALF	15
Quality Lifestyles-Whispering Oaks	15
Riverview Retirement Center	15
SAVS - Victim Support Group	15
Support Group-Alzheimer's (Autumn House)	15
The Medicine Program	15

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Volunteer Brevard	15
Apple Corp - School Volunteer Program	14
Brevard Assoc. of Family & Community Educators	14
Brevard County Detention Center-Sharpes	14
Comforts of Homecare, Melbourne	14
Community Services Council Retired and Senior Volunteer Program	14
Compassionate Management Care, Inc.	14
Division of Blind Services	14
Eyecare America	14
First Defense Abstinence Education, Inc.	14
Florida Healthy Kids MediKids Insurance Program	14
Florida Today Reaching Out Holiday Program	14
Golden Care Living Centers	14
Lauren's Light	14
National Asso Anorexia Nervosa & Associated Disorders	14
Outpatient Substance Abuse Treatment Services -North	14
Patrick AFB Family Advocacy Program	14
Safe Harbor Home	14
State Attorney Office, Viera	14
Substance Abuse Family Education (SAFE)	14
Support Group-Cancer (Friend to Friend)	14
Support Group-Divorce Recovery Phase I & II	14
Support Group-Obsessive/Compulsive Anonymous	14
Wuesthoff Brevard Homecare	14
Alpha Nu Chapter, Epsilon Sigma Alpha	13
American Cancer Society Education Group-Man to Man	13
ARC-Brevard, Melbourne	13
Birth Moms	13
Brevard County Health Dept. - Immunization Outreach	13
Brevard County Health Dept. - S.W.A.T.	13
Brevard County Library System Literacy Program	13
Brevard County Medical Society	13
Camp Bright Star	13
Chamber of Commerce, Melbourne-Palm Bay Area	13
Children's Wish Foundation	13
Clerk of Court & Small Claims-Viera	13
Family Counseling Center Children of Divorce Program	13
Gilda's Club	13
Health First Cape Canaveral Hospital	13
Health First Palm Bay Community Hospital	13
Home Sight (Nurse on Call)	13
Homeless Veterans of Reintegration Program	13
Hospice of St. Francis	13
La Leche League	13
Links of Hope, North	13
Melbourne Speech Clinic	13
North Brevard Charities Sharing Center Clothing Program	13
Planned Parenthood-Eastside Clinic	13

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
PREVENT! - HIV/AIDS Prevention & Edu Outreach Program	13
Private Counselor - Durham-Flint, Becky	13
Private Counselor - Shelton, Catherine LCSW	13
Salvation Army Prescription Assistance Program, South	13
Support Group-ALS	13
Support Group-Fibromyalgia/Fibro Friends	13
Take Stock in Children	13
The Place at Merritt Island	13
TRIAD - Central Brevard	13
Victim Compensation	13
Catholic Charities Adoption	12
Center for Counseling and Psychiatry	12
Child Care Association of Brevard County Parent Connection	12
Children's Home Society - Crisis Screening	12
Children's Home Society Adoptions	12
Florida Department of Corrections Office of Family Services	12
Health First Home Care, Melbourne	12
Intervention Services - Behavior Analysis	12
Martin Anderson Senior Center	12
Mom Care	12
National Alliance for the Mentally Ill, Florida State Office	12
Patient Services	12
Private Duty Home Care (Companion, HHA/CNA or live-in)	12
Quality Lifestyles-South Oaks ALF	12
Support Group-Addictions (Relapse Prevention)	12
Support Group-Schizophrenics Anonymous	12
The Family Source of Florida-24 hr Parent Helpline	12
Trauma Scene Clean-Up of Florida, Inc.	12
Village Oaks at Melbourne	12
Whispering Pines	12
American Red Cross First Aid & Safety Classes	11
American Red Cross Military/Veteran Assistance	11
ARC-Brevard, Rockledge	11
Blood Bank, Melbourne	11
Boys & Girls Club of America-Palm Bay, Diamond Community School	11
Brevard Community College Office for Students with Disabilities	11
Brevard County Code Enforcement	11
Brevard County Co-op Ext. Serv-Youth Leadership	11
Brevard County Health Dept. - STD Information	11
Clerk of Court & Small Claims-Titusville	11
Coastal Ambulance	11
Cocoa Care International /Mini Career Center	11
ComeUnity, Inc.	11
Driver's License-Melbourne	11
Enterprise ADT	11
Food Source	11
Hacienda Girl's Ranch	11
Health First Home Care, Merritt Island	11

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Low Cost Spay-Neuter Clinic & Adoption Center	11
North Brevard Senior Center, Inc.	11
Support Group-Adult Caregivers of Sexually Abused Children	11
Support Group-Domestic Violence (Women's Center)	11
Support Group-HIV/AIDS Outreach Education	11
The Fountains Senior Rental Community	11
US Social Security Admin, North	11
Wuesthoff Home Medical Equipment	11
Yellow Umbrella	11
4-H Program, Melbourne	10
American Lung Association of Florida	10
Brevard County Community Supervision	10
Children's Services Council	10
Comforts of Homecare, Titusville	10
Community Treatment Center Inc.	10
Congregations for Community Action	10
English as a Second Language	10
Family Counseling Center Counterattack Brevard	10
FreeTranslation.com	10
Gang & Security Threat Group Awareness	10
Healthy Start - Titusville	10
Home Instead Senior Care	10
Levermore Psychological Services, P.A.	10
People Adopting Children Everywhere	10
Project Response - Case Management HIV/AIDS	10
Recovery Inc., Melbourne	10
Salvation Army Christmas Program, Central	10
Senior Community Service Employment Program, Titusville	10
Senior Medicare/Medicaid Patrol Project	10
South Brevard Sharing Center, Melbourne Thrift Store	10
Support Group-Addictions (Christ-centered) Overcomers, Viera	10
Support Group-Cancer (Seize the Day) Self Help	10
Talking Books/Homebound Services	10
Teen Missions International	10
Veteran's Outpatient Clinic, Brevard	10
Women Dementia Caregiver Support Groups	10
Arthritis Foundation	9
Brevard County Health Dept. - Immunization Records, Central	9
Brevard County Health Dept. - Intake Information, South	9
Brevard County Property Appraiser	9
Brevard County Tax Collector	9
Brevard County Water Resources Department	9
Brevard Museum of Art & Science, Inc.	9
Circles of Care - Psychiatric Services, Rockledge	9
Crippled Children's Aid Society	9
Crosswinds Intensive Delinquency Diversion Services	9
Devereux-Outpatient Counseling Centers	9
Donations-Material Goods -Salvation Army - South	9

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Florida Dog Guides for the Deaf, Inc.	9
Florida Wildlife Hospital Wildlife Rescue	9
Information & Referral for Respite	9
Life-Skills Support Center	9
Loaves and Fishes Soup Kitchen	9
Nine to Five - Nat'l Job Problems Hotline	9
Overeaters Anonymous, South	9
Private Counselor - O'Mara, Stacy Moore. M.A.	9
Project Lifesaver	9
Salvation Army Domestic Violence Hotline	9
Sexual Addictions Support Group	9
Silver Pines	9
Support Group-Arthritis (Arthritis Foundation)	9
Support Group-Cancer (Positive Attitudes)	9
Support Group-New Parents (After the Stork)	9
Support Group-Parents of Teens (Women's Center)	9
The Elms II	9
University Boxing Club	9
Washington Square	9
Wuesthoff Health Systems Living Wills	9
Wuesthoff Hospital - Medical Facility	9
Youth Leadership Brevard	9
2-1-1 Helpline	8
Abuse Hotline	8
American Red Cross/PAFB	8
B.R.A.V.E. Volunteer & Internship Program	8
Board of County Commissioners-Dist.1	8
Brevard Community College, Cocoa Campus - Education	8
Brevard County Animal Services and Enforcement	8
Brevard County Crime Prevention	8
Brevard County Health Dept. -Teen Clinic, North	8
Brevard County Medical Examiner's Office	8
Brevard County Sheriff's Department, Melbourne Precinct	8
Browning's Pharmacy & Health Care	8
Cancer Care, Inc.	8
Christian Conciliation Service of Brevard	8
Day Care Provider Inspection Information	8
Driver's License-Titusville	8
Endeavor Academy	8
Greater Palm Bay Senior Center	8
Guardian Advocate Program	8
MADD - Mothers Against Drunk Driving	8
Melbourne Kidney Center, Inc.	8
Muscular Dystrophy Association, Inc.	8
National Fatherhood Initiative	8
Nurse On Call	8
Pleasant Home	8
Program for Independent Living (BAAB)	8

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Public Counsel Jack Shreve	8
Salvation Army Thrift Store, North	8
Salvation Army Thrift Store, South	8
Shriners, Crippled Children	8
State Attorney Office, Titusville	8
Support Group-Addictions (Christ-Centered) Overcomers, North	8
Support Group-Debtors Anonymous	8
Support Group-Divorce Recovery (Ministry)	8
Support Group-Take Off Pounds Sensibly (TOPS)	8
Support Group-Witness Recovery Outreach	8
Teen Success Anger Management Program	8
TRIAD - North Brevard	8
Water/Sewer Service Repair	8
Women's Army Corps Veterans Association	8
Yellow Umbrella - HUGS	8
Yellow Umbrella - La Sombrillita	8
Alternate Family Care Specialized Therapeutic Foster Care	7
Animal Services and Enforcement Animal Care & Adoption Center	7
Blood Bank, Cocoa Beach	7
Brevard Alzheimer's Foundation Project Relief	7
Brevard County Building Code Compliance	7
Brevard County Contractor Licensing	7
Brevard County Drug Court Program	7
Brevard County Health Dept. - Environmental Health	7
Brevard County Health Dept. - Immunization Records, South	7
Brevard County Health Dept. - STD Reporting	7
Central Brevard Humane Society	7
CFIDS Association of America	7
Chamber of Commerce, Cocoa Beach Area	7
Channel 6 - WKMG TV Consumer Reporter	7
Children's Home Society - Multi-Disciplinary Team	7
Cocoa Police Department Christmas Toy Donation Program	7
Community Emergency Response Team Program	7
Discussion Group-Temple Talkers	7
Donations-Material Goods- North Brevard Charities Sharing Center	7
Driving Programs	7
East Coast Christian Center Thanksgiving Program	7
Educational Programs for Wildlife Conservation	7
Episcopal Counseling Center, Titusville	7
Family Caregiver Support Program	7
FEMA Travel Trailers	7
Fire Department, City of Cocoa	7
Foundation of the American Academy of Ophthalmology-Eyecare America	7
Free Medicine Foundation	7
Gamblers Anonymous/GamAnon	7
Health South Sea Pines Rehabilitation Hospital	7
Institute for Business Training & Community Education	7
Insurance Consumer Helpline	7

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Junior Achievement of East Central Florida, Inc.	7
Melbourne Tag Agency	7
Parrish Medical Center	7
Quality Lifestyles-West Oaks ALF	7
RAINN (Rape Abuse & Incest National Network)	7
Salvation Army Christmas Program, North	7
Salvation Army Prescription Assistance Program, Central	7
Salvation Army Supervised Visitation & Monitored Exchange Program	7
Senior Fest	7
Sharing Center, South-Palm Bay Thrift Store	7
Shepherd's Center of Melbourne	7
Support Group-Brevard County Stroke Club	7
Support Group-Cancer (Adolescent)	7
Support Group-Cardiac (Concerned Hearts Club)	7
Support Group-Chemical Dependency Anon (Northwind Ministries)	7
Support Group-Pulmonary Disease (Breathing Buddies)	7
The Leukemia & Lymphoma Society - Patient Aid	7
VITAS Innovative Hospice Care of Brevard	7
West Melbourne Police Department PAL	7
Word of Life Centers, Inc./Mini Career Center	7
4-H Program, Cocoa	6
AARP Tax Aide Preparation Assistance-Cocoa	6
Animal Specialty Hospital/Animal Emerg. Clinic	6
Asthma and Allergy Foundation of America	6
Brevard Community College, Melbourne Campus - Education	6
Brevard County Government Complex	6
Brevard County Health Dept. - Epidemiology	6
Brevard County Health Dept. - Medical Records, South	6
Brevard County Misdemeanor Probation	6
Brevard County Parks & Recreation	6
Brevard County Public Safety Department	6
Brevard County School Board	6
Brevard County Sheriff's Office PAL	6
Canine Companions for Independence	6
Channel 9 - WFTV 9 Action Report	6
Child Find - Brevard County School Board	6
Christian Fellowship/Mini Career Center	6
Circles of Care - Psychiatric Services, Titusville	6
City of Cocoa - City Clerk	6
Compassion National Children's Foundation	6
Congregation Nurse Program	6
Crosswinds Rainwater Center for Girls	6
Division of Safety	6
Donations-Monetary - Salvation Army, South	6
Driver's License-Merritt Island	6
Early Alzheimer Support & Education (EASE)-Alzheimer's Association	6
Family Counseling Center Transparenting Program	6
Florida Adoption Information Center	6

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Florida AIDS Action	6
Florida Department of Children & Families Adult Services Program	6
Florida Healthy Kids Children's Medical Services Insurance Program	6
Florida Statewide Domestic Violence Hotline	6
Health First Holmes Regional Medical Center	6
Health First Pediatric Rehab, Central	6
HIV/AIDS Treatment Info Serv (ATIS)	6
HorseSisters Equine Assisted Therapy	6
Keys to Life Counseling, North	6
Maxim Healthcare Services	6
Multiple Sclerosis Society	6
National Highway Traffic Safety Administration	6
Occupational Licenses- City of Palm Bay	6
Patient Assistance Program	6
Private Counselor - Hagan, Thomas J.	6
Project Hope	6
Recovery Inc., Melbourne Groups	6
Salvation Army Children's Domestic Violence Support Group	6
Salvation Army Thrift Store, Central	6
Samaritans	6
Southeastern Guide Dogs/Paws for Independence	6
Space Coast Marine Institute Boys Juvenile Delinquency Program	6
Support Group-Easter Seals Stroke Club	6
Support Group-Female Domestic Violence Victims (Salvation Ar	6
Support Group-Sexual Assault Survivors	6
Support Group-Tobacco Free For Life	6
The Foundation Fighting Blindness	6
United Cerebral Palsy of Central Florida	6
Vehicle Modification	6
Visiting Nurse Association	6
Yellow Umbrella - Dads' Club	6
Blood Bank, Rockledge	5
Brevard Cares	5
Brevard Community College, Palm Bay Campus - Education	5
Brevard County Courthouse	5
Brevard County Health Dept. - Environmental Consultant	5
Brevard County Health Dept. - Immunization Records, North	5
Brevard County Health Dept. - TB	5
Brevard County Pretrial Release	5
Brevard County Road & Bridge Administration	5
Brevard County School Board-Dist.4	5
Brevard County School Board-Dist.5	5
Brevard County Sheriff's Department, Viera Precinct	5
Brevard County Supervisor of Elections	5
Brevard County Witness Center	5
Brevard Job Link Joshua's Closet Clothing Program, Titusville	5
Brevard Symphony Orchestra Inc. & Guilds	5
Central Brevard Library	5

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
City of Satellite Beach Animal Control	5
Community of Hope, Inc.	5
Community Services Council Older American's Act Disaster Recovery Program	5
Donation-Pick/up of donated item -Salvation Army, South	5
Donation-Pick/up of donated item -Salvation Army-Central	5
Donations-Material Goods - Central Brevard Sharing Center	5
Donations-Material Goods - South Brevard Sharing Center, Palm Bay	5
Eau Gallie Civic Center	5
Family Care Medical Supply	5
FEMA	5
Florida Council on Compulsive Gambling	5
Florida Department of Juvenile Justice, North	5
Florida Department of Juvenile Justice, South	5
Florida Elks Children's Therapy Services	5
Florida Impotency Center	5
Franklin T. DeGroot Memorial Library	5
Greyhound Bus Service	5
Health First Holmes Regional Medical Center Freedom from Smoking Clinics	5
Health First Pediatric Rehab, North	5
Health First Pediatric Rehab, South	5
Homewatch Caregivers	5
Joe's Club	5
Make A Wish Foundation of Central Florida	5
Mobility Medical Corp.	5
Multiple Sclerosis Asso. of America	5
North Brevard Charities Sharing Center, Thrift Store	5
Northwind -Thrift Store/Merritt Island	5
Palm Bay Tag Agency	5
Patrick AFB Base Operator	5
Physician Referral Service	5
Planned Parenthood-Westside Clinic	5
Prescription Drug Patient Assistance Programs	5
Prescriptions (Cystic Fibrosis Pharmacy)	5
Private Counselor - Goff, Melanie, LCSW	5
Private Counselor - Guidera, Thomas F.	5
Private Counselor - Kiley, Susan	5
Rockledge Tag Agency	5
Salvation Army Christmas Program, South	5
Salvation Army Prescription Assistance Program, North	5
Senior Cellular Phone Program	5
Senior Community Club	5
Senior Resource Alliance	5
Shoes for the Needy	5
Sleep Disorders (AWAKE)	5
South Animal Care and Adoption Center	5
Space Coast Runners	5
Speakout Hotline	5
Support Group-Cancer (Prostate)	5

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Support Group-Diabetes	5
Support Group-Epilepsy & Seizure Disorder	5
Support Group-Fostering America's Future	5
Support Group-Hepatitis	5
TEE/VR - Cocoa Program	5
The Family Source of Florida Donation-Pick/up	5
TV Converter Box Coupon Program	5
US Social Security National Toll Free Number	5
Veteran's Hospital	5
W.I.N./Veteran's Housing	5
Wickham Park Campground	5
Wuesthoff Progressive Care Center	5
45th Space Wing/BZ, Small Business Office	4
Agricultural Co-op Ext Serv-Horticulture Program	4
Americorps	4
Angel Tree Project	4
Braille/Talking Books	4
Brevard County Code Compliance Dept.	4
Brevard County Co-op Ext. Serv - Administrative	4
Brevard County Health Dept. - Intake Information, Central	4
Brevard County Parks & Recreation Disabilities Program Central Area	4
Brevard County Sheriff's Department, Titusville Precinct	4
Brevard Cultural Alliance, Inc.	4
Brevard Library Foundation	4
Browning's Diabetes Management	4
Camp Chance	4
Catholic Charities Community Food Bank	4
CCC Physical Therapy Center-Arthritis Pool Program	4
Center for Counseling	4
Center for Disease Control and Prevention	4
Central Brevard Sharing Center Food Pantry	4
Central Brevard Sharing Center, Lice Treatment Shampoo	4
Chamber of Commerce, Titusville	4
Child Find of America, Inc	4
Circuit Court Judges	4
City of Melbourne Code Compliance	4
City of Melbourne Police Department	4
City of Palm Bay Code Compliance	4
City of Palm Bay Parks Operations	4
Crisis/Help/I&R Lines - Other Areas	4
Crosswinds Project Safe Place	4
Donations-Clothing, Brevard Job Link	4
Donations-Material Goods - Catholic Charities	4
Donations-Material Goods - South Brevard Sharing Center, Melbourne	4
Driver's License-North Melbourne	4
Florida Department of Juvenile Justice	4
Florida Highway Patrol	4
Florida Malpractice Information	4

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
International Dyslexia Association	4
LEAD Brevard, College Leadership Brevard	4
Long Point Park Campground	4
Medicare-Approved Discount Drug Cards	4
Men Cooking From the Heart	4
Merritt Island Tag Agency	4
NAACP - Nat'l Asso. for Advancement of Colored People	4
Overeaters Anonymous, North	4
Pfizer Share Card Program	4
Poison Information Center, Florida	4
Prescription Drugs For Less	4
Private Counselor - Banks, Sara Lynn	4
Private Counselor - Kalinyak, Deborah	4
Private Counselor - Kline, Sharon	4
Red Tide	4
Refugee & Immigration Assistance-Catholic Diocese of Orlando	4
Sebastian River Medical Center	4
South Brevard Sharing Center- Thrift Store	4
Space Coast Assembly of God	4
Special Olympics	4
State Treasurer & Insurance Commissioner Tom Gallagher	4
Support Group-Cardiac (South Brevard)	4
Support Group-Family-Leukemia & Lymphoma Society	4
Support Group-Parenting (Creepers and Crawlers)	4
Support Group-Parkinson's Disease	4
Support Group-Survivors of Suicide	4
Titusville Police Athletic League PAL	4
Titusville Tag Agency	4
U.S. Secret Service	4
University of Central Florida, Brevard Campus	4
US Immigration & Naturalization Service	4
USA Freedom Corps	4
Wage and Hour (State of Florida)	4
Waste Management - City of Melbourne	4
Yellow Umbrella - Teen Talk	4
Youth Midnight Basketball	4
AIDS Nat'l Hotline - Phone Counseling, I&R	3
Alligator Hotline	3
American Liver Foundation	3
Blood Bank, Titusville	3
Boys Town Nat'l Hotline & Residential Facilities	3
Brevard County Engineering Inspection	3
Brevard County Health Dept. - Medical Records, North	3
Brevard County Land Development Code Compliance, Impact Fees	3
Brevard County Mosquito Control, Central	3
Brevard County Parks & Recreation Recreational Classes, South	3
Brevard County Parks & Recreation South Area Operations	3
Brevard County Parks & Recreation, South-Mainland Community Center	3

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Brevard County Pretrial Diversion	3
Brevard County Sheriff's Office S.T.O.P.P.E.D Program	3
Browning's Medical Equipment	3
Building Department, City of Rockledge	3
Cancer Care Foundation Support Group	3
Cape Canaveral Public Library	3
City of Melbourne Planning and Economic Development	3
City of Palm Bay Police Department	3
Cocoa Beach Public Library	3
Consumer Debt Counselors	3
Devereux-Therapeutic Foster Care	3
Donations-Monetary - Salvation Arm, North	3
Donations-Monetary - Salvation Army, Central	3
Donations-Nonperish/Perish Food - Salvation Army-North	3
Donations-Nonperishable Food - Salvation Army-South	3
Dr. Martin Luther King, Jr. Library	3
Eau Gallie Public Library	3
Economic and Neighborhood Development-City of Palm Bay	3
Educational/Mental Health/Rehabilitative/Youth Services	3
E-PASS - Orange County Transportation Office	3
Epilepsy Foundation of America	3
Florida Department of Children & Families ACCESS Center	3
Florida HIV/AIDS Hotline	3
Founders Forum	3
Free Tax Service	3
Goodwill Industries-Thrift Store-Babcock	3
Health First Nurse Advice	3
Hepatitis and Liver Disease National Hotline	3
Humane Society of South Brevard	3
Iglesia Christiana Jehovah Rapha/Mini Career Center	3
Indian Harbour Beach Tag Agency	3
International Traveler's Hotline	3
Juvenile Assessment Center	3
Manatee Hammock Campground	3
Medicare Information	3
Melbourne Beach Public Library	3
Merritt Island Wesleyan Church/Mini Career Center	3
Myfloridalicense.com	3
National Alliance for the Mentally Ill, National Office	3
National Runaway Switchboard	3
North Brevard Public Library	3
North Brevard Rehabilitation Center	3
Occupational Licenses - City of Melbourne	3
Overeaters Anonymous, Central	3
Private Counselor - Barmore, Catherine L., Ph.D., LMHC	3
Private Counselor - Green, Mary Alice	3
Private Counselor - Grewe, Joyce L.	3
Private Counselor - Kromash, Sharon	3

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Private Counselor - Rochelle, Laurie	3
Private Counselor - Stevens, Charles	3
PSA Kids Medical Club	3
Public Works- City of Palm Bay	3
Shepherd's Center-Indian Harbour Beach	3
Sickle Cell Disease Association of America	3
Space Coast Therapy Dogs	3
Support Group-Adults with Diabetes	3
Support Group-Cancer (Brain Tumor)	3
Support Group-Cancer (Children)	3
Support Group-Cardiac (Mended Hearts)	3
Support Group-Cardiac (Partners at Heart)	3
Support Group-Diabetes (Just Us)	3
Support Group-Epilepsy (Friends, Family & Caregivers)	3
Support Group-Families Exploring Down Syndrome (FEDS)	3
Support Group-Graves Disease	3
Support Group-Hispanic Diabetics of Brevard	3
Support Group-Ostomy Association, Space Coast	3
Support Group-Parents of Gifted Children	3
Support Group-Sudden Infant Death Syndrome	3
Support Group-The Leukemia & Lymphoma Society	3
The Brigham Center for Conscious Living	3
The Scribblers	3
Titusville Playhouse, Inc.	3
Titusville Sons/Daughters Dementia Caregiver Support Group	3
TRIAD - Cocoa Beach Police Department	3
U.S. Coast Guard	3
Veterans of Foreign Wars Post 4206	3
Veterans of Foreign Wars Post 4536	3
Veteran's Outpatient Clinic, Orlando	3
Water and Sewer Billing- City of Palm Bay	3
Worker's Compensation Hotline	3
Worker's Compensation, State of Florida	3
2-1-1 Brevard, Inc.	2
2-1-1 Community Resources	2
4-H Program, Titusville	2
AARP Tax Aid Program	2
AARP Tax Aide Preparation Assistance-Merritt Island	2
AARP Tax Aide Preparation Assistance-Titusville	2
Agricultural Cooperative Extension Service Sea Grant/Marine Program	2
Brevard Community College Regional Small Business Dev Center	2
Brevard County Health Dept. - Intake Information, North	2
Brevard County Impact Fees	2
Brevard County Manager's Office	2
Brevard County Mosquito Control, South	2
Brevard County Natural Resource Management Division	2
Brevard County Parks & Recreation Summer Swim Program, South	2
Brevard County Public Works Dept.	2

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Brevard County School Board-Dist.1	2
Brevard County School Board-Dist.2	2
Brevard County Sheriff's Department, East Precinct	2
Brevard County Sheriff's Office Camp Chance	2
Brevard County Solid Waste Management Department	2
Catholic Charities-Thrift Store	2
Central Brevard Sharing Center Thanksgiving Program	2
Children's Medicaid	2
Children's Medical Services Network	2
City of Cocoa - City Manager/Mayor's Office	2
City of Fellsmere Police Department	2
City of Indian Harbor & Melb. Beach Police Department	2
City of Melbourne, City Hall	2
City of Rockledge	2
City of Rockledge Police Department	2
City of Satellite Beach, City Hall	2
City of Titusville Police Department	2
City of Titusville Social Service Center	2
City of Titusville, City Hall	2
Consumer Education & Business Self-Regulation	2
Crime Insurance-National Hotline	2
Crosswinds Foster Care Program	2
Donations-Material Goods - Salvation Army-Central	2
Donations-Material Goods - Salvation Army-North	2
Drug Court; Brevard County	2
Environmentally Endangered Lands Program	2
Equal Employment Opportunity Commission	2
Federal Information Center	2
Fire Department, City of Mims/Scottsmoor	2
Fire Department, City of Rockledge	2
Florida Department of Health-Website	2
Florida Diabetes Camp	2
Florida Power and Light	2
Florida Public Service Commission	2
Greener Pastures Therapeutic Riding Center, Inc.	2
Help! Column - Florida Today	2
Henegar Center for the Arts	2
Honor America	2
Joe's Club-South	2
Leadership Brevard	2
League of Women Voters of the Space Coast	2
Locks of Love	2
Lupus Foundation of America	2
March of Dimes - Chain Reaction	2
Medical Security Program	2
Melbourne Public Library	2
Merritt Island Public Library	2
National Down Syndrome Society	2

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
National Headache Foundation	2
National Institute of Mental Health	2
National Osteoporosis Foundation	2
National Technical Association	2
Postpartum International	2
Prison Book Project	2
Private Counselor - Kovach, John	2
Private Counselor - Mortensen, Margaret	2
Private Counselor - Panaccione, Vicki	2
Private Counselor - Peffer, Claire	2
Private Counselor - Singer, Bill	2
Probation and Community Corrections	2
Renew Therapy Centers	2
Salvation Army Employability Skills Development Program	2
Salvation Army Missing Persons Information Service, Central	2
Salvation Army Thanksgiving Program, South	2
Satellite Beach Police Department PAL	2
Senior Santa	2
Service Corps of Retired Executives-Central	2
South Brevard Mothers of Multiples Support Group	2
Suntree/Viera Public Library	2
Support Group-Alzheimer's and Dementia	2
Support Group-Cardiac (North Brevard)	2
Support Group-Christian Cancer Support Group	2
Support Group-Diabetes (Youth, Family & Children)	2
Support Group-Gluten Intolerance	2
Support Group-Neurofibromatosis	2
Support Group-Osteoporosis	2
Support Group-Sexual Abuse	2
Support Group-South Brevard Ostomy Association, Inc.	2
Teen Fest 2001	2
Tourette Syndrome Association-FL State Chapter	2
TRIAD - Melbourne Police Department	2
TRIAD - Titusville Police Department	2
Turkey Creek Sanctuary Park	2
US Occupational Safety & Health Administration	2
US Senior Senator Bill Nelson	2
US Social Security Fraud Hotline	2
Voter Registration Office, Palm Bay	2
West Nile Virus (Brevard County Health Department)	2
911	1
AARP Tax Aide Preparation Assistance-Cape Canaveral	1
AARP Tax Aide Preparation Assistance-Cocoa Beach	1
AARP Tax Aide Preparation Assistance-Indian Harbour Beach	1
AARP Tax Aide Preparation Assistance-Melbourne	1
AARP Tax Aide Preparation Assistance-Palm Bay	1
Agricultural Co-op Ext Serv-Production Agriculture Program	1
American Kidney Fund	1

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Attorney General Bill McCollom	1
Auto Safety Hot Line	1
Bayside High School	1
Blanton Park	1
Board of County Commissioners-Dist.2	1
Board of County Commissioners-Dist.3	1
Board of County Commissioners-Dist.3	1
Board of County Commissioners-Dist.4	1
Board of County Commissioners-Dist.5	1
Bonsteel Park	1
Boy Scouts of America, Central Florida Council	1
Brevard Association of Human Services	1
Brevard Community College, Titusville Campus - Education	1
Brevard County Health Dept. - AIDS	1
Brevard County Mosquito Control, North	1
Brevard County Parks & Recreation Disabilities Program, South Area	1
Brevard County Road & Travel Information	1
Brevard County School Board-Dist.3	1
Brevard County Sheriff's Department, Cape Canaveral Precinct	1
Brevard County Sheriff's Office, Titusville Precinct	1
Brevard County Storm Water Utility	1
Brevard Genealogical Society	1
Brevard Porcelain Artists	1
Building Permits- City of Palm Bay	1
Citizens Against Homicide	1
City of Cape Canaveral, City Hall	1
City of Cocoa, City Hall	1
City of Indialantic, City Hall	1
City of Melbourne Beach, City Hall	1
City of Rockledge, City Hall	1
City of Satellite Beach Police Department	1
City of Sebastian Police Department	1
City of West Melbourne Police Department	1
Cocoa West Recreation Complex	1
Community Development & Housing, City of Titusville	1
County Court Judge, A B Majeed	1
Coupon Clippers South Beach Club	1
Credit Bureaus	1
Crisis Solutions, Inc.	1
Crohn's & Colitis Foundation of America	1
Crossroads Youth Ministry	1
Devereux-Residential Treatment Center-Orlando	1
Division of Consumer Services	1
Division of Forestry	1
Donation-Pick/Up of donated item - Catholic Charities	1
Donations-Hurricane Katrina/Rita	1
Donations-Nonperishable Food - Salvation Army-Central	1
Economic Development Commission of Fla's Space Coast	1

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Environmental Protection Agency	1
Family Counseling Center Employee Counseling Service	1
Fathers for Equal Rights	1
FBI-Federal Bureau of Investigation	1
Federal Flood Insurance	1
Fire Department, City of Melbourne	1
Fire Department, City of Palm Bay	1
Fire Department, City of Titusville	1
Florida Department of Law Enforcement Missing Children Information Clearinghouse	1
Florida Discount Drug Card	1
Florida Park Patrol	1
Gibson Gymnasium and Field	1
Head Start Grandparents	1
Intervention Services, Inc./HART Foster Care Services	1
Joe's Club-North	1
John F. Turner Sr Elementary School	1
Keep Brevard Beautiful	1
Kennedy Space Center Visitors Center	1
Long Term Recovery Program	1
March of Dimes-Prenatal Care Education	1
Mason's Beach Lodge No. 354 F&AM	1
Melbourne Auditorium	1
Mitigation Program	1
National Flood Insurance	1
National Stroke Association	1
National Transplant Assistance Fund	1
North Animal Care Center	1
NUI Gas Co.	1
Overeaters Anonymous-Hotline	1
Palm Bay Public Library	1
Paradise Beach Park	1
Parent's Guide to Internet Safety (FBI)	1
Parrish Sports Medicine & Rehabilitation	1
Paternity/Maternity Establishment	1
Patrick AFB Retiree Activities Office	1
Polycystic Kidney Foundation	1
Post Office-Eau Gallie	1
Post Office-Rockledge	1
Prime Time Social	1
Private Counselor - Gay, Jodie Scott	1
Private Counselor - LaMacchia, Richard	1
Private Counselor - Martin, Linda	1
Private Counselor - Paulillo, Barbara, Psy.D.	1
Private Counselor - Todd, Jill	1
Private Counselor - Wilborn, Katherine	1
Private Counselor - Williamson, Jeffery	1
Project Recovery	1
Public Service Commission	1

**2-1-1 Online Database
Program Pages Viewed by Number
2007-2008**

Program Name	Count
Rockledge Baptist	1
Roy Allen Elementary School	1
S.P.R.A. Park	1
Salvation Army Headquarters	1
Salvation Army Thanksgiving Program, North	1
Serene Harbor Domestic Violence Hotline	1
Service Corps of Retired Executives-South	1
Sharpes Church of God/Mini Career Center	1
Small Business Development	1
South Mainland/Micco Public Library	1
Space Coast Development Commission	1
State Attorney Norm Wolfinger	1
State Senator Bill Posey - District 24	1
Sunrise Elementary School	1
Support Group-Cardiac (Smart Hearts)	1
Support Group-Cystic Fibrosis	1
Support Group-Homeopathic Study	1
Support Group-Pulmonary (North)	1
Support Group-Spina Bifida Association of the FL Space Coast	1
Support Group-Vietnam Veterans (Pointman Ministries)	1
The Center for Grieving Children	1
The Family Source of Florida-Thrift Store	1
The Leukemia & Lymphoma Society	1
Titusville Moonport Stamp	1
Toastmasters International	1
Town of Indialantic Police Department	1
TRIAD - Indian Harbor/Melbourne Beach Police Department	1
U of F Coop Exten Serv-Family & Consumer Program Science Program	1
U.S. Consumer Product Safety Commission	1
UCP Child Development Center (East Orange Center)	1
US Junior Senator Mel Martinez	1
UW Securities and Exchange Commission	1
Valiant Air Command	1
Volusia/Flagler Counties	1
Voter Registration Office, Viera	1
Water & Sewer Billing - City of Melbourne	1
Weight Watchers	1
West Melbourne Public Library	1
Total Page Views	25,335
Total Programs Viewed	1,286

Homeless Management Information System Recorded Services Report 2007-2008

Service	Total Quantity	Total Value
Clothing/Household/Personal Items	4,125	\$ 44,521.65
Food Assistance	8,086	\$ 267,584.00
Healthcare Assistance	1,228	\$ 41,387.07
Housing Assistance (Rent/Mortgage)	339	\$ 90,512.12
Miscellaneous/Other*	85	\$ 33,017.75
Utility Assistance	458	\$ 55,927.12
Report Totals:	14,442	\$ 532,949.71

Count of Service Categories: 12
Unduplicated Count of Clients : 4,056
Count of Reporting Agencies: 10

*Misc/Other includes casemanagement, counseling, transportation, education assistance, child care, temporary shelter, employment assistance & other services

